



Service Bulletin

Bulletin No.: 21-NA-091

Date: December, 2024

INFORMATION

Subject: Information on Normal Camera Display Operation - Flashing Diamond - Spot - or UFO like Image on Camera Display



This Service Bulletin replaces PIT5799A. Please discard all versions of PIT5799.

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	CT4	2020	2025				
	CT5		2024				
	Escalade		2023				
	Escalade ESV						
	XT4						
Chevrolet	Bolt EV	2020	2020	—	—	—	—
	Corvette	2020	2023				
	Silverado 1500	2020	2021				
	Silverado 1500 LTD (RPO J21, VIN Digit 5 = W / Y) Silverado 1500 New (RPO J22, VIN Digit 5 = A / D)	2022	2022				
	Silverado 1500	2023	2023				
	Silverado 2500HD/3500HD	2020	2023				
	Tahoe Suburban	2020	2023				
GMC	Sierra 1500	2020	2021				
	Sierra 1500 Limited (RPO J21, VIN Digit 5 = 8 / 9) Sierra 1500 New (RPO J22, VIN Digit 5 = H / U)	2022	2022				
	Sierra 1500	2023	2023				

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
	Sierra 2500HD/ 3500HD	2020	2023				
	Yukon	2020	2023				
	Yukon XL						

Involved Region or Country	North America, Brazil, Chile, Colombia, Ecuador, Paraguay, Peru, Europe, Uzbekistan, Middle East, Israel, Palestine, Japan, GM Korea Company, Cadillac Korea (South Korea), Australia/New Zealand
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Additional Options (RPOs)	Equipped with UVI, UVS, UV2, or UVA
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Condition	<p>Some customers may comment on a flashing light present on the radio display with the camera on, usually is corrected by an ignition cycle.</p> 	5787270
		5787272



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<p>Correction</p>	<p>Please communicate to the customer that the camera system and radio display are functioning as designed and this is a normal condition of their vehicle. Please share this information with the customer, including a copy of this bulletin.</p> <p>Technicians should verify that no other conditions are present and return the vehicle to the customer.</p>
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Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

Important: This technical service bulletin (TSB) can only be completed by certified repair facilities who have met all specific training, tool and equipment requirements pertaining to the vehicle Brand and Model serviced. Repairs must be performed by a technician who has successfully completed the required training.

<p>Version</p>	<p>5</p>
<p>Modified</p>	<p>Released April 13, 2021</p> <p>Revised May 03, 2021 – Added the Cadillac XT4 and updated the Involved Region or Country section.</p> <p>Revised November 17, 2021 – Added the 2022 Model Year to the Silverado 2500HD/3500HD and Sierra 2500HD/3500HD models.</p> <p>Revised January 30, 2023 – Removed Rearview from Subject, added the 2022–2023 Model Year to Cadillac XT4, updated the Involved Region or Country section, added UVA to Additional Options (RPOs) section, revised Condition and Correction sections.</p> <p>Revised December 20, 2024 – Added Model Years to certain vehicles and the two Important statements.</p>

