

<b>Reference</b>	SSM76224
<b>Models</b>	Defender / L663
<b>Title</b>	`Rattle`, `Vibration` and `Creak` Type Noises From The Headliner Area
<b>Category</b>	Body
<b>Last modified</b>	09-Dec-2024 00:00:00
<b>Symptom</b>	107000 Interior Trim

**Content**      **Model / Model Year / Derivative**

DEFENDER / 22MY onwards / All derivatives

**Situation:**

JLR Engineering investigations have found 'rattle', 'vibration' and 'creak' type noises coming from the headliner area within the passenger compartment.

**Cause:**

Under investigation. Following the guidance within the Service Request section below will assist Engineering with their investigation.

**Action:**

Follow the instruction(s) below.

**Service Request:**

Raise an Electronic Product Quality Report (EPQR), providing the following information.

1. Details on which side of the vehicle the noise(s) could be heard from (Front / Rear / Left / Right / Middle / Roof Opening Panel Area / Panoramic Roof Area).
2. Details on which type(s) of driving conditions or actions would cause the noise to occur.
3. Attach photo / video evidence of the concern.
4. If any actions have been taken which have either solved the concern or reduced the noise(s) heard from within the passenger compartment, attach photo / video evidence to show the solved concern / reduced noise. Also provide detail on the action(s) taken, including any parts / materials used.
5. Reference to the following engineering team: BES\_210 – Cabin and Safety.

(Ref: 000388167)

anBhdHRicnM7MjAyNC0xMj0wOVQxND00MT0xMk45NTIaOzE2NS4yMjUuOS45NTs=