



Bulletin No.: PIT6305

Published date: 12/20/2024

Preliminary Information

PIT6305 Door Blocked Open Cautiously Message Displayed in Front or Rear Command Center with the Window Down 2/3rds or Lower

Proactive

Models

Brand:	Model:	Model Years:	VIN: from to	Engine:	Transmissions:
Cadillac Escalade IQ 2025			All All All		All

Involved Region or Country	North America
Condition	<p>When the customer's power door opening width is set to Standard or Maximum and the window is rolled down more than 2/3rds of the way, then that door does not fully open and a door blocked message is displayed in the front or rear command center.</p> <ul style="list-style-type: none"> • Left Front Door blocked. Open cautiously • Left Rear Door blocked. Open cautiously • Right Front Door blocked. Open cautiously • Right Rear Door blocked. Open cautiously
Cause	Software anomaly in the Front and Rear Side Door Object Detection Sensor that is part of the Outside Door Handle.

Correction:

Do Not Replace the Side Door Access Control Module at this time.

New software will be available in the future.

NOTE: The message will display during normal operation of the power doors if the door handle radar senses a real obstruction while the door is opening.



Version History.

Version	1
Modified	12/20/2024 - Created on.