

**** TECHNICAL INFORMATION NOTICE ****

DATE: December 20, 2024
TO: Mitsubishi Motors US & Puerto Rico Dealer Service and Parts Managers
RE: Drip Rail Moulding Warranty Claim Instructions
TIN NO.: TIN-24-42-001

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AFFECTED VEHICLES: 2022-2025 Eclipse Cross

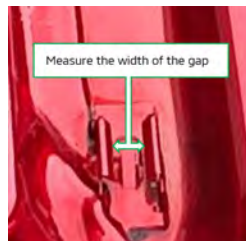
PURPOSE:

When replacing Drip Rail Mouldings on Eclipse Cross for customer concern of fitment, dealers are REQUIRED to complete the following instructions prior to submitting a Warranty claim. On the affected vehicles listed above, the information below MUST be entered into the Photo Required Condition & Pre-Approval Center (PRC).

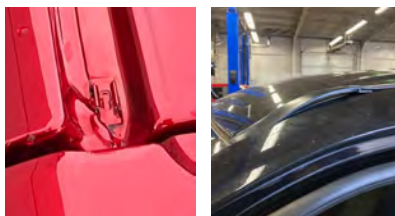
NOTE: If the required documentation is not included in the PRC entry, the claim may be subject to investigation and/or may not be approved.

1. Clear and focused photos of the affected mouldings.
2. Clear and focused photos of the condition of related clips.
3. A measurement of the gap of the clip where contact is made with the tab on the moulding. Document the measurement in the "Defect Description" field of the PRC entry.
4. In the PRC, select the category "MMNA REQUESTED PHOTOS/DOCS".

Point of measurement in mm using dial calipers:



Example of required photos:



NOTE: Photos must be posted on the PRC BEFORE entering the related Warranty claim.

Please use Labor Operation code: 51623310