



INFINITI®

CAMPAIGN BULLETIN Tire Inspection

Reference: PD133

Date: November 1, 2024

Attention: Retailer Principal, Sales, Parts and Service Managers

Affected Models/Years:	Affected Population:	Retailer Inventory:	SERVICE COMM Activation date:	Stop Sale In Effect
2025 QX50/QX55 (J55/FJ55)	NA	507	November 1, 2024	NO

***** Retailer Announcement *****

INFINITI is conducting a quality action on specific 2025 QX50 and QX55 vehicles in connection with an on-going investigation. Retailers will inspect both passenger (right) side tires and, if necessary, replace each tire that has a cut inner sidewall. Due to a manufacturing concern, which since has been corrected, the tires may have been damaged during vehicle assembly.

***** What Retailers Should Do *****

PLEASE FOLLOW THE ATTACHED REPAIR INSTRUCTIONS:

1. Verify if vehicles are affected by this quality action using Service Comm or DBS National Service History – Open Campaign I.D. **PD133**
 - New vehicles in retailer inventory can also be identified by using DBS (Sales-> Vehicle Inventory, and filter by Open Campaign).
 - Refer to IPSB 15-286 for additional information
 - Some vehicles may still be in transit. Please continue to check newly arriving inventory for QA applicability.
2. Use the attached procedure to remedy any vehicles affected by this quality action.
3. **URGENT:** The service department should submit the applicable warranty claim for the action performed as the action is completed so it can be closed on Service Comm, and release the vehicle.

***** Retailer Responsibility *****

It is the retailer's responsibility to check Service Comm or DBS National Service History – Open Campaign using the appropriate campaign I.D for the inspection status on each affected vehicle currently in new vehicle inventory.

Thank you for your prompt attention to this matter.



PD133 – 2024-2025 QX50 AND QX55 PASSENGER SIDE TIRE INSPECTION

INSPECTION PROCEDURE:

1. Place the vehicle on a suitable lift and raise the vehicle.
2. Inspect the (2) passenger (right) side tire inner sidewall areas for cut damage (Figure 1).

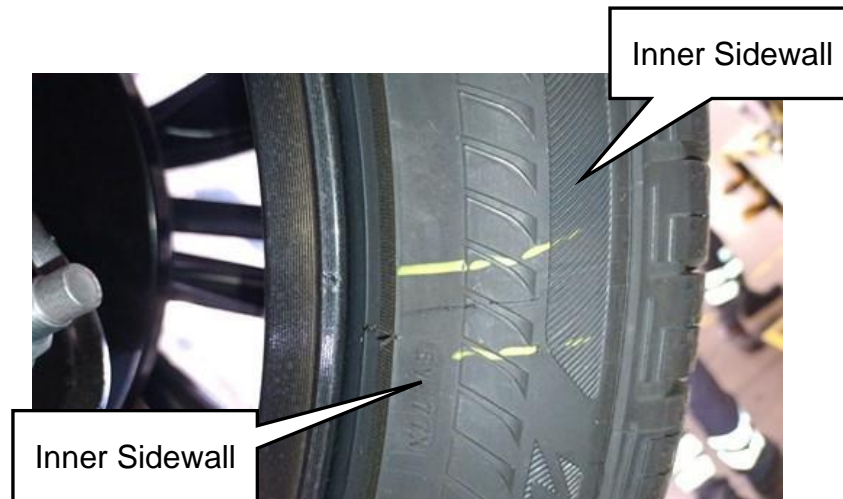


Figure 1

- Figures 3 and 4 show examples of inner sidewall cut damage
- Look for cuts that are perpendicular to the rim

IMPORTANT: Scuff marks on the inner sidewalls do not qualify as damage. Do NOT replace tires with inner sidewall scuff marks.



Figure 3

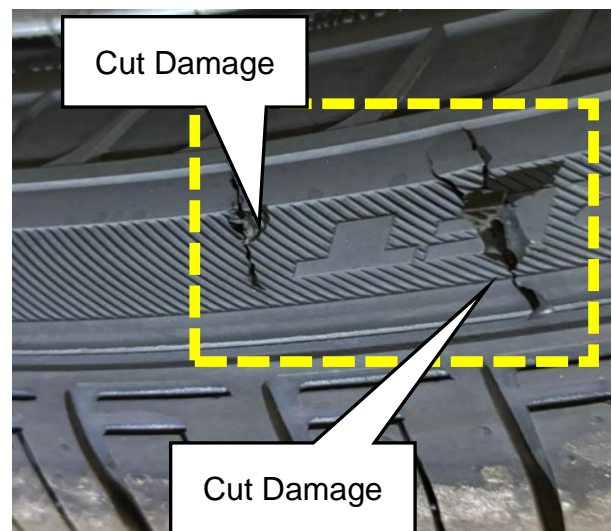


Figure 4

3. Do any of the (2) passenger (right) side tires have inner sidewall cut damage?

- **NO** > **GOOD**; No further repair is required. Submit claim using Op Code PD133 per Claims Information.
- **YES** > **NO GOOD**; Go to Step 4 to replace each tire that has inner sidewall damage.

TIRE REPLACEMENT PROCEDURE:

4. Replace each passenger (right) side tire that has inner sidewall damage.

- Refer to ESM, section **SUSPENSION > ROAD WHEELS & TIRES > REMOVAL AND INSTALLATION > WHEEL AND TIRE > Removal and Installation.**
- Wheel nut torque: 113 N·m (12 kg-m, **83 ft-lb**)

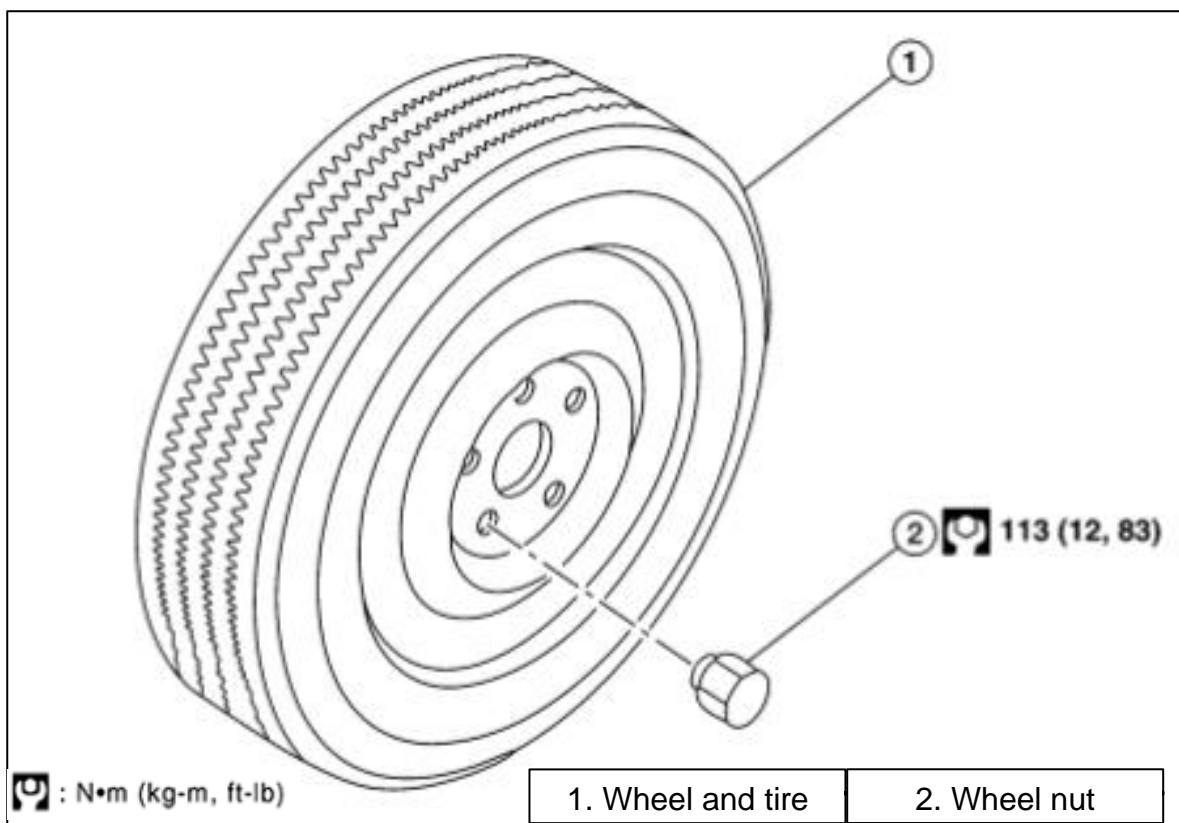


Figure 5

5. Lower the vehicle and remove it from the lift.

6. Use a 1/2" drill bit to drill two holes through the sidewall of the removed tire(s), and dispose of the tire(s) properly following all local, state, and federal regulations.

PARTS INFORMATION

DESCRIPTION	PART NUMBER	QUANTITY
Replacement Tire Bridgestone ECOPIA H/L 422 Plus RFT P235/55RF19 (1)	OETIR03047	As needed
Replacement Tire Bridgestone ECOPIA H/L 422 Plus RFT P255/45RF20 (1)	OETIR03056	As needed

(1) Order this item through the Nissan Maintenance Advantage program: Phone 877-NIS-NMA1 (877-647-6621). Website order via link on the dealer portal; www.NNAnet.com and click on the "Maintenance Advantage-Tire/Battery/Chemical" link.

CLAIMS INFORMATION

Submit a "CM" line claim using the following claims coding:

CAMPAIGN ("CM") ID	DESCRIPTION	OP CODE	FRT
PD133	Inspect Two (2) Tires (OK Condition)	PD1330	0.2 Hr
	Inspect Two (2) Tires and Replace One (1) Tire	PD1331	0.8 Hr
	Inspect Two (2) Tires and Replace Two (2) Tires	PD1332	1.1 Hr

EXPENSE CODE

EXPENSE CODE	DESCRIPTION	MAX AMOUNT
812*	Tire Replacement, Shipping Fees and Disposal Fees	\$900.00

*Use this **EXPENSE CODE** for tire(s) reimbursement. DO NOT claim the Dealer Tire part number on the claim. This expense code should only be used when a tire(s) is replaced.

NOTE: MAX AMOUNT includes local and state tax as well as disposal fees.