



SIB 61 01 24

2025-01-06

RATTLING NOISE ORIGINATING FROM WINDSHIELD WASHER FLUID RESERVOIR

This Service Information Bulletin (Revision 3) replaces SI B61 01 24 **dated July 2024**.

What's New:

- SITUATION, addition of video attachment V61 02 24
- PROCEDURE, **removal** of fabric tape and steps 4/5 of the washer tank installation method
- PARTS INFORMATION, **removal** of Fabric Tape
- CLAIM INFORMATION updated

☐ THIS REPAIR IS MOBILE FRIENDLY

MODEL

E-Series	Model Description
G60	5 Series Sedan, i5 Sedan
G70	7 Series Sedan, i7 Sedan

SITUATION

When driving over rough surfaces, a low-frequency rattling noise can be heard inside the vehicle's cabin. The noise typically sounds as though it is coming from the front right footwell area.

Example: Please, see attached video V61 02 24.

CAUSE

The washer fluid reservoir mounting hook has too much play, which allows the reservoir to vibrate and cause a noise.

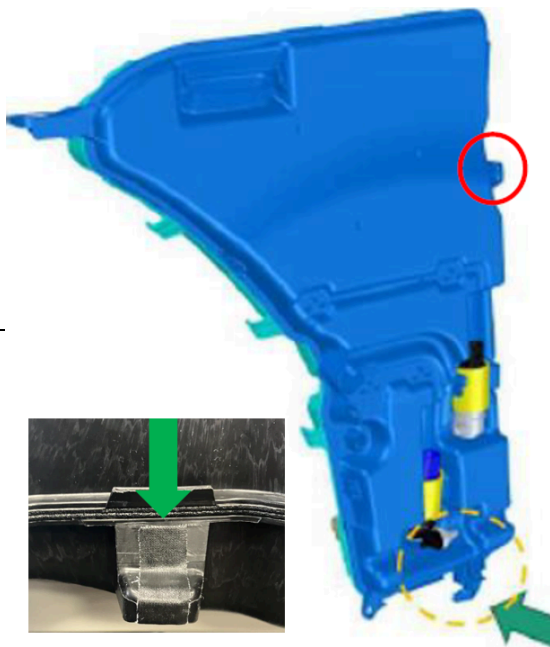
CORRECTION

Replace the washer fluid reservoir.

PROCEDURE

In the event of a customer complaint, proceed as follows,

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1. Inspect the washer fluid reservoir for play or looseness, check the mounting points or areas where contact may occur.
2. Confirm the source of the noise is the washer fluid reservoir.
3. If the noise is determined to originate from the reservoir, replace it with the improved part listed below.
4. Follow the repair instructions “**Replacing the washer fluid reservoir for the washer system 61 71**”.

5. After installing the improved washer fluid reservoir, check for leaks, and test functionality of the system.

Note: Washer fluids that contain a silicone additive can lead to washing system damage; they are normally a color other than blue. Only use BMW’s approved Windshield Washer Pre-mixed fluid, diluted concentrate, or an equivalent. Please refer to the owner’s manual for more information. The washer fluid mixture ratio is regulated by the U.S. EPA and by many individual US states; do not exceed the allowable washer fluid “dilution/ratio limits” that apply to the state, or the specific US area in which the vehicle is being operated.

PARTS INFORMATION

To determine the part number that applies to the specific vehicle being repaired, enter the VIN/chassis number into either ETK or AIR which will consider the specific equipment and/or options that are fitted to the vehicle.

Dependent on the optional equipment, the function and number of washer pumps can vary. Choose the washer fluid reservoir for your specific equipment and/or options fitted to the vehicle.

(5DM) Parking Assistant system

Part Number	Description	Quantity
61 66 5 A3A 028	Tank window Washer System (2 washer pumps)	1

Or, for vehicles equipped with rear Autonomous Parking Camera

(5DN) Parking Assistant Plus or (5DW) Parking Assistant Professional

Part Number	Description	Quantity
61 66 5 A3A 029	Tank window Washer System (3 washer pumps)	1

CLAIM INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Defect Code:	6166013700	Washer fluid reservoir (including filler channel) Loose
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Diagnosis

51 00 001*	Localizing body complaint(s) (Work time), inspecting the washer fluid reservoir for play or looseness	WT FRU
Or:		
00 58 500*	Diagnosis Worktime Flat Rate	2 FRU

And, together with the applicable diagnosis above, claim the flat rate labor operation code number below that applies and obtain FRU allowance.

Repair

Labor Operation	Description	Labor Allowance
61 71 065	Replacing washer fluid reservoir for washer system (Main work)	As applicable
Or:		
61 71 565	Replacing washer fluid reservoir for washer system (Plusposition work)	As applicable

If you are using a Main labor operation code for another repair, then use the Plusposition labor operation code 61 71 565 instead of 61 71 065.

Work time labor operation codes 51 00 001 and 00 58 500 are not considered Main labor operations.

(*) Based on which one applies to your center, please refer to **SI B01 01 20** or **B01 07 20** for the applicable procedure for documenting, claiming, and explaining, on the RO and in the claim comments, your diagnosis work time (WT), job/repair work time (WT), and the vehicle repairs your center performed, unless otherwise required by State law.

Sublet – Bulk Supply Materials (RO and Claim Comments Required)

Sublet Code 4	Reimbursement for the repair-related bulk supply material (Do not use the BMW part number for claim submission)	See the sublet reimbursement calculations below
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Sublet reimbursement calculation for claiming the applicable repair-related bulk supply material (BMW part number) is at the dealer net (DN) price amount for the quantity used plus your center's handling.

Enter this material cost in sublet and itemize the amount on the repair order and in claim comment section.

BMW Group's AIR Application Resource for Flat Rate Labor Operation Codes

To obtain the corresponding flat rate unit (FRU) allowance information from the BMW Group AIR application resource, start by entering the Chassis Number (last seven (7) characters of the VIN), and click on the "Search" icon. If the "Vehicle Selection" window displays two or more model possible vehicle choices, select the applicable Model, or enter the full VIN (17 characters) instead to proceed. Click on the "Flat Rate Units" button and enter a flat rate labor operation code number "without spaces" in the field to the right, click on the "Search" icon to display the corresponding listing of "Flat rate unit group details" that are available and their corresponding FRU allowances.

FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal

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Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department
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Supporting Materials

Videos

[61 02 24](#)

