



SIB 61 01 25
Compliance Software Update

MODEL

Model	Model Description	Production Date
R 12 NINET	KR1	0N03
R 12	KR2	0N53

The affected vehicles have been marked with campaign number **0000612200** in AIR.

In order to determine if a specific motorcycle is affected by this campaign, it will be necessary to verify the vehicle VIN in AIR (Aftersales Information Research). Based on the response of the system, either proceed with the repair or take no further action. Please note, open campaigns or vehicle stops may not appear in DCS Warranty Vehicle Inquiry or sales systems until 24-72 hours after they are announced, therefore AIR is always the recommended method for determining open campaigns and vehicle stops.

SITUATION

The DME sends at each engine start the downtime duration since the last time the engine was in use as a signal to decide between cold or warm (normal) start mode.

Note: During a warm (normal) start, the catalyzer is not pre-heated due to the short engine downtime.

Due to a programming error, the calculated engine downtime duration is always 0 minutes. Therefore, the engine will always start in warm (normal) start mode (independently of the real engine downtime duration). In the case where the cold start mode would be required the bike used warm (normal) start mode instead, resulting in a lack of the catalytic converter pre-heating, leading to increased emissions during the warm-up period of the engine.

Delivery stop

The affected vehicles were placed under delivery stop STOP610023, which is lifted with the completion of this Technical Campaign.

PROCEDURE

For vehicles that have not been delivered, the Recall must be carried out before delivery to customers.

For vehicles already retailed, Customer Relations have contacted these customers asking them to schedule an appointment with an authorized BMW Motorrad dealer to have the recall performed.

The software version must be updated to a I level X001-24-11-530 or newer in accordance with the model-specific repair instructions “61 00 510 – Programming vehicle control units”.

I level X001-24-11-530 will be available with ISTA version 4.51.1x.

CLAIM INFORMATION

Notice:

When programming, it is essential to make sure that the FASTA data is transferred correctly to the back end. FASTA data is used as evidence for the correct performance of the Service Campaign in warranty accounting. Incorrect data will result in denial or debit of warranty request.

Please submit claims via the normal claim process using the information below:

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Defect code

00 00 61 22 00	Update Software
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Labor Operation

00 60 426	Technical Campaign Standard 3	5 FRU
+00 60 926	Technical Campaign Standard 3	4 FRU
+46 52 510	Mounting and dismounting the rear-wheel stand with special tools (for motorcycles without a center stand)	1 FRU

FRUs includes all repair procedures to complete the task with allowance for necessary ancillary tasks (e.g., visual inspection, lubrication, cleaning parts etc.) and administrative tasks.

Labor operation code 00 60 426 is a Main labor operation. If you are using a Main labor code for another repair, use the Plus code labor operation instead.

QUESTIONS REGARDING THIS BULLETIN

Technical inquiries	Contact the BMW Technical Support Group via TSARA
Warranty inquiries	Submit an IDS ticket to the Warranty Department
Parts inquiries	Submit an IDS ticket to the Motorrad Parts Department

Supporting Materials

[picture_as_pdf 61 01 25 Compliance Software Update.pdf](#)

