

## Technical Journal

TITLE:

**Outer Door Handle Jamming**

<b>REF NO:</b> TJ 37186.2.0	<b>ISSUING DEPARTMENT:</b> Technical Service	<b>CAR MARKET:</b> United States and Canada	
<b>PARTNER:</b> 3 US 7515 Polestar		<b>ISSUE DATE:</b> 2024-12-10	<b>STATUS DATE:</b> 2024-12-23
<b>FUNC GROUP:</b> 8344	<b>FUNC DESC:</b> Handle, outer for side door	<b>Page 1 of 6</b>	

### Attachment

File Name	File Size
TJI-530589-2_1_0_en-US.pdf	0.5205 MB

### DESCRIPTION:

If the customer complains of outer door handles that makes noise or does not fold back in, follow advice under "Service".

### CSC Customer Symptom Codes

Code	Description
VK	Doors/Exterior door handle problems

### DTC Diagnostic Trouble Codes

### Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
359							2024-9999		-	202402-999952

### SERVICE:

NOTE! Do not replace any parts but follow the instructions (TJI-530589-2\_1\_0\_en-US.pdf) in this journal.

# Technical Journal 37186.2.0

**Warranty claim info:**

To get a warranty claim accepted for a job described in this TJ, use the corresponding VST OP number stated in this TJ.

Note that the TJ number must be stated in the repair order text.

**VST Operation Number**

VST Operation Number	Description
98781-2	Handle outer side door adjust acc. to TJ

**LABOR TIME:**

Labor time subject to change without notice.

**VEHICLE REPORT:**

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report Polestar" and sub concern area "Support not needed Polestar", use function group 8344.

**To view TJ attachment continue to next page. This TJ has one attachment.**



# Volvo Car Customer Service

TJ Instruction VCC-530589-2

<b>Title</b>	Exterior Door Handle	<b>Page</b>	1 ( 4 )
<b>Action</b>	Product fix	<b>Operation number:</b>	98781-2

<b>Issue</b>	<b>Date</b>	<b>Reason</b>
1	2024-11	First issue

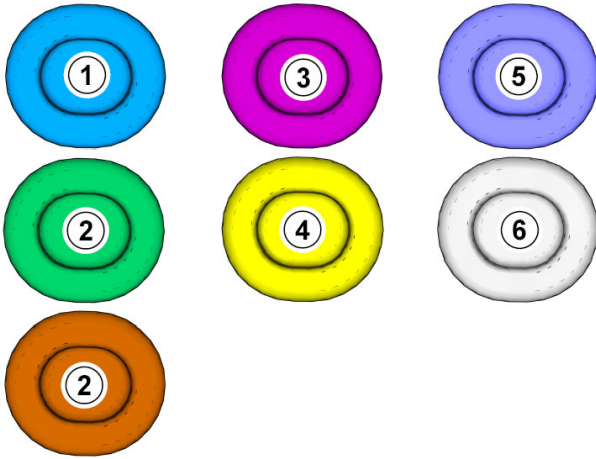
## Affected vehicles

<b>Model year</b>	<b>Model</b>
2024, 2025	Polestar 3

## Materials

<b>Materials</b>	<b>Qty.</b>	<b>Part No.</b>	<b>Notes</b>
Masking tape	1.0	9511050	

### Color symbols

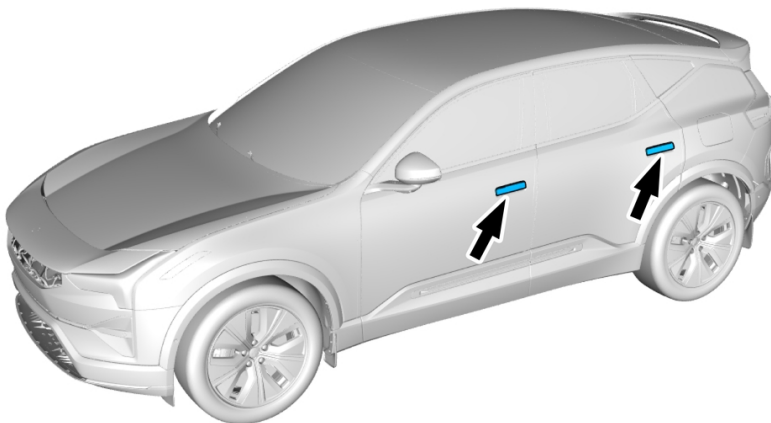


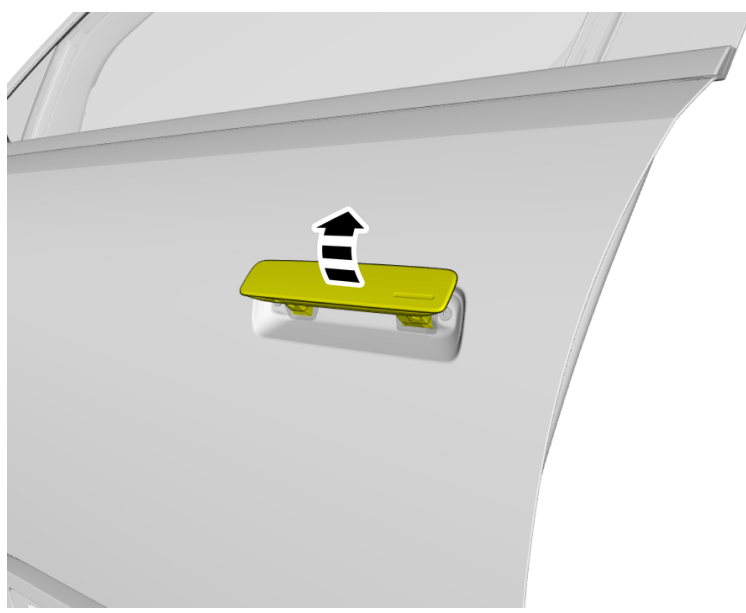
**Note!** This colour chart displays (in colour print and electronic version) the importance of the different colours used in the images of the method steps.

- 1 . Used for focused component, the component with which you will do something.
- 2 . Used as extra colors when you need to show or differentiate additional parts.
- 3 . Used for attachments that are to be removed/installed. May be screws, clips, connectors, etc.
- 4 . Used when the component is not fully removed from the vehicle but only hung to the side.
- 5 . Used for standard tools and special tools.
- 6 . Used as background color for vehicle components.

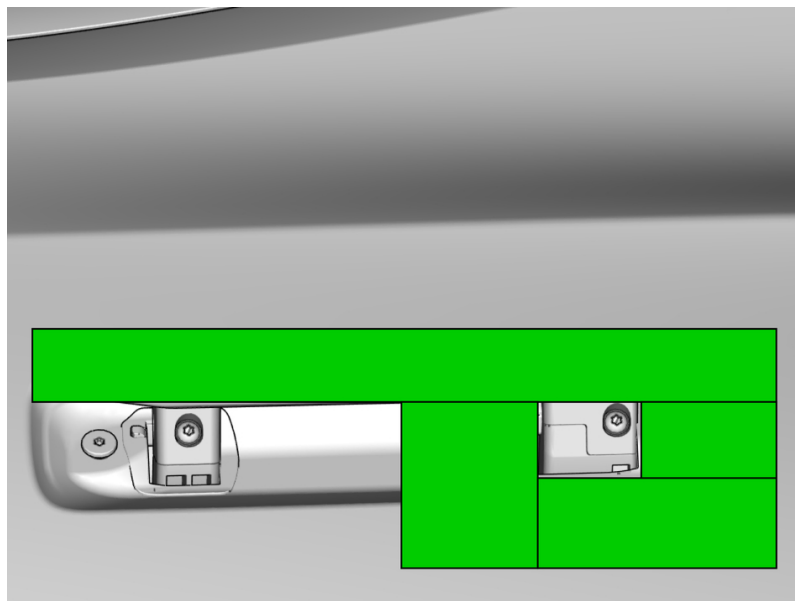
### Removal

**Note!** Orientation view

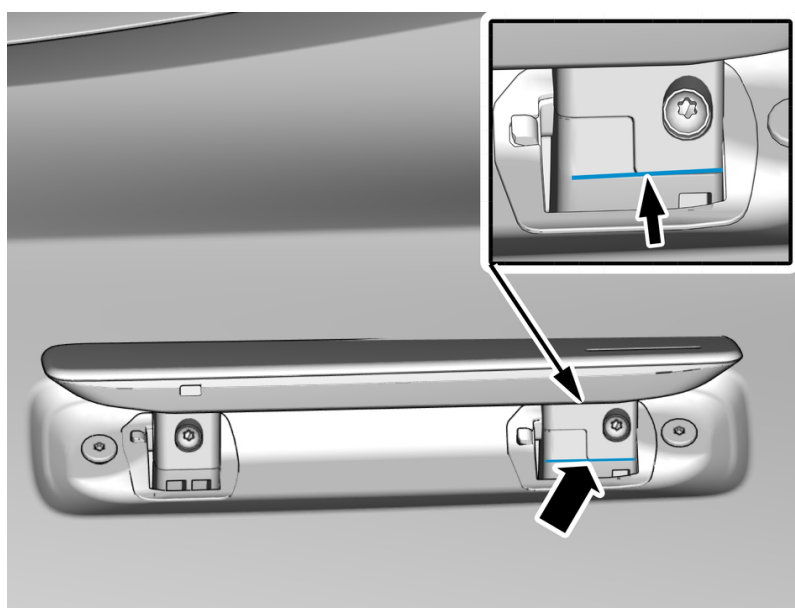




Open the door.  
Lift the marked component up



Mask.  
**Use:** Masking tape , 9511050



**Note! Sand the radius by hand.**

Sanding paper  
Clean the surface.