



Bulletin No.: PIT6312

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Preliminary Information

PIT6312 Service High Voltage Message With P0CCD

Models

Brand:	Model:	Model Years:	VIN:	Engine:	Transmissions:
Cadillac	OPTIQ	2025	from to	All All All	All

Involved Region or Country	North America
Condition	A customer may experience a message "Service high voltage". Upon checking for trouble codes a technician will find P0CCD.
Cause	Due to cold ambient temperatures the charge port door position sensor may stick causing the vehicle to think the charge port door is closed when it is actually open. Connecting the charge cord while the vehicle thinks the charge port door is closed causes P0CCD to set.

Correction:

Do not attempt any repairs at this time.

Advise the customer that this is caused by cold ambient temperatures and it will go away when the temperature warms up.

Advise the customer that it will not cause any problems with driving or charging the vehicle.

Advise the customer that engineering is working on a solution.

Warranty Information

Additional SI Keywords

ambient, charge, charging, cold, door, message, P0CCD, port, reduced, temperature

Version History

Version	1
Modified	12/20/2024 - Created on.