



SIB 11 10 24

2025-01-23

**DELIVERY STOP: OIL PUMP**

This Service Information Bulletin (Revision 1) replaces SI B11 10 24 **dated December 2024**.

**What's New:**

- Affected Vehicles updated
- Situation updated
- Procedure added
- Parts Information added
- Claim Information added

☐ THIS REPAIR IS MOBILE FRIENDLY

**MODEL**

E-Series	Model Description	Production Date
F95	X5 M Sports Activity Vehicle	April 27, 2023
F96	X6 M Sports Activity Coupe	May 23, 2023
G06	X6 Sports Activity Coupe	August 23, 2023 & August 12, 2024
G07	X7 Sports Activity Vehicle	July 30, 2022 – October 1, 2024
G70	7 Series Sedan	September 14, 2022 – December 18, 2023

**AFFECTED VEHICLES**

Vehicles which require this campaign to be completed will show it as “Open” when checked either in AIR, AWP, Campaign Summary or Warranty Vehicle Inquiry.

BMW AG has issued a Delivery Stop (effective November 28, 2024) on a small number of Model Year 2023 - 2025 BMW vehicles that were produced between July 30, 2022, and October 1, 2024.

**Do not deliver to a customer, a New, Certified Pre-Owned or Used vehicle subject to a Delivery Stop, until the vehicle is repaired. Do not use or sell replacement equipment/parts subject to a Delivery Stop.**

**SITUATION**

The engine oil pump mounting screws may not have been tightened with the correct torque.

**PROCEDURE**

Replace the engine oil pump as described in Repair Instruction 11 41 000 “Removing and installing/replacing an oil pump”.

**Engine oil Replacement after Repair**

If the engine oil maintenance service task **does not** show “Recommended” or “Due” in the Service status field, or **is not** Bundling Eligible (BE):

A. Drain and refill the engine oil (10.3 liters) **without** replacing the engine oil filter and **do not reset** the CBS data.

If the engine oil maintenance service task **does** show “Recommended” or “Due” in the Service status field, or **is** Bundling Eligible (BE):

B. Drain and refill the engine oil (10.8 liters) **with** replacing the engine oil filter and **reset** the CBS data.

**Important Note: Please do not overfill the engine oil.**

Refer to the Claim Information section below.

## **PARTS INFORMATION**

**Use and invoice the applicable part numbers below.**

### **F95, F96, G06, G07 and G07 only:**

<b>Part Number</b>	<b>Description</b>	<b>Quantity</b>
11 41 9 847 199	Oil Pump	1
07 11 9 963 300	Sealing Ring	1
12 61 7 604 790	Gasket	1
11 13 8 746 460	Sealing ring	1
07 14 6 886 617	Combination Screw ASA	As needed, up to 12
07 14 8 838 952	Combination Screw	As needed, up to 4
11 13 9 845 701	Oil Pan	1
07 14 5 A38 759	Oil drain plug	1

### **G70 Only:**

<b>Part Number</b>	<b>Description</b>	<b>Quantity</b>
11 41 9 847 199	Oil Pump	1
07 11 9 963 300	Sealing Ring	1
12 61 7 604 790	Gasket	1
11 13 8 746 460	Sealing ring	1
07 14 6 886 617	Combination Screw ASA	As needed, up to 12
07 14 8 838 952	Combination Screw	As needed, up to 4
11 13 9 845 701	Oil Pan	1
07 14 5 A38 759	Oil drain plug	1
11 13 7 852 272	Gasket Oil Pan	1
31 11 6 899 302	Combination Bolt 12 G70	12
07 14 8 837 399	ASA Bolt	4

### **Sublet – Bulk Supply Materials**

#### **G70 Only**

<b>Part Number</b>	<b>Description</b>	<b>Quantity</b>
83 19 5 A32 851	HT-12 Antifreeze RTU (Bulk Drum DN = 1/10 Liter) (Pre-mix)	As needed
Or:		
83 19 2 468 442	BMW Antifreeze/Coolant (DN = 1 Gallon Concentrate) - HT-12	As needed

### **All without a Maintenance Program-Related Engine Oil Service Task also being Performed.**

<b>Part Number</b>	<b>Description</b>	<b>Quantity</b>
83 21 5 A42 D33	0W-30 LL01FE (Drum DN = one-tenth liter)	A. 103 / B. 108
Or:		
83 21 5 A42 D39	0W-30 LL01FE (Tanker DN = one-tenth liter)	A. 103 / B. 108

Additionally, other materials and small parts that are not specified above, such as fluids, lubricants, one-time use screws, nuts, and seals, which must be replaced or installed (according to the ISTA repair instructions/ETK/AIR), are to be selected from the Electronic Parts Catalog, and/or other approved BMW Group's resources according to the respective vehicle type. Invoiced these items separately under the Repair Code listed in this bulletin.

## CLAIM INFORMATION

Reimbursement for this Recall will be via normal claim entry utilizing the applicable work package information below, and the part numbers above that apply.

<b>Repair Code:</b>	<b>0011870700</b>	<b>F9x G0x G70 S68T Replace oil pump</b>
---------------------	-------------------	--

Below are the special flat rate labor operation code choices for this action.

**Completion before the first vehicle delivery to a customer (New in-stock/No in-service date), or the vehicle is already in the workshop for another reason and/or repair.**

Work Package	Labor Operation	Description (Plusposition)	Labor Allowance
# 1	00 77 954	Replace the engine oil pump	19 FRU (F95, F96); 20 FRU (G06, G07); 44 FRU (G70)
Or:			
# 2	00 77 955	Vehicle has already been completed by another repair or technical action	1 FRU

Or:

**The vehicle arrives at your center and this Action shows open (No other Main work will be performed or claimed during this workshop visit).**

Work Package	Labor Operation	Description (Main work)	Labor Allowance
# 3	00 77 326	Replace the engine oil pump	20 FRU (F95, F96); 22 FRU (G06, G07); 46 FRU (G70)
# 4	00 77 327	Vehicle has already been completed by another repair or technical action	1 FRU

Only one of the flat rate labor operation codes listed above can be used for claim submission and reimbursement. Also, only one Main work flat rate labor operation code can be claimed per workshop visit.

## Claim Repair Comments

Only reference the SIB number and the work package (Pkg) number performed in the technician's RO notes and in the claim comments (For example: B11 10 24 WP 1), unless otherwise required by State law.

## Sublet – Bulk Supply Materials (RO and Claim Comments Required)

<b>Sublet Code 4</b>	Reimbursement for the repair-related bulk supply materials (Do not use the BMW part numbers for claim submission)	See the sublet reimbursement calculation below
----------------------	---	--

Sublet reimbursement calculation for claiming the applicable repair-related bulk supply materials (BMW part numbers) is at the dealer net (DN) price for the full and/or proportional quantities used plus your center's handling.

Enter this material cost in sublet and itemize the amount on the repair order and in claim comment section.

## BMW Maintenance Program

If the vehicle has an active maintenance program and the Engine oil Service task shows Recommended, Due in the Service status field, or it is Bundling Eligible (BE), change the engine oil and filter after replacing the engine oil pump. Claim and submit for Work Package # 1.

### Repair Code: 0011870700 - Work Package # 1

Labor Operation	Description	Labor Allowance
00 77 954	Replace the engine oil pump ( <b>Plusposition</b> )	19 FRU (F95, F96); 20 FRU (G06, G07); 44 FRU (G70)

Then, as additional RO line items under the BMW Maintenance Program:

- Claim and submit for the Standard scope labor operation code 00 00 105 (Main work), and
- Claim and submit for the reduced oil service task labor\* amount, the engine oil (10.8 liters), and the oil filter part number under the BMW Maintenance Program Engine “oil service task” Repair Code that applies.

### Repair Code: 85990501MP - BMW Maintenance Program Standard Operation

Labor Operation	Description	Labor Allowance
00 00 105	Standard scope of service ( <b>Main work</b> )	2 FRU

### Repair Code: Applicable BMW Maintenance Program Oil Service Task

Labor Operation	Description	Labor Allowance
00 00 610	Engine oil service ( <b>Associated work</b> )	1 FRU*

(\*) Reduced to address the overlapping labor.

### Alternative Mobility Solution (AMS) for Vehicle Owners (RO and Claim Comments Required)

This Action’s repair qualifies for Alternative Mobility Solution (AMS) expense reimbursement, claim this item under the Repair Code noted above as follows:

#### A. Alternative Mobility Solution (AMS) for Vehicle Owners (RO and Claim Comments Required)

This Recall / Service Action repair qualifies for Alternative Mobility Solution (AMS) expense reimbursement, claim this item under the Repair Code noted above as follows:

- Sublet Code 2 - Itemize the AMS sublet amount on the repair order and in the claim comment section.

Please refer to SI B01 29 16 for additional information.

## FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the

Copyright ©2025 BMW of North America, Inc.

Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department
----------------	---

