

WRK2 Workshop campaign - Replacing coolant regulator

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ID Number	WRK2
Model(s)	Macan (95B) Cayenne (9YA / 9YB)
Model Year(s)	2023
VIN List	Attached
Number of Affected VINs	384
Issue Description	<p>There is a possibility that coolant regulators have been installed on the affected vehicles in which the radial shaft seal does not meet the required specifications.</p> <p>If this is the case, a gradual loss of coolant over a prolonged vehicle service life can lead to a drop in the coolant level in the coolant expansion tank and eventually result in a yellow warning message on the instrument cluster.</p> <p>To prevent this from happening, the coolant regulator must be replaced on the affected vehicles.</p>
What Dealers Should Do	<p>During the next workshop visit or before the vehicles are handed over to customers , please arrange for this action to be carried out on the affected vehicles At the time of this posting (12/13/24) the repair is available.</p>
TI	No. 106/24

Required parts

The required parts for carrying out the campaign can be found in the respective Technical Information (TI), "Warranty Processing" section.

Warranty processing

Validity:

This workshop campaign will be carried out up to 05/09/2029 and will be closed by the specified date.

Please note that warranty claims can only be processed up to this date.

Scope 1: Replacing the coolant regulator

- Macan (95B)

Damage Code	WRK2 66 000
Repair Code	2
Labor time	334 TU

Scope 2 and Scope 3: Replacing the coolant regulator

- Cayenne (9YA / 9YB)

Damage Code	WRK2 66 000
Repair Code	2
Labor time	540 TU

Please enter the campaign carried out in the Warranty and Maintenance booklet for the vehicle.

Customer mobility

If requested, mobility for the affected customer can be guaranteed by offering a suitable replacement vehicle.

Please invoice this additional service via WWS with the campaign scope.

Attachments

1. [WRK2 Workshop Campaign VIN List V2 12.13.2024 HT.xlsx](#)