

Reference	SSM76240
Models	F-PACE / X761
Title	Occupant Presence Detection - Audible Chime With No Message Displayed In Message Center
Category	Electrical
Last modified	20-Dec-2024 00:00:00
Symptom	206000 Warning Indicators

Content **Model / Model Year / Derivative**

F-PACE / 25MY - 26MY / All

Situation:

The occupant presence detection feature for the USA market provides an audible chime to warn of potential object/s in the rear of the passenger compartment, however there is no associated visual message displayed in the message center.

The audible chime will occur **after** the below actions have completed in the order shown:

- Rear door(s) open for more than 10 seconds
- All rear doors closed
- Engine ON
- Vehicle driven at a speed of over 5mph
- Vehicle parked
- Engine OFF
- Ignition OFF

Cause:

Software. A Software Over The Air (SOTA) update is required.

Action:

Refer to the Service Information below.

Service Information:

Vehicles in this condition are being prioritised for a SOTA update which will allow an associated visual message to be displayed in the message center. This SSM will be updated to notify Retailers when the SOTA update is live. Advise customers to accept the SOTA update as soon as it becomes available.