

Technical Service Bulletin (TSB)

Keyfob Not Detected When Near Wireless Charger

REFERENCE:	TSB: 08-016-25 GROUP: 08 - Electrical	Date:	January 23, 2025	REVISION:	08-232-24
VEHICLES AFFECTED:	2025 (DT) RAM 1500 Pickup This bulletin applies to vehicles equipped with a Wireless Charging Pad (Sales Code RFX) and Dual Wireless Charging Pad (Sales Code CMS).			MARKET APPLICABILITY: <div><input checked="" type="checkbox"/> NA<input checked="" type="checkbox"/> MEA <input checked="" type="checkbox"/> SA<input checked="" type="checkbox"/> IAP <input type="checkbox"/> EE<input type="checkbox"/> CH</div>	
CUSTOMER SYMPTOM:	Customers may comment on the following: <ul style="list-style-type: none">Keyfob intermittently is not detected when the keyfob is placed at or near the wireless charger.				
CAUSE:	Radio Frequency (RF) interference				

This bulletin supersedes Technical Service Bulletin (TSB) 08-232-24, date of issue November 07, 2024, which should be removed from your files. All revisions are highlighted with ****asterisks**** and include a new note.

DISCUSSION:



Fig. 1
Key Not Detected

When the ignition is OFF, and the keyfob is near an active wireless charger, interference can occur leading to the keyfob not being detected by the vehicle [Fig. 1](#). The keyfob needs to be at least 203 mm (8 in.) away from the wireless charger and/or do not put the phone on the wireless charger before the ignition is ON.

NOTE: **DO NOT replace the wireless charger.**

POLICY:

Information Only.

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