



Bulletin No.: PIP6008B
Published date: 01/8/2025

Preliminary Information

PIP6008B 10L80 DTC P2714

Product Investigation Review Required

Models

Brand:	Model:	Model Years:	VIN: from to	Engine:	Transmissions:
Cadillac	CT5	2021 - 2025	ALL ALL	All	MHS
Cadillac	Escalade	2021 - 2025	ALL ALL	ALL	MHS MHO MQC
Chevrolet	Silverado	2021 - 2025	ALL ALL	ALL	MHO MHU MHS MHT MQB MQC
Chevrolet	Suburban	2021 - 2025	ALL ALL	ALL	MHS MHU MQC
Chevrolet	Tahoe	2021 - 2025	ALL ALL	ALL	MHS MHU MQC
GMC	Sierra	2021 - 2025	ALL ALL	ALL	MI2 MHS MHT MQB MQC
GMC	Yukon	2021 - 2025	ALL ALL	ALL	MHS MQC
GMC	Yukon XL	2021 - 2025	ALL ALL	ALL	MHS MQC

Involved Region or Country	North America
Condition	DTC P2714, with or without reverse engagement.
Cause	The (500) Input Internal Gear may have separated from the (501) Direct Overdrive Sun Gear Shaft due to the (502) Input Internal Gear Retainer Ring being dis-lodged on transmission assemblies built at the Romulus Assembly Plant between Julian dates 158 thru 249. See SI Doc ID# 4356498.

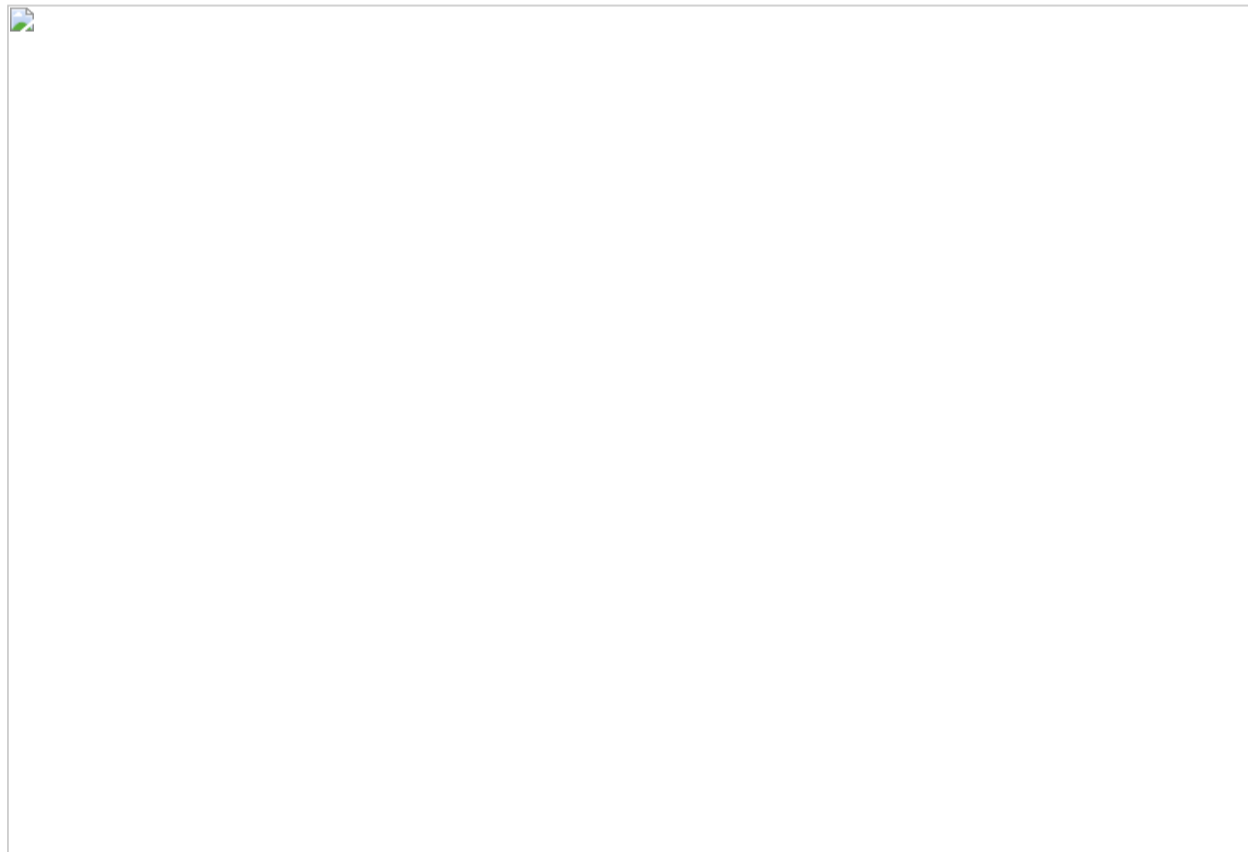
Correction:

Perform an internal trans inspection to determine if the R2S3 retaining ring is dislodged (Item #502) to replace the retainer if found dis-lodged.

Item # 502 using SI# 4356498.

**** Applies to replacement transmission assemblies if within the Julian Dates listed.****

**** Note** Refer to the lasted version of TSB [24-NA-181](#) for RPOs MI2, MQB, & MHT for vehicle typically above 2750 miles.**



Broadcast Code

Source DUNS Number

Transmission Unique Number (TUN)

2D Machine Readable Matrix

VPPS Code

Part Sequence Number

Site ID

Broadcast Code

Julian Date

Year of Build

Shift ID

Line Plant ID

GM Part Number



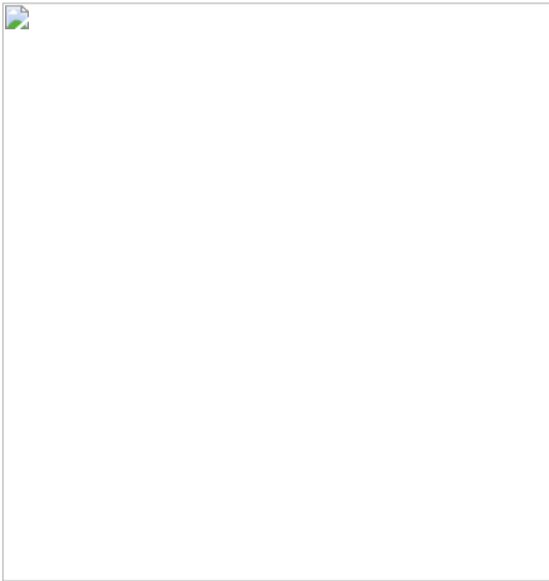
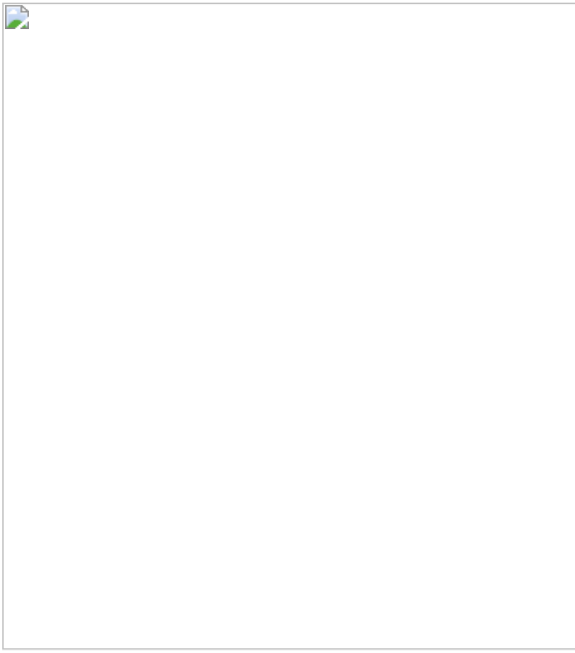
Sample above, S3240462BKJX0090 is:

Plant built location, "S" Silao.

Julian Date, "24046", 46th day of Calendar year 2024.

*** Suspect transmission assemblies serial number will start with "R" as a Romulus build. ***





Version History

Version	3
Modified	09/18/2024 - Created on. 10/23/2024 - Added model years and for replacement trans assemblies. 01/08/2025 - Updated Correction.