

8. Select Module Replace and select TCU.
 - a. Follow onscreen instructions for performing Module Replace procedure for the TCU.
9. If Module Replace procedure is successful and reads **Connected to VIOT Successfully**:
 - a. The TCU update is complete and TCU will function normally.
 - b. If Module Replace procedure fails, replace the TCU.

NOTE

Currently the TCU Signal Strength box will always display No Signal.

NOTE

Follow normal warranty procedures for reimbursement.

Credit Procedure

NOTE

Enter bulletin number into comment section of claim.

Submit a warranty claim per Table 3.

Table 3. TCU Update Procedure

ITEM	DATA
Claim Type	PDI or Standard
Primary Labor Code: Update was Successful ⁽¹⁾	6198
Primary Labor Code: TCU was Replaced ⁽¹⁾	6197
Customer Concern Code	7603
Condition Code	1518
Problem Part Number	41001221
Model	GCY, GDY
Model Year	2024
Labor Time: Update	0.3 hours
Labor Time: Diagnose and Replace	1 hours

(1) Download may be required

Return Parts

Hold all claimed parts for 60 days from date of credit issued for possible field inspection and/or request to return to factory. After 60 days, destroy and discard the parts.