



Kia America, Inc.

Software Update for Charging Compatibility

EV9 | January 10 2025

This Over-the-Air (OTA) software update is designed to update the vehicle charging compatibility with NACS Connector DC Fast Chargers to reduce the probability of shutdowns while charging.

1.	Vehicle Model	2024 and 2025 EV9 (produced between 07/29/2023 – 10/14/2024)
2.	Time Required	OTA Update (in-vehicle): 11 minutes approx. Once this software is downloaded by the vehicle, and the vehicle is powered off, a pop-up will be displayed on the infotainment screen.

Additional information: This OTA will be rolled-out to all eligible EV9 vehicles with an active Kia Connect account.

If you have any questions, please contact the Kia Connect Call Center (844) 886-9411.

Reference Service Action 601.

For more information on Over-the-Air software updates, please visit our website:

<https://owners.kia.com/content/owners/en/ota-software-update.html>