



SIB 65 33 24

2024-12-13

SERVICE ACTION: INSTALLATION OF INCORRECT ROOF ANTENNA

## MODEL

E-Series	Model Description	Affected Option Code
i20	iX Sports Activity Vehicle	With SA 5AX – “Highway Assistant”

## AFFECTED VEHICLES

- Vehicles which require this campaign to be completed will show it as “Open” when checked either in AIR, AWP, Campaign Summary, or Warranty Vehicle Inquiry
- Please make sure you check your center’s inventory as soon as possible. You can see a list of affected vehicles in Inventory Campaign Details (ICD) under ROSS
- For centers that qualify, this Service Action repair is eligible to be performed via Mobile Assistance

## SITUATION

Customer may complain that the hands-free option with SA 5AX – “Highway Assistant” can no longer be activated.

## CAUSE

Due to a previous mistake in the Electronic Parts Catalog, the incorrect antenna (aka aerial) may have been ordered and installed in the vehicle.

## CORRECTION

Replace the roof antenna with the correct part number.

## PROCEDURE

Remove and replace the roof antenna with the correct part number as per the repair instructions:

**REP 65 20 020 – “Removing and installing/replacing roof antenna (For equipment specification without sliding/tilting sunroof)”.**

## PARTS INFORMATION

Use and invoice the following part numbers.

Part Number	Description	Quantity
65 20 8 705 913	Roof Antenna (ROW/HAF)	1

Additionally, other materials and small parts that are not specified above, such as fluids, lubricants, one-time use screws, nuts, and seals, which must be replaced or installed (according to the ISTA repair instructions/ETK/AIR), are to be selected from the Electronic Parts Catalog(aka aerial) , and/or other approved BMW Group resources according to the respective vehicle type. Invoiced these items separately under the Repair Code listed in this bulletin.

## CLAIM INFORMATION

Reimbursement for this Service Action will be via normal claim entry utilizing the applicable work package information below and the part numbers listed above.

<b>Repair Code:</b>	<b>0065940400</b>	<b>I20 Replacing roof aerial</b>
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Below are the special flat rate labor operation code choices for this action.

**Completion before the first vehicle delivery to a customer or the vehicle is already in the workshop.**

Work Pkg	Labor Operation	Description (Plus work)	Labor Allowance
# 1	00 77 773	Replacing the roof aerial (with panoramic glass sunroof)	37 FRU

Or:

**The vehicle arrives at your center and this Service Action shows open (No other Main work will be performed or claimed during this workshop visit)**

Work Pkg	Labor Operation	Description (Main work)	Labor Allowance
# 2	00 77 206	Replacing the roof aerial (with panoramic glass sunroof)	39 FRU

Only one of the flat rate labor operation codes listed above can be used for claim submission/reimbursement purposes. Also, only one Main work flat rate labor operation code can be claimed per workshop visit.

### Claim Repair Comments

Only reference the SIB number and the work package (Pkg) number performed in the technician's RO notes and in the claim comments (For example: B65 33 24 WP 1), unless otherwise required by State law.

### Alternative Mobility Solution (AMS) for Vehicle Owners (RO and Claim Comments Required)

This Service Action repair qualifies for Alternative Mobility Solution (AMS) expense reimbursement, claim this item under the Defect Code noted above as follows:

- Sublet Code 2 - Itemize the AMS sublet amount on the repair order and in the claim comment section.

Please refer to SI B01 29 16 for additional information.

## FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

