

Reference	SSM76241
Models	Defender / L663 Discovery / L462 Discovery Sport / L550 New Range Rover / L460 New Range Rover Evoque / L551 New Range Rover Sport / L461 Range Rover Velar / L560
Title	Occupant Presence Detection - Audible Chime With No Message Displayed In Message Center
Category	Electrical
Last modified	20-Dec-2024 00:00:00
Symptom	206000 Warning Indicators
Content	<p>Model / Model Year / Derivative</p> <p>Range Rover / 25MY / All Range Rover Sport / 25MY / All Range Rover Velar / 25MY - 26MY / All Range Rover Evoque / 25MY - 26MY / All Discovery / 25MY / All Defender / 25MY / All Discovery Sport / 25MY - 26MY / All</p> <p>Situation:</p> <p>The occupant presence detection feature for the USA market provides an audible chime to warn of potential object/s in the rear of the passenger compartment, however there is no associated visual message displayed in the message center.</p> <p>The audible chime will occur after the below actions have completed in the order shown:</p> <ul style="list-style-type: none"> • Rear door(s) open for more than 10 seconds • All rear doors closed • Engine ON • Vehicle driven at a speed of over 5mph • Vehicle parked • Engine OFF • Ignition OFF <p>Cause:</p> <p>Software. A Software Over The Air (SOTA) update is required.</p> <p>Action:</p> <p>Refer to the Service Information below.</p>

Service Information:

Vehicles in this condition are being prioritised for a SOTA update which will allow an associated visual message to be displayed in the message center. This SSM will be updated to notify Retailers when the SOTA update is live. Advise customers to accept the SOTA update as soon as it becomes available.

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