



Technical Service Bulletin

01 PSS Engine: Starter - intermittently no restart after start stop - V6 TFSI

01 24 49 2076267/1 December 6, 2024.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
SQ5, and SQ5 Sportback	2021 - 2025	All	V6 TFSI

Condition

Customer states:

- Intermittently no restart after start/ stop.

Workshop findings:

- Complaint cannot be reproduced. Guided Fault Finding shows no technical issues in the start system.

The following DTC is stored sporadically in the ECM. J623 (address word 0001):

- **P06E900** Starter Engine Starter Performance.

The following DTC is stored sporadically in the TCM. J217 (address word 0002):

- **P060A00** Internal Control Module Monitoring Processor Performance.

Technical Background 1

Current analysis results indicate a software issue in the engine control unit. A fault in the starter has been ruled out after detailed component analysis. Replacing the starter therefore will not fix the problem.

Production Solution

This bulletin will be updated when more information is available. A solution is currently under development.

Service

1. Diagnose the vehicle according to the instructions listed below. If the customer's vehicle condition matches the condition listed in the *Technical Background* of this PSS TSB, explain to the customer that a date for the solution is expected to be provided by the end of the 2nd quarter of 2025 (subject to change) and that no repairs are necessary at this point.
2. Do not replace any components for this condition since this will not resolve the customer's concern.
3. Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under *Related Links* >> *Service*).



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Warranty

Claim Type:	• If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	2760		
Damage Code:	0055		
Diagnostic Time:	GFF – Checking and clearing fault codes included in existing labor operations	0150 0060	Time stated on the diagnostic protocol
	GFF – Checking and clearing fault codes included in existing labor operations	0150 0010	See SRT with associated operations
Claim Comment:	As per TSB 2076267/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

Tool Number	Tool Description
VAS 6160/VAS 6150	VAS tester with the current version of ODIS (Windows 10)

Additional Information

All part and service references provided in this TSB (**2076267**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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