



SIB 63 04 24

2025-01-10

## UNABLE TO CHANGE DOOR PANEL SPEAKER COLOR

☐ THIS REPAIR IS MOBILE FRIENDLY
**MODEL**

E-Series	Model Description	Affected Option Code
G45	X3 Sports Activity Vehicle	<ul style="list-style-type: none"> <li>4UR (Ambient Lighting)</li> <li>6F1 (Bowers &amp; Wilkins Diamond Surround Sound System)</li> <li>674 (HIFI Loudspeaker Harman Kardon)</li> </ul>
G60	5 Series Sedan	
G70	7 Series Sedan	
G90	M5 Sedan	
U10	X2 Sport Activity Coupe	
U11	X1 Sports Activity Vehicle	

**SITUATION**

After the vehicle has been programmed with either RSU (Remote Software Update) or ISTA (**I-Level 24-07-5xx**), the ambient light on the door panel speakers will only illuminate in white.

**PROCEDURE**

Please inform the customer that the ambient light on the door panel speakers can no longer be illuminated in other colors. The only color now available is white after the vehicle was last programmed / updated, either through RSU (Remote Software Update), or with ISTA (**I-Level 24-07-5xx**).

**PARTS INFORMATION**

No parts are needed.

**CLAIM INFORMATION**

This Service Information Bulletin provides technical and vehicle software update-related vehicle functionality change information.

**FEEDBACK REGARDING THIS BULLETIN**

Technical Feedback	To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

