

Technical product information

Topic	Tweed interior trim - Cleaning advice
Market area	Bentley: worldwide (2WBE),China 796 VW Import Comp. Ltd (Vico), Beijing (6796)
Brand	Bentley
Transaction No.	2074973/2
Level	EH
Status	Approval
Release date	

New customer code

Object of complaint	Complaint type	Position
body fixtures and fittings -> seats, benchseat, armrests, 1st row -> backrest trim, 1st row	soiling -> soiled	
body fixtures and fittings -> seats, benchseat, armrests, 2nd row -> seat cushion cover, 2nd row	soiling -> soiled	> not specified <
body fixtures and fittings -> seats, benchseat, armrests, 3rd row	soiling	
body fixtures and fittings -> trim, covers, floor cover	soiling	
whole vehicle -> vehicle areas	component / consumables	
whole vehicle -> trim level packages, installation kits	component / consumables	
vehicle service -> service, maintenance -> general inspection	service: process -> with determination of concern	

Vehicle data

New Continental GT / C and New Flying Spur

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
Z23*	2025	E		*	*	*
Z24*	2025	E		*	*	*
Z32*	2025	E		*	*	*

Documents

Document name
master.xml

Customer statement / workshop findings

The instructions within this TPI must be strictly observed when cleaning the interior of a vehicle which has been specified with Tweed interior trim
Figure 1 shows an example of the Tweed interior trim



Figure 1

In the event that the cleaning instructions are not followed, some cleaning methods can increase piling of the Tweed interior trim



NOTE: Warranty payments will not be considered in the event that incorrect cleaning methods have been applied to the Tweed interior trim

Technical background

Bentley Motors has validated the cleaning and piling removal methods which are detailed within the Measure section of this TPI

Production change

Not applicable

Measure

Tweed interior cleaning advice

In order to preserve the exquisite feel and appearance of the Tweed, a certain amount of care is required as detailed below:

- Regularly vacuum the Tweed trim to extract dust and dirt. Use a soft brush and gentle movement to minimise abrasion
- Light marks or stains should be promptly wiped with a damp cloth and left to dry
- For a deeper cleanse, a fabric-friendly cleaning product particularly appropriate for wool should be used. If the addition of a small amount of water is necessary, the cloth should be left to dry naturally before further use
- Do not under any circumstances over-wet the upholstery
- A fabric shaver can be used on Tweed if there is any pilling evident after cleaning



If any soiling is evident on the tips of the natural loose fibres, a fabric shave may be used to remove the soiling