

Front Seat Creaking or Squeaking Noise

Service Category Vehicle Interior

Market USA and Mexico



Section Seat

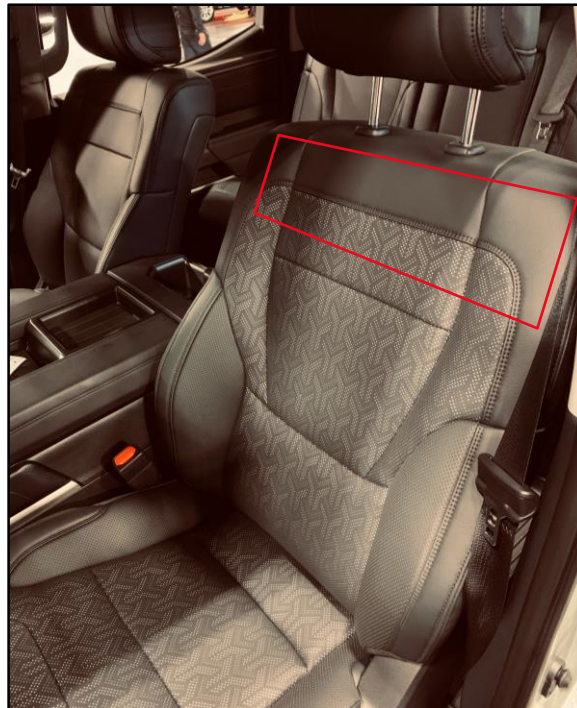
Applicability

| YEAR(S) | MODEL(S) | ADDITIONAL INFORMATION |
|-------------|-------------------|------------------------|
| 2023 - 2024 | Sequoia HV | |
| 2022 - 2024 | Tundra, Tundra HV | |

Introduction

Some 2023 – 2024 model year Sequoia Hybrid, and 2022 – 2024 Tundra and Tundra Hybrid vehicles may exhibit a condition where the driver and/or front passenger seat back frame produces a creaking or squeaking noise when leaning back on it, or when pressing on the area shown in Figure 1. Follow the Repair Procedure in this bulletin to address this condition.

Figure 1.



Front Seat Creaking or Squeaking Noise

Production Change Information

This bulletin applies to vehicles produced **BEFORE** the Production Change Effective VINs shown below.

| MODEL | PLANT | DRIVE TYPE | PRODUCTION CHANGE EFFECTIVE VIN |
|-------------------|-------|-------------------|---------------------------------|
| Sequoia HV | TMMTX | 2WD | 7SVAAAAA#RX003152 |
| | | 4WD | 7SVAAAABA#RX030698 |
| Tundra | TMMTX | 2WD | 5TFJA5AA#RX033310 |
| | | | 5TFWA5AA#RX033310 |
| | | | 5TFJA5AA#RX033310 |
| | | | 5TFKB5AA#RX033310 |
| | | | 5TFJA5AB#RX033310 |
| | | | 5TFWA5AB#RX033310 |
| | | | 5TFKB5AB#RX033310 |
| | | | 5TFJA5AB#RX033310 |
| | | | 5TFMA5AB#RX033310 |
| | | | 5TFNA5AB#RX033310 |
| | | | 5TFWA5BC#RX003149 |
| | | | 5TFJA5BC#RX003149 |
| | | 5TFMA5BC#RX003149 | |
| | | 5TFNA5BC#RX003149 | |
| | | 5TFKB5CD#RX001820 | |
| | | 5TFJA5CD#RX001820 | |
| | | 4WD | 5TFJA5DA#RX167205 |
| | | | 5TFWA5DA#RX167205 |
| | | | 5TFKB5DA#RX167205 |
| | | | 5TFJA5DA#RX167205 |
| | | | 5TFJA5DB#RX167205 |
| | | | 5TFWA5DB#RX167205 |
| | | | 5TFKB5DB#RX167205 |
| | | | 5TFJA5DB#RX167205 |
| 5TFMA5DB#RX167205 | | | |
| 5TFNA5DB#RX167205 | | | |
| 5TFJA5EC#RX025781 | | | |
| 5TFWA5EC#RX025781 | | | |

Front Seat Creaking or Squeaking Noise

Production Change Information (continued)

| MODEL | PLANT | DRIVE TYPE | PRODUCTION CHANGE EFFECTIVE VIN |
|-----------|-------|------------|---------------------------------|
| Tundra | TMMTX | 4WD | 5TFLA5EC#RX025781 |
| | | | 5TFNA5EC#RX025781 |
| | | | 5TFMA5EC#RX025781 |
| | | | 5TFKB5GD#RX003081 |
| | | | 5TFLA5GD#RX003081 |
| Tundra HV | TMMTX | 2WD | 5TFWC5AB#RX003581 |
| | | | 5TFJC5AB#RX003581 |
| | | | 5TFNC5AB#RX003581 |
| | | | 5TFMC5AB#RX003581 |
| | | | 5TFJC5BC#RX001198 |
| | | | 5TFWC5BC#RX001198 |
| | | | 5TFMC5BC#RX001198 |
| | | | 5TFNC5BC#RX001198 |
| | | | 5TFPC5DB#RX061360 |
| | | 4WD | 5TFWC5DB#RX061360 |
| | | | 5TFJC5DB#RX061360 |
| | | | 5TFVC5DB#RX061360 |
| | | | 5TFNC5DB#RX061360 |
| | | | 5TFMC5DB#RX061360 |
| | | | 5TFWC5EC#RX006130 |
| | | | 5TFJC5EC#RX006130 |
| | | | 5TFNC5EC#RX006130 |
| | | | 5TFMC5EC#RX006130 |

Parts Information

| PART NUMBER | | PART NAME | QTY |
|-------------|-------------|-----------------------|-----|
| PREVIOUS | NEW | | |
| 71759-06020 | 71759-AN010 | Hook, Front Seat Back | 2* |

*Two hooks are needed per seat.

Front Seat Creaking or Squeaking Noise

Warranty Information

For USA Market

| OP CODE | DESCRIPTION | TIME | OFF | T1 | T2 |
|---------|---|------|--------------|----|----|
| BD2415 | Replace Hooks on Seat Back Frame (One Seat) | 1.2 | 71759-#####* | 91 | 40 |
| Combo A | Opposite Side | 1.1 | | | |

*Warranty claim MUST be submitted with the correct 10-digit OFF. Choose the correct OFF for the vehicle being repaired by searching for the parts in the Electronic Parts Catalog using the VIN filter.

APPLICABLE WARRANTY

- This repair is covered under the Toyota Basic Warranty. This warranty is in effect for 36 months or 36,000 miles, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.

For Mexico Market

| OP CODE | DESCRIPTION | TIME | OFF | T1 | T2 |
|---------|---|------|--------------|----|----|
| BD2415 | Replace Hooks on Seat Back Frame (One Seat) | 1.2 | 71759-#####* | 91 | 40 |
| Combo A | Opposite Side | 1.1 | | | |

*Warranty claim MUST be submitted with the correct 10-digit OFF. Choose the correct OFF for the vehicle being repaired by searching for the parts in the Electronic Parts Catalog using the VIN filter.

APPLICABLE WARRANTY

- This repair is covered under the Toyota Basic Warranty. This warranty is in effect for 36 months or 60,000 kilometers, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.

Repair Procedure

1. Confirm the condition exists.

Does the driver and/or front passenger seat back frame produce a creaking or squeaking noise when leaning back on it?

- **YES** — Continue to step 2.
- **NO** — This bulletin does NOT apply. Continue diagnosis following the applicable Repair Manual.

Front Seat Creaking or Squeaking Noise

Repair Procedure (continued)

- Remove the affected front seat from the vehicle.

Refer to TIS, applicable model and model year Repair Manual:

- [2023 – 2024](#) Sequoia HV:
Vehicle Interior – Seat – Front Seat Assembly – Removal
- [2022 – 2024](#) Tundra and Tundra HV:
Vehicle Interior – Seat – Front Seat Assembly (for Manual Seat) – Removal
- [2022 – 2024](#) Tundra and Tundra HV:
Vehicle Interior – Seat – Front Seat Assembly (for Power Seat) – Removal

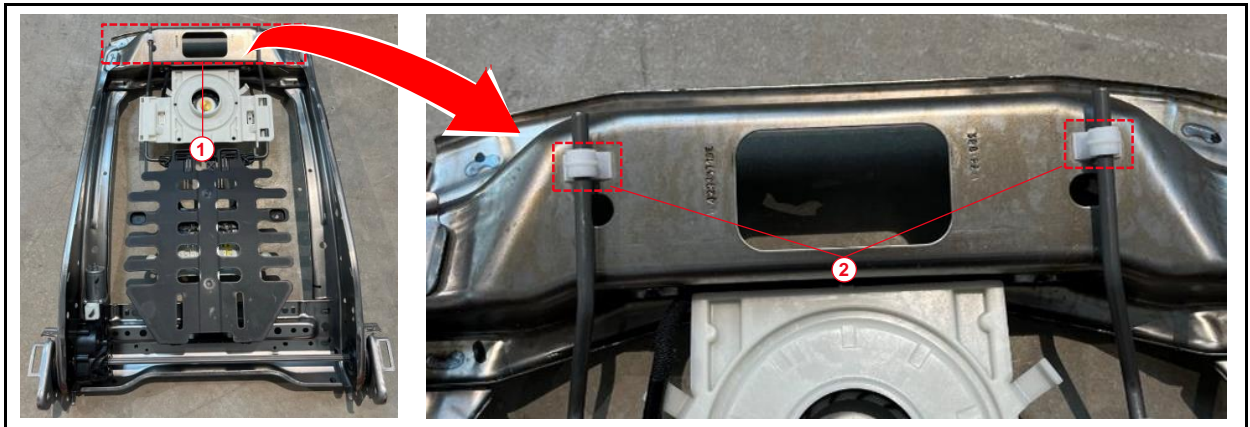
- Disassemble the seat back cover.

Refer to TIS, applicable model and model year Repair Manual:

- [2023 – 2024](#) Sequoia HV:
Vehicle Interior – Seat – Front Seat Assembly – Disassembly
- [2022 – 2024](#) Tundra and Tundra HV:
Vehicle Interior – Seat – Front Seat Assembly (for Manual Seat) – Disassembly
- [2022 – 2024](#) Tundra and Tundra HV:
Vehicle Interior – Seat – Front Seat Assembly (for Power Seat) – Disassembly

- Loosen the hooks from the seat back frame and remove the hooks from the metal bars.

Figure 2. Seat Back Frame



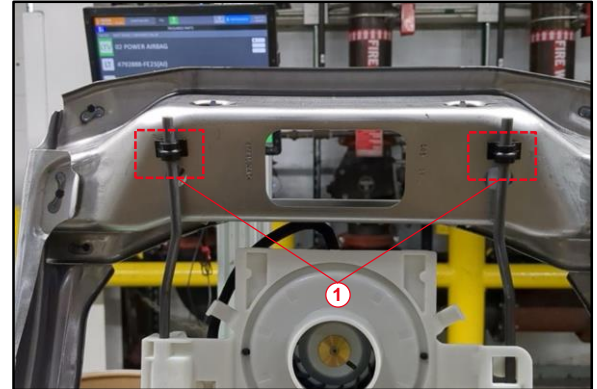
| | |
|----------|------------------------------|
| 1 | Location of the Hooks |
| 2 | Original Hooks |

Front Seat Creaking or Squeaking Noise

Repair Procedure (continued)

5. Attach the NEW hooks to the metal bars and install them to the seat's back frame.

Figure 3. Seat Back Frame



| | |
|----------|----------------------------|
| 1 | New Hooks Installed |
|----------|----------------------------|

6. Assemble the seat back frame.
Refer to TIS, applicable model and model year Repair Manual:
 - [2023 – 2024](#) Sequoia HV:
Vehicle Interior – Seat – Front Seat Assembly – Reassembly
 - [2022 – 2024](#) Tundra and Tundra HV:
Vehicle Interior – Seat – Front Seat Assembly (for Manual Seat) – Reassembly
 - [2022 – 2024](#) Tundra and Tundra HV:
Vehicle Interior – Seat – Front Seat Assembly (for Power Seat) – Reassembly

7. Install the seat to the vehicle.
Refer to TIS, applicable model and model year Repair Manual:
 - [2023 – 2024](#) Sequoia HV:
Vehicle Interior – Seat – Front Seat Assembly – Installation
 - [2022 – 2024](#) Tundra and Tundra HV:
Vehicle Interior – Seat – Front Seat Assembly (for Manual Seat) – Installation
 - [2022 – 2024](#) Tundra and Tundra HV:
Vehicle Interior – Seat – Front Seat Assembly (for Power Seat) – Installation

8. Repeat step 2 – 7 for the other front seat if necessary.

9. Confirm the condition is no longer present.