

Technical product information

Topic	Lock set ordering process - MUST BE FOLLOWED WHEN ORDERING REPLACEMENT VEHICLE LOCKSETS
Market area	Bentley: worldwide (2WBE), China 796 VW Import Comp. Ltd (Vico), Beijing (6796)
Brand	Bentley
Transaction No.	2074955/2
Level	EH
Status	Approval
Release date	

New customer code

Object of complaint	Complaint type	Position
body fixtures and fittings -> doors -> door lock	component / consumables -> damaged	
body fixtures and fittings -> trays, storage compartments, handles -> glove box lock	component / consumables -> damaged	
access control, driving authorisation, antitheft protection -> locking -> key	component / consumables -> wrong	
access control, driving authorisation, antitheft protection -> vehicle access, immobiliser	functionality	
access control, driving authorisation, antitheft protection -> vehicle locking/unlocking	functionality	

Vehicle data

New Continental GT / C and New Flying Spur

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
Z23*	2025	E		*	*	*
Z24*	2025	E		*	*	*
Z32*	2025	E		*	*	*

Documents

Document name
master.xml

Customer statement / workshop findings

In the event a new vehicle lock set is required the operative MUST follow the instructions within the Measure section of this TPI

Technical background

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Production change

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Measure

WARNING

In the event a new lockset is required (new immobiliser identity) an original key MUST be available and aligned to the vehicle before ordering//fitting a lockset

The instructions must be followed to completion

NOTICE

NOTE: A new lockset order includes a complete lockset and key fobs

CAUTION

A technical DISS query MUST be raised ensuring the following information is included before ordering any parts

- The operative must confirm the requirement for a new lockset/identity
- The operative MUST await feedback via the open DISS query before ordering any parts
- Once a response has been received the required VIN applicable parts can be ordered by raising a Service Call, Category "Restricted Enquiry"

Parts information

Refer to the ETKA parts catalogue