



SIB 51 19 24

2025-01-07

EXTERIOR MIRROR GLASS STAINED/CLOUDY

This Service Information Bulletin (Revision 1) replaces SI B51 19 24 **dated August 2024**.

What's New (Specific text highlighted):

- Model added.

☐ THIS REPAIR IS MOBILE FRIENDLY**MODEL**

E-Series	Model Description
G60	5 Series Sedan
G70	7 Series Sedan
G90	M5 Sedan

SITUATION

There is a matte “veil” or milky stain on the exterior mirror glass.

Passenger side mirror shown; situation can occur on either or both exterior mirrors.

CAUSE

Contamination from dirt and/or water calcium build up.

CORRECTION

Clean and polish the mirror glass using a suitable glass cleaner/polish and a clean sponge.

PROCEDURE

1. Verify that the customer's concern is the issue stated above.
2. Clean and polish the glass using glass polish and a clean sponge.

Note: The glass can be polished without removal of exterior mirror assembly or glass.

3. Verify repair once completed.

PARTS INFORMATION

Part Number	Description
Source locally	Glass cleaner/polish

CLAIM INFORMATION

This Service Information Bulletin provides diagnosis, and repair-related information.

Damage and/or contamination issues caused by outside influences are not covered under the BMW limited warranties.

FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

