

WRE7 Workshop Campaign - Reprogramming Porsche Rear Seat Entertainment System (PRSE)

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ID Number	WRE7
Model(s)	Panamera (971)
Model Year(s)	2017 - 2020
VIN List	Attached
Number of Affected VINs	334
Issue Description	On the affected vehicles with Porsche Rear Seat Entertainment (M-no. 9WY) there is a possibility that there could be repeated sleep-wake cycles in a short sequence due to the GSM service. As a result, the maximum number of write cycles of the internal memory is exceeded and the Porsche Rear Seat Entertainment system can no longer be started. Porsche Rear Seat Entertainment must therefore be reprogrammed with an optimized data record to improve the GSM service.
What PC's Should Do	Please arrange for this action to be performed immediately on the affected vehicles
Customer Letter	To be posted at a later date
TI	No. 67/24

Required parts

The parts required to carry out the campaign can be found in the respective Technical Information (TI), section: "Required parts".

Required software

PIWIS Tester 4 test software release	42.800.072 (or higher)
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Warranty processing

Validity:

This workshop campaign will be carried out up to 05/09/2029 and will be closed by the specified date. Please note that warranty claims can only be processed up to this date.

Scope 1:

Damage Number	WRE7 66 000
Repair Code	1
Labor time	101 TU

Please enter the campaign carried out in the Warranty and Maintenance logbook for the vehicle.

Customer mobility

If requested, mobility for the affected customer can be ensured by offering a suitable replacement transport. Please invoice this additional service via WWS with the campaign scope.

Attachments

1. [WRE7 Workshop Campaign VIN List V2 12.20.2024.xlsx](#)