

**Technical Service Bulletin (TSB)**  
**Steering Wheel Push Button Breakage**

<b>REFERENCE:</b>	<b>TSB:</b> 08-015-25 <b>GROUP:</b> 08 - Electrical	<b>Date:</b>	January 21, 2025	<b>REVISION:</b>	08-148-24
<b>VEHICLES AFFECTED:</b>	<b>2023 - 2025 (H1) Jeep Commander</b> <b>2023 - 2025 (M1) Jeep Compass</b> This bulletin applies to vehicles built on and after August 01, 2023 (MDH 0801XX) and on and before <b>**December 05, 2024 (MDH 1205XX)**</b> .			<b>MARKET APPLICABILITY:</b>	
				<input checked="" type="checkbox"/> NA <input type="checkbox"/> MEA <input checked="" type="checkbox"/> SA <input type="checkbox"/> IAP <input type="checkbox"/> EE <input type="checkbox"/> CH	
<b>CUSTOMER SYMPTOM:</b>	<b>Customers may comment on the following:</b> <ul style="list-style-type: none"> <li>One or more of the frontward steering wheel switch buttons are broken, or are inoperable.</li> </ul>				
<b>CAUSE:</b>	Manufacturing issue				

This bulletin supersedes Technical Service Bulletin (TSB) 08-148-24, date of issue June 26, 2024, which should be removed from your files. All revisions are highlighted with **\*\*asterisks\*\*** and include a new vehicle build date.

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 24-100, date of issue June 26, 2024. All applicable RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty.

**REPAIR SUMMARY:**

This bulletin involves inspecting all the frontward steering wheel switch buttons and possibly replacing one, or both switch banks.

**CLAIMS DATA:**

Labor Operation No:	Labor Description	Skill Category	Labor Time
08-80-93-90	Steering Wheel Switches - Inspect All (1 - Semi-Skilled)	6 - Electrical and Body Systems	0.1 Hrs.
08-80-93-91	Steering Wheel Switches- Inspect and Replace <b>One Switch Bank</b> (1 - Semi-Skilled)	6 - Electrical and Body Systems	0.7 Hrs.
08-80-93-92	Steering Wheel Switches- Inspect and Replace <b>Both Switch Banks</b> (1 - Semi-Skilled)	6 - Electrical and Body Systems	0.8 Hrs.
Failure Code	ZZ	Service Action	

**SPARE PARTS:**

Qty	Part No.	Description	Notes
1 (AR)	7096712 - EMEA 68720888AA - MOPAR	Steering Wheel Switch	Compass/Commander (Speed Control Buttons)
1 (AR)	7096714 - EMEA 68720890AA - MOPAR	Steering Wheel Switch	Compass/Commander (Speed Control Buttons)
1 (AR)	7096710 - EMEA 68720887AA - MOPAR	Steering Wheel Switch	Compass/Commander (Remote Radio Buttons)
1 (AR)	7096713 - EMEA 68720891AA - MOPAR	Steering Wheel Switch	Compass (Remote Radio Buttons)

**DIAGNOSIS:**

If a customer's VIN is listed in VIP or your RSU VIN list, perform the Repair Procedure. **This RSU only applies to vehicles on the RSU VIN list.**

**REPAIR PROCEDURE:**

- NOTE: This Repair Procedure covers the frontward steering wheel switch buttons. The rearward steering wheel switch buttons are not involved and should not be inspected or replaced under this TSB.**
- Press all of the frontward steering wheel switch buttons on both the left side and right side [Fig. 1](#), 10 times each.

**Fig. 1**

Frontward Steering Wheel Switch Buttons

- Did any of the switch buttons [Fig. 1](#) break, or are inoperable?
  - YES >>> Proceed to [Step 4](#).
  - NO >>> This bulletin has been completed. Use Inspect LOP (08-80-93-90) to close the active RSU.
- Replace the switch bank(s) as required.** Refer to the detailed service procedures available in DealerCONNECT/Service Library under: "Service Info > Operações de Reparo > 55 – Sistemas Elétricos/ 5570T03 - Grupo de Comandos do Telefone/Computador de Bordo no Volante - Remoção/Recolocação".  
**Or,** refer to the detailed service procedures available in DealerCONNECT/Service Library under: "Service Info > Operações de Reparo > 55 – Sistemas Elétricos/ 5580A11 - Comando Cruise Control no Volante - Remoção/Recolocação".

**POLICY:**

Reimbursable within the provisions of the warranty.

*This bulletin is supplied as technical information only and is not an authorization for repair. No part of this publication may be reproduced, stored in a retrieval system, or transmitted, in any form or by any means, electronic, mechanical, photocopying, or otherwise, without written permission of FCA US LLC.*