



# Service Bulletin

Bulletin No.: 24-NA-266

Date: December, 2024

## INFORMATION

**Subject: 2025 Cadillac OPTIQ New Model Features**

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	OPTIQ	2025	2025	—	—	All	All

<b>Involved Region or Country</b>	North America
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**Important:** Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

**Important:** This technical service bulletin (TSB) can only be completed by certified repair facilities who have met all specific training, tool, and equipment requirements pertaining to the vehicle Brand and Model serviced. Repairs must be performed by a technician who has successfully completed the required training.

### General Information



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OPTIQ is a bold invitation to own a luxury electric vehicle. Its complete package of advanced technology, attention to visual detail and sporty performance is remarkable for an electric vehicle priced to be an entry point to luxury.

OPTIQ retains the iconic visual identity for which Cadillac is known with a bold, sporty profile and an air of youthfulness in décor. An emphasis on innovative materials and color and trim choices elevate the OPTIQ sensory experience.



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OPTIQ will be a gateway to the thrilling automotive performance upon which Cadillac has built its reputation. Its lean proportions contribute to a nimble ride that complements the smooth, nearly instant torque of the Ultium battery platform for an athletic driving experience.

### **Instrument Panel**



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- Electric Parking Brake/Power Liftgate/ Lane Keep Assist/Auto Hold/Instrument Panel Illumination Controls
- Cruise Control/Super Cruise/ Forward Collision Alert/Heated Steering Wheel Buttons
- Driver Information Center/Audio/Voice Control Buttons
- Infotainment Controls/ Rotary Infotainment Controller
- Climate Controls
- Infotainment Touchscreen
- Electronic Precision Shift Lever
- Driver Display
- Regen on Demand Paddle

- Turn Signal Lever/Windshield Wipers Lever
- Control Panel Touchscreen

### Advanced LED Display



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- Cluster Views/Trip Information/ Headlights
- Left Reconfigurable Zone – Vehicle Information
- Gauge View/ Energy View/Map View/Clean View
- Right Reconfigurable Zone – Audio, Navigation
- Applications Tray (Shortcuts to Apps)
- Infotainment/Navigation/ Vehicle Settings/ Vehicle Information
- Status Pane

Use simple gestures to interact with the control panel and the infotainment screen.

- Swipe left/right to view the available menus and options.
- Scroll up/down to view menu items.
- Tap to select or adjust the displayed item.
- Press and hold some icons to reset the information.

### VEHICLE INFORMATION (GAUGE VIEW)

1. Select Vehicle Status on the infotainment screen to view the vehicle information displays.
2. To view an item on the cluster display while in Gauge view, select Add to Driver Display. Select Remove from Display to remove the item or select another item.

**BATTERY GAUGE** – Displays the propulsion battery state of charge and an estimated range of the remaining charge.

**POWER INDICATOR GAUGE** – Displays the instantaneous charge and consumption power of the propulsion battery.

## Regen on Demand

Regen on Demand regenerates some energy from the vehicle's momentum and stores it in the propulsion battery for later use.

To activate Regen on Demand, pull and hold the paddle on the back of the left side of the steering wheel.

While pulling the paddle, the vehicle will decelerate using regenerative braking. The paddle is pressure-sensitive and the vehicle will slow more as the paddle is pulled; continue holding the paddle for greater regeneration. Regen on Demand is deactivated once the paddle is released.

**Note:** Regenerative braking may be limited under certain conditions, including when the propulsion battery is near full charge or cold.

## Driver Mode Control

The Drive Mode settings automatically adjust various vehicle systems based on driving preferences, weather, and road conditions.

Select the Drive Modes icon on the infotainment screen to change the drive mode.

**Tour** – Use for everyday driving, with tuning and calibration tailored for a smooth ride.

**Snow/Ice** – Designed to help prevent wheel spin in snow or other slippery conditions.

**Sport** – Calibrated for an enhanced feeling of road connection and improved steering at higher speeds.

**My Mode** – Allows you to personalize characteristics of your drive, including accelerator responsiveness, steering feel and braking responsiveness.

## Lighting

The IntelliBeam system automatically turns the high-beam headlamps on/off when it is dark enough based on traffic conditions.

1. To view the exterior lamp controls, go to Controls > Lights on the infotainment screen.
2. Select Auto High Beams to activate the IntelliBeam system. The headlights must be set to Auto or On. The indicator illuminates on the cluster display when the system is on.

**Note:** The IntelliBeam system activates the high-beam headlamps only when driving more than 25 mph.

## Automatic Vehicle Hold

Automatic Vehicle Hold will hold the vehicle stationary after the brake pedal has been released and until the accelerator pedal is pressed. The AVH indicator is green on the cluster display when the system is holding the vehicle.

To turn the system on or off, press the AUTO HOLD the button on the left side of the instrument panel.

**Note:** Automatic Vehicle Hold is not active under all conditions. Do not rely on the system to hold the vehicle.

## Infotainment System and Controls

**Important:** Some equipment discussed may not be included in your/all vehicles, See Infotainment System in your Owner's Manual for more details.

The infotainment system comes with Google built-in compatibility, which offers a variety of entertainment, communication and vehicle options. Touch an application icon on the infotainment touchscreen or use the rotary infotainment controller and buttons to access an item. You can use simple gestures on the touchscreen, such as tap, drag, pinch, and spread, to interact with the system. Link a compatible phone or portable audio player to the system using a Bluetooth or USB connection. For additional information, visit [cadillac.com/support](http://cadillac.com/support).

- Managing Home Page Icons
  - ⇒ Press the Home Button
  - ⇒ To enter edit mode, touch and hold the icon to move
  - ⇒ Continue holding the icon and drag it to the desired position on the screen or app tray, and then release
- Storing Radio Station Favorites

- ⇒ Radio stations from all bands (AM, FM or SiriusXM♦) can be stored in any order. The number of favorites is displayed automatically.
- SIRIUSXM® with 360L
  - ⇒ The personalized content of SiriusXM with 360L offers over 200 channels, including ad-free music, sports, comedy, talk and news, along with access to On Demand shows, performances, and interviews. Certain features require a SiriusXM subscription and a Connected Access plan. See [siriusxm.com](http://siriusxm.com) and [onstar.com](http://onstar.com) for details.
- Audio Sources
  - ⇒ Audio sources may include radio stations, a USB-C connection, or a paired Bluetooth device.
- Google Built In
  - ⇒ Google built-in provides access to some of your favorite apps, including Google Assistant, Google Maps and Google Play.

## Wireless Phone Charging

The wireless phone charging system is located in the center console. To check device compatibility, visit [cadillac.com/support](http://cadillac.com/support). See your phone retailer for required phone accessories or charging adapters.

1. The vehicle must be on, or Retained Accessory Power must be active.
2. Remove all objects from the charging pocket.
3. Place the phone, screen up, in the pocket.
4. The battery charging symbol will display on the infotainment screen. If not charging, remove the phone for 3 seconds and rotate it 180 degrees before reinserting it in the charging pocket.

## Charging

- **Vehicle Information** – Touch the Vehicle Status icon on the infotainment screen to view details about the vehicle's energy use and how to maximize efficiency.
- **Charging App** – Touch the Charging icon on the infotainment screen to open the Charging app. Select the Next Charge, Charge Assist, Schedule, or Settings tab.
- **Next Charge** – Select Charge Now to begin charging immediately upon plug-in, or Charge Later for delayed charging. Options include setting the target charge level, time selector, and cabin pre-conditioning.
- **Charge Assist** – View nearby charging stations, download saved routes from the myCadillac mobile app to your built-in Google Maps, and manage charge provider accounts.
- **Schedule** – Set options for the charge level and a schedule for when to charge each day. With a schedule set, charging can occur during off-peak times at a lower cost. On unscheduled days, the vehicle will charge immediately upon plug-in.
- **Settings** – Customize settings for several features, including Home Charge Location, DC Fast Charge Prep and Cabin Pre-Conditioning Temperature.

## Charging Status

The charging status indicator shows the current charging status of the vehicle.

**Solid blue indicator** – Successful initial plug-in connection.

**Flashing green indicator and single tone** – Vehicle is plugged in; battery is charging. Flashes indicate the current percentage of battery charge. As the vehicle charges, the flashes will be longer, showing a higher state of charge.

**Slow (long pulse) flashing blue indicator with double tone** – Vehicle is plugged in; battery charging is delayed.

**Solid green indicator** – Vehicle is plugged in; battery is charged to set charge level.

**Flashing red indicator** – Vehicle is plugged in; not charging. Check the charge cord connection.

**No light** – Vehicle is not plugged in OR there is an issue with the charger or outlet.

**No light and three tones** – The charge port door is open.

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Version	1
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