

Field campaign

Topic	RSE (Rear Seat Entertainment) Headphones Missing (SC24/32)
Market area	Bentley: worldwide (2WBE)
Brand	Bentley
Transaction No.	2076128/1
Campaign number	ED25
Note	
Type	
US code	

Vehicle data

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
Z32*	2025	E		*	*	*

Chassis numbers

Manufacturer	Filler	Type	Filler	MY	Factory	From	To	Prod from	Prod to
SCB	BF5	3S	9	S	C	019281	019281		
SCB	BF5	3S	1	S	C	019288	019288		
SCB	BF5	3S	7	S	C	019294	019294		
SCB	BF5	3S	X	S	C	019306	019306		
SCB	BF5	3S	4	S	C	019320	019320		
SCB	BF5	3S	3	S	C	019325	019325		
SCB	BF5	3S	9	S	C	019331	019331		
SCB	BF5	3S	4	S	C	019379	019379		
SCB	BF5	3S	6	S	C	019383	019383		
SCB	BF5	3S	3	S	C	019390	019390		
SCB	BF5	3S	7	S	C	019408	019408		
SCB	BF5	3S	9	S	C	019412	019412		
SCB	BF5	3S	1	S	C	019422	019422		
SCB	BF5	3S	0	S	C	019427	019427		
SCB	BF5	ZG	2	S	C	019450	019450		
SCB	BF5	ZG	0	S	C	019463	019463		
SCB	BF5	ZG	3	S	C	019490	019490		
SCB	BF5	3S	2	S	C	019526	019526		
SCB	BF5	ZG	8	S	C	019548	019548		
SCB	BF5	3S	7	S	C	019599	019599		
SCB	BF5	3S	0	S	C	019668	019668		
SCB	BF5	3S	0	S	C	019721	019721		
SCB	BF5	3S	3	S	C	019745	019745		
SCB	BF5	3S	7	S	C	019747	019747		
SCB	BF5	3S	0	S	C	019749	019749		
SCB	BF5	3S	9	S	C	019765	019765		
SCB	BF5	3S	5	S	C	019777	019777		
SCB	BF5	3S	X	S	C	019788	019788		
SCB	BF5	3S	3	S	C	019793	019793		
SCB	BF5	3S	8	S	C	019806	019806		
SCB	BF5	3S	X	S	C	019810	019810		
SCB	BF5	3S	9	S	C	019815	019815		
SCB	BF5	3S	X	S	C	019838	019838		
SCB	BF5	3S	X	S	C	019841	019841		
SCB	BF5	3S	1	S	C	019856	019856		
SCB	BF5	3S	6	S	C	019870	019870		
SCB	BF5	3S	1	S	C	019873	019873		

SCB	BF5	3S	9	S	C	019880	019880		
SCB	BF5	3S	1	S	C	019887	019887		
SCB	BR6	ZG	X	S	C	019936	019936		
SCB	BR6	ZG	4	S	C	019947	019947		
SCB	BF5	3S	7	S	C	019957	019957		
SCB	BR6	ZG	8	S	C	019966	019966		
SCB	BR6	ZG	8	S	C	020017	020017		
SCB	BF5	ZG	X	S	C	020197	020197		
SCB	BF5	3S	6	S	C	020260	020260		
SCB	BF5	3S	4	S	C	018944	018944		
SCB	BF5	3S	2	S	C	019090	019090		
SCB	BF5	3S	7	S	C	019103	019103		
SCB	BF5	3S	2	S	C	019106	019106		
SCB	BF5	3S	X	S	C	019113	019113		
SCB	BF5	3S	7	S	C	019117	019117		
SCB	BF5	3S	2	S	C	019123	019123		
SCB	BF5	3S	3	S	C	019129	019129		
SCB	BF5	3S	5	S	C	019133	019133		
SCB	BF5	3S	2	S	C	019137	019137		
SCB	BF5	3S	6	S	C	019142	019142		
SCB	BF5	3S	1	S	C	019145	019145		
SCB	BF5	3S	4	S	C	019155	019155		
SCB	BF5	3S	8	S	C	019160	019160		
SCB	BF5	3S	9	S	C	019166	019166		
SCB	BF5	3S	4	S	C	019169	019169		
SCB	BF5	3S	5	S	C	019178	019178		
SCB	BF5	3S	9	S	C	019183	019183		
SCB	BF5	3S	4	S	C	019186	019186		
SCB	BF5	3S	9	S	C	019197	019197		
SCB	BF5	3S	7	S	C	019201	019201		
SCB	BF5	3S	4	S	C	019205	019205		
SCB	BF5	3S	0	S	C	019217	019217		
SCB	BF5	3S	2	S	C	019221	019221		
SCB	BF5	ZG	2	S	C	019223	019223		
SCB	BF5	3S	3	S	C	019227	019227		
SCB	BF5	3S	7	S	C	019232	019232		
SCB	BF5	3S	6	S	C	019237	019237		
SCB	BF5	3S	8	S	C	019241	019241		
SCB	BF5	3S	1	S	C	019243	019243		
SCB	BF5	ZG	1	S	C	019245	019245		
SCB	BF5	3S	0	S	C	019248	019248		
SCB	BF5	3S	6	S	C	019254	019254		
SCB	BF5	3S	0	S	C	019265	019265		
SCB	BF5	3S	4	S	C	019270	019270		
SCB	BF5	3S	8	S	C	019272	019272		

Documents

Document name
master.xml

Notes

[▼ Repair instructions](#)

Technical background

RSE Headphones missing from vehicle.

Remedy

Supply headphones to vehicle

Customer notification

The instructions within this Service Campaign must be conducted during the Pre Delivery Inspection (PDI) therefore customer notification is not required

Warranty accounting instructions

Warranty type 710 or 790

Damage service number ED25

Damage code 00 66

Criteria 01

Time to install headphones

Labour operation code: 91 42 23 98

Time: 10TU

Genuine parts

36A.088.630 (RSE Headphones) X2 /Car

Parts supply

The required part should be ordered through your regional Bentley parts distribution centre.

Parts despatch control

Not Applicable

Repair instructions

[▲ Notes](#)

Technical background

RSE Headphones missing from vehicle.

Check

Fitment of the correct specification headphones in conjunction with submission of the warranty claim confirms completion.

Genuine parts

36A.088.630 (RSE Headphones) X2 /Car

Work

If headphones not present, fit headphones as per PDI process.

Identification

Fitment of the correct specification headphones in conjunction with submission of the warranty claim confirms completion.

[▲ Repair instructions](#) [▲ Notes](#)