

MBUX NTG7 without code 365 Navigation - Radio station logos no longer displayed after software update

Topic number	LI82.85-P-076200
Version	3
Function group	82.85 - Navigation and Communication systems
Date	1/14/25
Validity	All model series with NTG7 without code 365 Navigation
Reason for change	Cause and remedy revised

Complaint

Station logos are no longer displayed in the radio after updating or SCN coding the A26/17 head unit.

Cause

Without active navigation (code 365), MBUX cannot assign and install the regional database of the station logos.

Remedy

There is no remedy available. The function is not supported and therefore considered normal operation.

Disclaimer

NOTE: The information contained in this document is intended for use by trained, professional technicians with the knowledge to properly and safely perform diagnosis and repairs on Mercedes-Benz vehicles, using Mercedes-Benz approved tools and equipment. It informs service technicians about conditions that could occur in certain vehicles and provides information that could assist in proper vehicle diagnosis, service, or repair. It does not indicate that a defect is present in any vehicle referenced in this document nor does it imply warranty coverage. DO NOT assume that a symptom or condition, or a described cause of a symptom or condition, affects any particular vehicle or groups of vehicles, or that a described repair applies to any particular vehicle or groups of vehicles. There can be multiple causes resulting in the same or similar symptoms or conditions described in this document, and trained professional service technicians must use their diagnostic skills to make evaluations on a case-by-case basis. The information contained in this document does not guarantee warranty coverage nor does it extend the vehicle's warranty in any way.

Symptoms				
Communication/information > Entertainment > Radio > Wrong display content				
Communication/information > Entertainment > Digital radio/Satellite digital audio radio > Preview channel functional error				
Communication/information > Entertainment > Radio > Radio station list is unavailable				
Operation numbers/damage codes				
Op. no.	Operation text	Time	Damage code	Note

