



# Service Bulletin


Bulletin No.: 24-NA-257

Date: December, 2024

## TECHNICAL

**Subject: Rear Seat Belt Bezel Falls Off**

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
GMC	HUMMER EV Pickup	2024	2025	-	-	All	All
	HUMMER EV SUV						

<b>Involved Region or Country</b>	North America, Middle East, Israel
<b>Condition</b>	 <p style="text-align: right; font-size: small;">6764570</p> <p>A customer may notice that the rear seat belt bezel may pop off while pulling on the seat belt to strap in.</p>
<b>Cause</b>	The seat belt bezel may not be properly retained to the trim.
<b>Correction</b>	Dealers will be directed to add felt tape to both C-pillar trim panels to ensure the seat belt bezel stays attached.

**Important:** Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

**Important:** This technical service bulletin (TSB) can only be completed by certified repair facilities who have met all specific training, tool, and equipment requirements pertaining to the vehicle Brand and Model serviced. Repairs must be performed by a technician who has successfully completed the required training.

## Service Procedure

1. Remove the C-pillar trim, refer to SI for reference. It is recommended to address and repair both rear seat bezels.
2. Using the photo below as a reference, add two pieces of felt tape to the C-pillar. The felt tape must be big enough to go across the area for retention.



6764571

## Parts Information

No parts are required for this repair.

## Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
*1086938	Apply Felt Tape to Both C-Pillar Trim Panels	0.8 hr
*This is a unique Labor Operation for Bulletin use only.		

<b>Version</b>	2
<b>Modified</b>	Released November 14, 2024 Revised December 17, 2024 – Added 2024 HUMMER EV Model Years.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



WE SUPPORT VOLUNTARY  
TECHNICIAN  
CERTIFICATION