

GENERAL MOTORS
DCS7110
URGENT - DISTRIBUTE IMMEDIATELY

Date: January 14, 2025

Subject: N242484740 - Special Coverage
Evaporative Emissions Purge Pump

Models: 2022 Buick Encore
2022-23 Buick Envision
2022-23 Cadillac CT4
2022-23 Cadillac CT5
2022-23 Cadillac XT4
2022-23 Cadillac XT5
2022-23 Cadillac XT6
2022-23 Chevrolet Blazer
2022 Chevrolet Silverado 1500
2022 Chevrolet Trax
2022-23 GMC Acadia
2022 GMC Sierra 1500

General Motors is releasing Special Coverage N242484740 today.

What Should Dealers Do: Dealers can review the attached bulletin and it will also be displayed in Service Information tomorrow. This Special Coverage can be seen in the Applicable Warranties section in Investigate Vehicle History (IVH).

A Stock VIN list is not included as our records show there are no vehicles in dealer new inventory.

END OF MESSAGE

Special Coverage

N242484740 Evaporative Emissions Purge Pump



Release Date: January 2025

Revision: 00

Attention: This Special Coverage can be seen in the Applicable Warranties section in Investigate Vehicle History (IVH).

| Make | Model | Model Year | |
|-----------|----------------|------------|------|
| | | From | To |
| Buick | Encore | 2022 | 2022 |
| Buick | Envision | 2022 | 2023 |
| Cadillac | CT4 | 2022 | 2023 |
| Cadillac | CT5 | 2022 | 2023 |
| Cadillac | XT4 | 2022 | 2023 |
| Cadillac | XT5 | 2022 | 2023 |
| Cadillac | XT6 | 2022 | 2023 |
| Chevrolet | Blazer | 2022 | 2023 |
| Chevrolet | Silverado 1500 | 2022 | 2022 |
| Chevrolet | Trax | 2022 | 2022 |
| GMC | Acadia | 2022 | 2023 |
| GMC | Sierra 1500 | 2022 | 2022 |

Involved vehicles are identified on the Applicable Warranties section in GM Global Warranty Management system. This site should always be checked to confirm vehicle involvement prior to beginning any required inspections and/or repairs.

| | |
|-------------------------|--|
| Condition | Certain vehicles listed above, may have a condition that could cause the evaporative emissions purge pump to fail. If this condition occurs, the Malfunction Indicator Lamp (Check Engine Light) will illuminate, and a diagnostic trouble code will set. |
| Special Coverage | <p>This special coverage covers the condition described above for a period of 15 years or 150,000 miles (240,000 km), whichever occurs first, from the date the vehicle was originally placed in service, regardless of ownership.</p> <p>For vehicles covered by Vehicle Service Contracts, all eligible claims with repair orders on or after January 14, 2025, are covered by this special coverage and must be submitted using the labor operation codes provided with this bulletin. Claims with repair orders prior to January 14, 2025, must be submitted to the Service Contract provider.</p> <p>Vehicle owners or lessees who paid for repairs referenced in this Special Coverage ("Customers") are eligible for reimbursement of their reasonable and customary expenses in accordance with the procedures specified below. The conditional right to reimbursement is provided by GM solely in the interest of customer satisfaction and is personal to Customers. <i>Customers may not assign and GM does not consent to any assignment of any Customer's right to submit reimbursement claims, or to receive reimbursement, or any other rights granted by this Special Coverage to any third party, including but not limited to service contract providers, and this Special Coverage is not intended to and does not confer any third party beneficiary, subrogation or contribution rights, or any other rights to reimbursement, against GM, whether in law, equity or otherwise, on any third parties.</i></p> |
| Correction | Dealers are to replace the Evaporative Emissions Purge Pump as necessary. The repairs will be made at no charge to the customer. |

Parts

| Quantity | Part Name | Part No. |
|----------|---|---|
| 1 | Evaporative Emissions Canister Purge Pump | 12741165* 12741163 25207556 12726033 |

***All part numbers may be used interchangeably, simply transfer the bracket from the purge pump on the vehicle currently to the new part.**

Reminder: Parts may be removed from SPRINT and Retail Inventory Management (RIM) and be non-returnable. Dealers should review the affected parts to confirm RIM managed status. Parts may have quantity limiters in effect. There is a small number of vehicles anticipated that will need this fix. **Due to the limited initial parts availability, dealers are encouraged not to order these parts for use as shelf stock.**

Special Coverage

N242484740 Evaporative Emissions Purge Pump



Warranty Information

| Labor Operation | Description | Labor Time | Trans. Type | Net Item |
|-----------------|--|-------------------------------------|-------------|----------|
| 9900912 | Diagnostic Time Only – No Repair Required | 0.1-0.3 | ZREG | N/A |
| 9900913 | Evaporative Emission Canister Purge Pump Replacement Acadia, XT5, XT6 Blazer Encore, Trax, Silverado 1500, Sierra 1500, CT4, CT5 Envision, XT4 Add: Diagnostic Time | 0.3 0.4 0.5 0.6 0.1-1.0 | ZREG | N/A |
| 9900914 | Customer Reimbursement Approved - For USA and Canada dealers only | N/A | ZREG | * |
| 9900915 | Customer Reimbursement Denied – For USA dealers only | N/A | ZREG | ** |

* For USA and Canada: Submit the dollar amount reimbursed to the Customer in Net/Reimbursement. Submit \$20.00 USD (\$25.00 CAD) administrative allowance in Net/Admin Allowance.

** Submit \$10.00 administrative allowance in Net/Admin Allowance.

Service Procedure

- A vehicle may come in with one or more DTCs, including P1467, P146B, P146F, P146D, P146E, P146C, P0146, P1469, P146A, P1490, P148E, P14A4, or P148F.
 - Following SI diagnosis steps for these DTCs may lead to Purge Pump replacement. If it does, proceed to Step 2.
 - If following diagnosis for the DTCs does NOT lead to purge pump replacement, the repair is not covered by this special coverage. Claim applicable diagnostic clock time and inform the customer that further diagnosis or repairs will not be covered under this special coverage bulletin.
- Replace the Evaporative Emissions Canister Purge Pump. Refer to *Evaporative Emission Canister Purge Pump Replacement* in SI.
 - The new Purge Pump will not come with a bracket. It will be necessary to transfer the bracket from the old Purge Pump to the new one.

Courtesy Transportation – For USA & Canada

Courtesy transportation is available for Customers whose vehicles are involved in a product program and still within the warranty coverage period. See General Motors Service Policies and Procedures Manual for courtesy transportation program details.

Customer Notification

General Motors will notify Customers of this special coverage on their vehicle (see copy of sample Customer letter included with this bulletin).

Customer Reimbursement

Customer requests for reimbursement of previously paid repairs to correct the condition described in this bulletin are to be submitted to the dealer prior to or by February 28, 2026. See General Motors Service Policies and Procedures Manual (USA & Canada) or local Policies and Procedures, for details.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the tools, equipment, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your dealer for information on whether your vehicle may benefit from the information.



**We Support
Voluntary Technician
Certification**

Special Coverage

N242484740 Evaporative Emissions Purge Pump



This notice applies to your vehicle, **VIN:** _____

Dear General Motors Customer:

As the owner of a GM vehicle, your satisfaction with our product is very important to us.

This letter is intended to make you aware that some vehicles may have a condition that could cause the evaporative emissions purge pump to fail. If this condition occurs, the Malfunction Indicator Lamp (Check Engine Light) will illuminate, and a diagnostic trouble code will set.

Do not take your vehicle to your GM dealer as a result of this letter unless you believe that your vehicle has the condition as described above.

What We Have Done: General Motors is providing owners with additional protection for the condition described above. If this condition occurs on your GM vehicle within 15 years of the date your vehicle was originally placed in service or 150,000 miles (240,000 km), whichever occurs first, the condition will be repaired for you at **no charge**. Diagnosis or repair for conditions other than the condition described above is not covered under this special coverage program. For customer's vehicles already outside of the above years and/or miles, we are still offering reimbursement if the issue occurred within the years and miles stated above. Please follow the reimbursement steps below.

What You Should Do: If you believe that your vehicle has the condition described above, repairs and adjustments qualifying under this special coverage **must be performed by a General Motors dealer**. You may want to contact your GM dealer to find out how long they will need to have your vehicle so that you may schedule the appointment at a time that is convenient for you. This will also allow your dealer to order parts if they are not already in stock. Keep this letter with your other important glove box literature for future reference.

Reimbursement: If you already paid for repairs for the condition described in this letter, **and those repairs were completed prior to this mailing**, please complete the enclosed reimbursement form and present it to your dealer with all required documents. Working with your dealer will expedite your request, however, if this is not convenient, you may mail the completed reimbursement form and all required documents to Reimbursement Department, PO Box 33170, Detroit, MI 48232-5170. The completed form and required documents must be presented to your dealer or received by the Reimbursement Department by February 28, 2026, unless state law specifies a longer reimbursement period.

The right to submit reimbursement claims is provided by GM solely in the interest of customer satisfaction and is personal to vehicle owners and lessees who previously paid for repairs referenced in this Special Coverage ("Customers"). ***Customers may not assign and GM does not consent to any assignment of any Customer's right to submit reimbursement claims, or to receive reimbursement, or any other rights granted by this Special Coverage to any third party, including but not limited to service contract providers, and this Special Coverage is not intended to and does not confer any third party beneficiary, subrogation or contribution rights, or any other rights to reimbursement, against GM, whether in law, equity or otherwise, on any third parties.***

If you have any questions or need any assistance, please contact your dealer or the appropriate Customer Assistance Center at the number listed below.

For the hearing or speech impaired, please contact our Customer Assistance Center using the Telecommunication Relay Service by dialing 711 then providing the appropriate Customer Assistance Center number for your vehicle.

| Division | Number |
|-----------------------|----------------|
| Buick | 1-800-521-7300 |
| Cadillac | 1-800-333-4223 |
| Chevrolet | 1-800-222-1020 |
| GMC | 1-800-462-8782 |
| Puerto Rico – English | 1-866-467-9700 |
| Puerto Rico – Español | 1-866-467-9700 |
| Virgin Islands | 1-866-467-9700 |

We are sorry for any inconvenience you may experience; however, we have taken this action in the interest of your continued satisfaction with our products.

Neelie O'Connor
Global Executive Director
Customer Experience Operations

Enclosure
N242484740