



Technical Service Bulletin

92 Cleaning rear view camera system not possible

92 24 43 2073568/3 December 17, 2024. Supersedes Technical Service Bulletin Group 92 number 24-42 dated December 9, 2024 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
e-tron	2019 2021 – 2023	All	Not Applicable
e-tron Sportback	2021 – 2023		
Q8 e-tron, Q8 Sportback e-tron, SQ8, and SQ8 Sportback e-tron	2024 - 2025		

Condition

REVISION HISTORY		
Revision	Date	Purpose
3	-	Revised header (Added MY 25) Revised <i>Service</i> (Updated verbiage) Revised <i>Warranty</i> (Updated warranty table)
2	12/09//2024	Revised title (Updated title) Revised <i>Service</i> (Updated verbiage)
1	04/05/2024	Initial publication

Customer statement:

When using the washer system for the rearview camera, the pressure is insufficient to clean the lens of the camera.

Workshop findings:

The system pressure of the mono pump is not high enough.

Technical Background 1

The system pressure of the mono pump is not strong enough and it is not equipped with a non-return valve.

Production Solution

Change from mono pump to dual pump design 09/23/2022.



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Service

Ensure there is no other reasons for low system pressure, ex: low washer solvent, filter on pump clogged, system voltage low, obvious kinks in visible lines, nozzles are not plugged etc.

If no other reason for low pressure is present, replace the mono pump with the dual pump version.

Install the filler plug on the **black** outlet on the pump.

The hose is attached to the **white** outlet. A non-return valve is fitted to this outlet to prevent pressure drop.

The pump connector polarity must also be reversed. Swap the positive and negative pins in the connector to the pump.

- Dual pump **1K6 955 651**
- Plug **3V0 955 235 A**

Warranty

Claim Type:	<ul style="list-style-type: none"> • If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only. 		
Service Number:	9294		
Damage Code:	0011		
Labor Operations:	Remove and install pump for rear window wiper system	9289 1900	See SRT with associated operations
	Modify wiring harness	9709 4999	10 TU
	GFF	No allowance	0 TU
Claim Comment:	As per TSB 2073568/3		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

The part numbers mentioned in this TSB are different than the ones listed in ETKA. Only use parts listed in this TSB, this includes superseding part numbers!		
Part Number	Part Description	Quantity
See ETKA	Fasteners, Bolts, Nuts, and Screws as needed per the Repair Manual	See ETKA/ELSA
1K6 955 651	Dual pump	01



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3V0 955 235 A	Plug	01
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Additional Information

All parts and service references provided in this TSB (2073568) are subject to change and/or removal.

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