



Service Bulletin

Bulletin No.: 24-NA-073

Date: January, 2025

TECHNICAL

Subject: Information on Front Brake Pads Wearing Prematurely

This Bulletin Replaces some Model Years from PIT6134.

| Brand: | Model: | Model Year: | | VIN Breakpoint: | | Engine: | Transmission: |
|-----------|---|-------------|------|-----------------|----|---------|---------------|
| | | from | to | from | to | | |
| Cadillac | Escalade Models | 2021 | 2024 | — | — | — | — |
| | Suburban | | | | | | |
| Chevrolet | Silverado 1500 New (RPO J22, VIN Digit 5 = A / D) | 2022 | 2022 | | | | |
| | Silverado 1500 | 2023 | 2024 | | | | |
| | Tahoe | 2021 | | | | | |
| GMC | Sierra 1500 New (RPO J22, VIN Digit 5 = H / U) | 2022 | 2022 | | | | |
| | Sierra 1500 | 2023 | 2024 | | | | |
| | Yukon Models | 2021 | | | | | |

| | |
|-----------------------------------|---|
| Involved Region or Country | North America, Europe, Kazakhstan, Uzbekistan, Middle East |
| Condition | The purpose of this Bulletin is to inform drivers that under certain driving conditions such as hilly or mountainous roads accompanied with frequent braking, that the original equipment front brake pads may wear prematurely. |
| Cause | The condition may be due to the design of the brake pads that are formulated for reduced noise characteristics. This formulation is to improve noise which can result in shorter wear life. |
| Correction | Dealers that are attempting to address front brake pad premature wear, especially with repeat repair attempts, can use the alternate front brake pad. Note: It is important to follow the brake system service procedure published in SI. |

Service Procedure

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

Refer to *Front Disc Brake Pads Replacement* in SI.

Parts Information

Note: This is a bulletin only part number.

| Causal Part | Description | Part Number | Qty |
|-------------|-------------------------|-------------|-----|
| X | PAD KIT-FRT DISC BRK | 84847749 | 1 |

Warranty Information

New Vehicle Limited Warranty for up to 7,500 miles (12,000 kilometers in Canada); any replacement after 7,500 miles (12,000 kilometers in Canada) is considered maintenance and is not covered as part of the New Vehicle Limited Warranty.

| Labor Operation | Description | Labor Time |
|-----------------|-----------------------------------|------------------------------------|
| 2420150 | Front Disc Brake Pads Replacement | Use Published Labor Operation Time |

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|----------|---------------------------|
| Version | 1 |
| Modified | Released January 02, 2025 |

