

Technical Journal

TITLE:

Parking climate timer intermittently not active

REF NO: TJ 37121.2.0	ISSUING DEPARTMENT: Technical Service	CAR MARKET: United States and Canada	
PARTNER: 3 US 7515 Polestar		ISSUE DATE: 2024-12-10	STATUS DATE: 2024-12-20
FUNC GROUP: 8763	FUNC DESC: Timer	Page 1 of 2	

Rows beginning with * are modified

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DESCRIPTION:

*Updated Service information, Vehicle Type, Warranty claim info and VST Operation No.

If customer complains that the pre-set timers are not executed when using either the Polestar mobile app or via CSD, follow advice under "Service".

CSD = Center stack Display

CSC Customer Symptom Codes

Code	Description
TN	Temperature control/Heater does not work

DTC Diagnostic Trouble Codes

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
359							2025-2025		-	202402-202447

SERVICE:

*A software solution is introduced from version 1.1.21. Please perform a software upgrade according to TJ 35361.

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Warranty claim info:

To get a warranty claim accepted for a job described in this TJ, use the corresponding VST OP number stated in this TJ.

Note that the TJ number must be stated in the repair order text.

VST Operation Number

VST Operation Number	Description
36004-2	Software control module downloading

LABOR TIME:

Labor time subject to change without notice.

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report Polestar" and sub concern area "Support not needed Polestar", use function group 8763.