



Service Bulletin

Bulletin No.: 24-NA-275

Date: January, 2025

TECHNICAL

Subject: Trimming Cadillac Emblem Charge Port Door Switch

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	LYRIQ	2023	2025	—	—	—	—

Involved Region or Country	North America
Condition	Some customers may comment that it takes high effort when pressing the emblem to open the charge port door.
Cause	The cause of the condition may be that the underside of the emblem has excessive material.
Correction	Trim or file front emblem tab (plastic) roughly 2 mm to match the ribs on the outer door.

Service Procedure

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

Important: This technical service bulletin (TSB) can only be completed by certified repair facilities who have met all specific training, tool and equipment requirements pertaining to the vehicle Brand and Model serviced. Repairs must be performed by a technician who has successfully completed the required training.

Using a filing tool or trim tool, trim down the plastic tab roughly 2 mm.



6789120

- Before filing



6789124

- After filing

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
2086948*	Remove Excess Material from Charge Port Door Switch	0.3 hr
*This is a unique Labor Operation for bulletin use only.		

Version	2
Modified	Released December 18, 2024 Revised January 09, 2025 – Added 2023 and 2024 Model Years.

