

January 10, 2025

Version 1

Rear Trim Panel Will Not Secure Properly

AFFECTED VEHICLES

Year	Model	Trim Level	VIN Range
2023-25	CR-V Hybrid	ALL	ALL

SYMPTOM

The rear trim panel will not secure properly, and the fastening tabs/hooks are broken.

POSSIBLE CAUSE

Customers are attempting to pull up on the rear cargo floorboard.

CORRECTIVE ACTION

Replace the rear trim panel and the right and left cargo floor partitions.

PARTS INFORMATION

Part Name	Part Number	Quantity
Rear Trim Panel	84640-3A0-A41ZA	1
Right Partition	84619-3D4-A32ZA	1
Left Partition	84669-3D4-A32ZA	1

WARRANTY CLAIM INFORMATION

Operation Number	Description	Flat Rate Time	Defect Code	Symptom Code	Template ID	Failed Part Number
848140	Replace the rear trim panel	0.2hr	05701	01801	A24103A	84640-3A0-A41ZA
848140C	Replace the left and right partitions	0.1hr	05701	01801	A24103A	84640-3A0-A41ZA

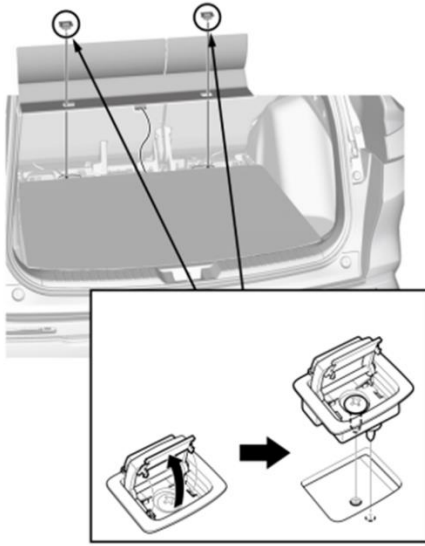
Skill Level: Repair Technician

CUSTOMER INFORMATION: The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by "do-it-yourselfers," and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Honda automobile dealer.

REPAIR PROCEDURE

1. Remove the front cargo floor flap assembly.

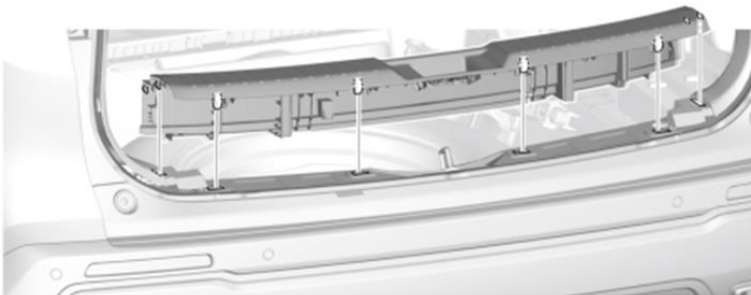
NOTE: *Interior Trim Area* ([CLICK HERE](#)).



2. Remove the rear cargo floor lid.



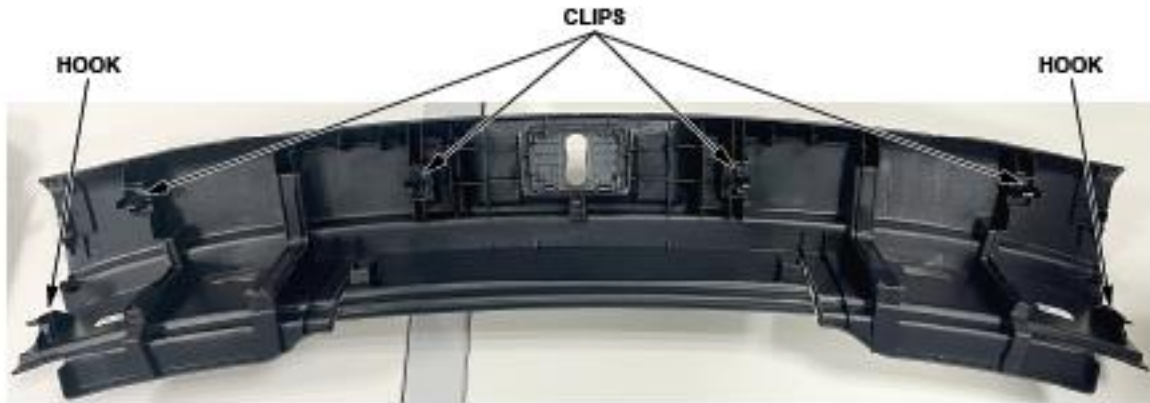
3. Remove the rear trim panel.



4. Inspect the mounting clips, and hooks for damage/broken at the 6 locations.

NOTE:

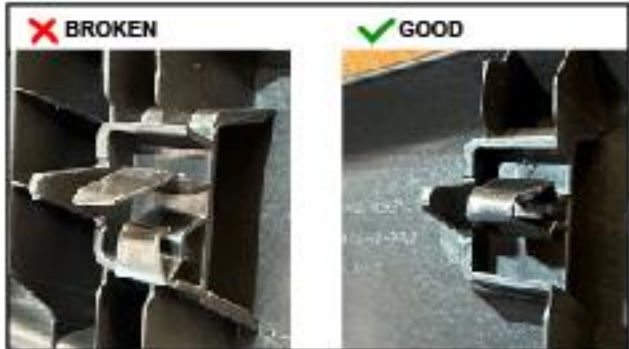
- If any of the mounting clips, or hooks are damaged the rear trim panel must be replaced.
- If there is no damage found on any of the mounting clips or hooks the trim panel can be reused.



HOOKS

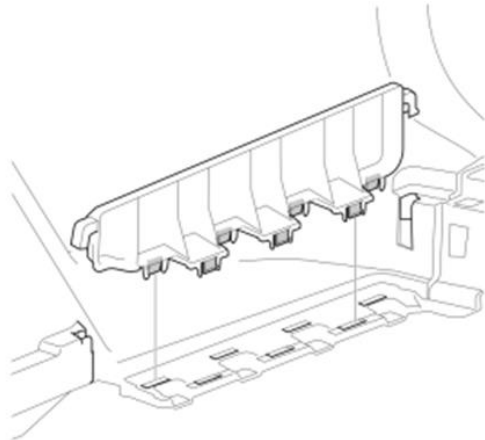


CLIPS



5. Remove both the left and right-side partitions.

NOTE: Right side image shown. Left side is similar.



6. Install new left and right partitions.



7. Reinstall all removed parts in the reverse order of removal.