



91-24-09 - Echo During Hands-Free Call

Release date: 12/2/2024

## Condition

Applicable Vehicles						
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To	PR Code(s)
Jetta	2018 - 2025	All	All	All	All	I8I

Revision Table			
Instance Number	Published Date	Version Number	Reason For Update
2076241/1	12/2/2024	91-24-09	Original publication.

 **NOTICE**

**This technical bulletin only applies to the vehicle groups specified above with PR code I8I.**

When making calls with an Apple device using Car-Play (Wired or Wireless Connection), an echo is heard on the receiving end (not from the in-car caller) of the call. No related DTCs are present in the system.

This DOES NOT apply to Android devices.

## Technical Background

Apple Car-Play® works with a sampling rate (sampling frequency) of 24kHz. However, the Composition Color (MIB Entry) does not support this sampling rate (in terms of hardware). As a result, an echo can often be heard by the call recipient during hands-free calling.

No hardware or software-based solutions are available for this condition. Replacement of any components for this concern will not be covered under warranty.

## Production Solution

Not applicable.

## Service

Not applicable.



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## Warranty

Not applicable. Information only.

## Required Parts and Tools

Not applicable.

## Additional Information

All part and service references provided in this Technical Bulletin are subject to change and/or removal. Always check with your Parts Dept. and Repair Manuals for the latest information.