



SIB 11 09 24

2025-01-14

DELIVERY STOP: REPLACE THE DUAL-MASS FLYWHEEL

This Service Information Bulletin (Revision 1) replaces SI B11 09 24 **dated December 2024**.

What's New:

- SIB title changed
- Situation updated
- Correction added
- Procedure added
- Parts Information added
- Claim Information added

MODEL

E-Series	Model Description	Production Date
G05	X5 Sports Activity Vehicle	October 15, 2024 – October 30, 2024
G07	X7 Sports Activity Vehicle	October 30, 2024 – November 4, 2024
G20	3 Series Sedan	September 25, 2024
G60	5 Series Sedan	September 25, 2024

AFFECTED VEHICLES

Vehicles which require this campaign to be completed will show it as “Open” when checked either in AIR, AWP, Campaign Summary or Warranty Vehicle Inquiry.

Please make sure you check your dealer inventory as soon as possible. As of November 15, 2024, you can see a list of affected vehicles in Inventory Campaign Details (ICD) under ROSS.

SITUATION

During manufacturing, the dual-mass flywheel has not been sufficiently greased. The insufficient grease may result in acoustic abnormalities and vibrations in the vehicle's powertrain.

CORRECTION

Replace the dual-mass flywheel.

PROCEDURE

Replace the dual-mass flywheel in accordance with Repair Instruction **11 22 000 Removing and installing/replacing the flywheel**.

PARTS INFORMATION

Use and invoice the part numbers listed below.

Part Number	Description	Quantity
24 00 5 A26 EA5	Dual-mass flywheel	1
07 14 5 A7A 846	Screw plug	1
24 12 5 A86 138	Shaft sealing ring	1
11 22 8 507 622	Torx socket	8
31 10 6 872 063	Hex Bolt with washer (M14x54x1.5)	2
07 12 9 905 095	Hex nut (BM8-8-ZNS3)	1
07 14 8 851 323	O-ring (13.94 x 2.62)	2
24 14 8 645 681	Screw plug	1
26 20 8 657 705	O-ring	1
26 11 7 523 708	Hex Bolt	3
51 61 9 908 657	Hex Bolt	6

18 30 5 A78 B15	Muffler clamp	1
07 14 5 A67 B87	Hexagon nut	1
07 11 9 906 089	Collar nut	2
18 30 9 909 376	Hex Bolt	2
07 14 6 886 617	Multi-purpose bolt ASA	10

Sublet – Bulk Supply Material

Part Number	Description	Quantity
83 22 5 A28 F03	BMW ATF 8 transmission oil	Up to 1 liter

Additionally, other materials and small parts that are not specified above, such as fluids, lubricants, one-time use screws, nuts, and seals, which must be replaced or installed (according to the ISTA repair instructions/ETK/AIR), are to be selected from the Electronic Parts Catalog, and/or other approved BMW Group's resources according to the respective vehicle type. Invoiced these items separately under the Repair Code listed in this bulletin.

CLAIM INFORMATION

Reimbursement for this Action will be via normal claim entry utilizing the applicable work package information below and the part numbers listed above.

Repair Code:	0024770100	Gxx Replace flywheel
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Below are the special flat rate labor operation code choices for this action.

Completion before the first vehicle delivery to a customer (New in-stock/No in-service date), or the vehicle is already in the workshop for another reason and/or repair.

Work Pkg	Labor Operation	Description (Plusposition)	Labor Allowance
# 1	00 77 870	Replacing the flywheel, includes Carrying out vehicle test (00 00 556/61 21 528, 24 and 24 00 603, Checking/topping up the oil level in the automatic transmission	As applicable

Or:

The vehicle arrives at your center and this Action shows open (No other Main work will be performed or claimed during this workshop visit).

Work Pkg	Labor Operation	Description (Main work)	Labor Allowance
# 2	00 77 276	Replacing the flywheel, includes Carrying out vehicle test (00 00 006/61 21 528, 24 and 24 00 603, Checking/topping up the oil level in the automatic transmission	As applicable

Only one of the flat rate labor operation codes listed above can be used for claim submission and reimbursement. Also, only one Main work flat rate labor operation code can be claimed per workshop visit.

Claim Repair Comments

Only reference the SIB number and the work package (Pkg) number performed in the technician's RO notes and in the claim comments (For example: B11 09 24 WP 1), unless otherwise required by State law.

Sublet – Bulk Supply Materials (RO and Claim Comments Required)

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Sublet Code 4	Reimbursement for the repair-related bulk supply material (Do not use the BMW part number for claim submission)	Up to \$50.00
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Sublet reimbursement calculation for claiming the applicable repair-related bulk supply material (BMW part number) is at the dealer net (DN) price for the full or proportional quantity used plus your center's handling.

Enter this material cost in sublet and itemize the amount on the repair order and in claim comment section.

BMW Group's AIR Application Resource for Flat Rate Labor Operation Codes

To obtain the corresponding flat rate unit (FRU) allowance information from the BMW Group AIR application resource, start by entering the Chassis Number (last seven (7) characters of the VIN), and click on the "Search" icon. If the "Vehicle Selection" window displays two or more model possible vehicle choices, select the applicable Model, or enter the full VIN (17 characters) instead to proceed. Click on the "Flat Rate Units" button and enter a flat rate labor operation code number "without spaces" in the field to the right, click on the "Search" icon to display the corresponding listing of "Flat rate unit group details" that are available and their corresponding FRU allowances.

Alternative Mobility Solution (AMS) for Vehicle Owners (RO and Claim Comments Required)

This Action's repair qualifies for Alternative Mobility Solution (AMS) expense reimbursement, claim this item under the Defect Code noted above as follows:

Sublet Code 2 - Itemize the AMS sublet amount on the repair order and in the claim comment section.

Please refer to [SI B01 29 16](#) for additional information.

FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

