

Volvo Car USA LLC

Technical Journal

Technical Journal Title Seat Adjustments not saved in Driver Profiles		Ref. No. TJ 37128.1.0	
Issuer (Dept.) Technical Service		Issue Date 12/5/24	Status Date 12/17/24
Car Market United States and Canada	Partner 3 US 7510 Volvo Car USA	Function Group 8526	
Function Description Adjustment device, assembly parts		Page Page 1 of 3	

Attachment

File Name	File Size
TJ_37128_1.jpg	0.2248 MB

DESCRIPTION:

If the seat adjustments are not saved in the driver profiles, follow advice under “Service”.

CSC Customer Symptom Codes

Code	Description
UO	Front seat/Automatic adjustment (memory) does not work

DTC Diagnostic Trouble Codes

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
356							2025-9999		-	202417-999952

SERVICE:

Perform a seat calibration as instructed in the attached image (TJ_37128_1.jpg), this will ensure the seat adjustment are saved in the driver profiles.

Warranty claim info:

To get a warranty claim accepted for a job described in this TJ, use the corresponding VST OP number stated in this TJ.

Note that the TJ number must be stated in the repair order text.

VST Operation Number

VST Operation Number	Description
36050-2	Calibrating/Identifying with VIDA

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VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support not needed", use function group 8526.

To view TJ attachment continue to next page. This TJ has one attachment.

The screenshot displays the VIDIA diagnostic software interface. At the top, the 'Home' button is labeled 'EX90' with a red circle '1' next to it. Below the navigation bar, the vehicle information is shown: VIN: YY1TFEEB7SG000438, Model/Year/Chassis: EX90, 2025, 000438. The connection status is 'Virtual #3' and '14.5 V / 46%' with 'Convenience' mode selected. The left sidebar contains a 'Lists' menu with 'Diagnosics' selected, indicated by a red circle '2'. The main area shows a table of ECUs under the 'Sensors & Actuators' tab, with a red circle '3' above the table header. The table lists various ECUs, with '4/210 Power Seat Module Passenger (PSMP)' highlighted in blue, marked with a red circle '4'. On the right, the 'Diagnostic Sequences' panel shows 'Calibration of the seat modules' selected, marked with a red circle '5'. Other tabs include 'DTCs', 'Documents', 'Wiring Diagrams', 'Parameters', 'Activations', 'Diagnostic Sequences', and 'Images'.

ID	Name
4/200	Overhead console Hear Hight (LHRH)
4/906	Overhead console Third row Left (OHTL)
4/907	Overhead console Third row Right (OHTR)
4/214	Passenger Door Module (PDM), Default
4/567	Passenger side Gateway Module (PGWM)
4/567	Passenger side Gateway module A (PGWA)
4/573	Passenger side Power Distribution (PPD)
4/313	Phone As Key unit (PAK)
4/169	Power Seat Module Driver (PSMD)
4/210	Power Seat Module Passenger (PSMP)
6/183	Power Steering Control Module (PSCM)
4/116	Power-Operated Tailgate module (POT)

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