



## STAR ONLINE PUBLICATION



**Case Number:** S2508000005

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**Symptom/Vehicle Issue:** Diagnostic Trouble Codes (DTCs) Setting in the Battery Pack Control Module (BPCM) During Servicing

**Technician Observation:** The technician may find after a 12v battery reset is performed (12v replacement or disconnect), it may trigger any of the following DTCs that require only the below service actions.

### Discussion:

1. If U00C6 or P1CDA are Active or Pending in the BPCM, no service action is required and no impact to the customer. These are both Warning Indicator Lamp **Off** DTCs with no customer impact.
2. If P0F00, P0F01, P0F02, P0F03, P0F04, P0F05, P0F06, P0F07, P0F08, P0F09, P0F0A, P0F0B, P0F0C are present in the BPCM – perform a DTC erase to clear, then use the wiTECH and navigate to “Guided Diagnostics” and perform the “Reset ECU for the BPCM”

**Note:** If a 12V reset is performed on the vehicle (12V replacement or disconnect), DTCs from step 1 and 2 may appear, make sure to follow the same guidelines.

Engineering is aware of conditions described above, do not replace any parts or attempt further service repairs for above condition. The field will be notified when updates become available.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Center Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.