



Bulletin No.: PIT6320

Published date: 01/17/2025

Preliminary Information

PIT6320 Front Door Speakers and Subwoofer Inoperative

Models

Brand: Model: Model Years: VIN: Engine: Transmissions:
from to
 Cadillac Escalade IQ 2025 All All All All

| | |
|-----------------------------------|--|
| Involved Region or Country | North America |
| Condition | Some customers may comment that their front door speakers and subwoofer do not work |
| Cause | This is due to X2 connector at the T3RB Audio Amplifier - Auxiliary 2 is not pinned correctly. |

Correction:

Please repin Pin 1 to Pin 9 and Pin 2 to Pin 10 at the X2 connector of the T3RB Audio Amplifier - Auxiliary 2.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

| Labor Operation | Description | Labor Time |
|--|--|------------|
| *3486388 | Repin terminals at T3RB X2 connector to restore audio to the front door speakers and subwoofer | 1.2 Hr. |
| *This is a unique Labor Operation for Bulletin use only. | | |

Version History

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|-----------------|--------------------------|
| Version | 1 |
| Modified | 01/17/2025 - Created On. |

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