

Technical product information

Topic	Outer dashboard speaker grille lifted / Incorrect flushness
Market area	Bentley: worldwide (2WBE), China 796 VW Import Comp. Ltd (Vico), Beijing (6796)
Brand	Bentley
Transaction No.	2075601/2
Level	EH
Status	Approval
Release date	

New customer code

Object of complaint	Complaint type	Position
body fixtures and fittings -> trim, covers, floor cover -> loudspeaker trim	dimensional accuracy -> incorrect flushness	front right
body fixtures and fittings -> trim, covers, floor cover -> loudspeaker trim	dimensional accuracy -> incorrect flushness	front left
body fixtures and fittings -> trim, covers, floor cover -> loudspeaker trim	component / consumables -> loose	front left
body fixtures and fittings -> trim, covers, floor cover -> loudspeaker trim	component / consumables -> loose	front right

Vehicle data

New Continental GT / C and New Flying Spur

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
Z23*	2025	E		*	*	*
Z24*	2025	E		*	*	*
Z32*	2025	E		*	*	*

Documents

Document name
master.xml

Customer statement / workshop findings

Outer demister panel (speaker grille) lifted / Incorrect flushness (Figure 1)



Figure 1

Technical background

- In the event the issue is as described please refer to the Measure section

Production change

-

Measure

Hint: Before proceeding it is strongly advised to take photographs of the dashboard upper trim and demister panel. This is to show the condition of the dashboard upper trim and demister panel before any rework is conducted

- 1) Apply suitable protection over the top of the dashboard upper trim (Figure 2)



Figure 2

Hint: Ensure suitable trim protection is also applied to any components which could be damaged during rework

2) Referring to Rep.Gr 70 - Remove the applicable A post trim panel

⚠ CAUTION

When conducting Step 3 the operative must ensure the demister panel (speaker grille) is repositioned upwards **DO NOT** under any circumstances force the panel upwards as damage can easily be caused to the dashboard, upper trim, demister panel, front screen or speaker

Tip: A trim tool with a maximum width of 30mm (Figure 3) should be used to reposition the demister panel / hold the demister panel in position



Figure 3

⚠ CAUTION

Take care when raising the demister panel (speaker grille) as damage can easily be caused to the speaker

3) Referring to Figure 4 - With extreme care use a suitable trim tool to carefully raise the outside edge of the demister panel (speaker grille)



Figure 4

⚠ CAUTION

When conducting steps 4, 5 and 6 it is strongly advised to use a magnet to ensure the original and new clip does not fall and get lost within the cabin

- 4) With care remove and discard the original clip
- 5) Fit a new clip (See parts information section)
- 6) Refit the demister panel back into position Note: When refitted correctly the demister panel clip should click / lock into position

Warranty accounting instructions

Warranty Type 110 or 910

Damage Service Number 91 40

Damage Code 00 20

Time to remove and refit the A post pillar

Labour Operation Code 70 57 19 00

Time 10 TU

Time to replace the trim clip

Labour Operation 70 14 49 95

Time 10 TU

ⓘ NOTICE

Warranty payments will not be approved for any claims relating to dashboard upper trim, demister panel damage, front screen or speaker damage

Parts information

Clip - 8V0 858 137 (x1) Clip - Source locally from your local Group retailer