



SIB 01 17 24

2024-12-10

F9X G1X G30 N63 S63 FUEL INJECTOR CONDITION-SPECIFIC REPAIR COVERAGE PGRM 15/150

MODEL

E-Series	Model Years	Model Description	Production Date	Engine
F90	2018 to 2018	M5 Sedan	December 08, 2017 to July 01, 2021	S63M
F91	2020	M8 Convertible	July 03, 2019 to June 29, 2020	S63M
F92	2020	M8 Coupe	July 03, 2019 to June 26, 2020	S63M
F93	2020 to 2021	M8 Gran Coupe	October 15, 2019 to February 25, 2021	S63M
G12	2020 to 2021	ALPINA B7 xDrive	June 11, 2019 to February 22, 2021	N63B
G12	2020	750Li xDrive Sedan	February 12, 2019 to August 30, 2019	N63B
G14	2019 to 2021	M850i xDrive Convertible	July 05, 2018 to February 24, 2021	N63B
G15	2019 to 2021	M850i xDrive Coupe	September 18, 2018 to February 19, 2021	N63B
G16	2020 to 2021	M850i xDrive Gran Coupe	June 14, 2019 to February 25, 2021	N63B
G30	2020 to 2021	M550i xDrive Sedan	June 11, 2019 to June 29, 2021	N63B

Note: The information above is for informational purposes only, it is not the only deciding factor.

To assist you in identifying those vehicles that have this Fuel Injector Condition-Specific Repair Program coverage, the following Vehicle Comment will show in the VIN-specific DCSnet Warranty Vehicle Inquiry:

SI B01 17 24 (RC 13 53 90 08 00): For this vehicle, the Fuel Injector Condition-Specific Repair Coverage Program applies to qualifying repairs for the required replacement of one or more the fuel injectors which were determined to have failed due to a buildup of external corrosion in the engine’s center fuel injector bore area that resulted after this location was periodically contaminated by engine coolant residue over time. This special program’s coverage is 15 years / 150,000 miles as determined from the vehicle's original in-service / first delivery date. It is subject to the same vehicle requirements and limitations criteria that applies to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks. The repair / replacement of cooling system components and / or the fuel injectors for other issues are excluded under this special coverage.

Note: Before performing a repair and submitting a claim, first confirm that the above Notice shows, confirming that it applies to the vehicle.

If you have eligibility and/or coverage questions, please contact the Warranty department through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections prior to performing any repair.

SITUATION

Please see pdf in Supporting Materials
Supporting Materials

- [picture_as_pdf B011724_AT_1 Cust Letter.pdf](#)
- [picture_as_pdf B011724 REV00.pdf](#)



7600 S GRANT STREET
BURR RIDGE, IL 60527
DO NOT MAIL REPAIR ORDERS TO THIS ADDRESS

081703-T14-P1-004730

Sample



Sample
Sample



December 2024

Effective as of the date above, the following **Important Vehicle Component Coverage Information**, applies to the BMW model with Vehicle Identification Number (VIN) **WBAGV8C07L1234567**.

Dear BMW Owner/Lessee:

BMW of North America, LLC ("BMW NA") is providing the above-referenced vehicle with the:

- Fuel Injector Condition-Specific Repair Coverage Program's coverage period, for the "specific issue" described below, is:
- 15 years/150,000 miles, whichever occurs first, as determined from your vehicle's original in-service/first delivery date.

Due to several possible situations and causes, engine coolant may periodically flow down, accumulate, and contaminate the engine's center fuel injector bore area. Over time, the remaining coolant residue may begin to react, and a buildup of external engine corrosion could develop. The presence of corrosion in the center fuel injector bore area may then unfavorably affect the engine's electrically operated fuel injectors' long-term durability, causing one or more of them to fail. If the fuel injectors fail for this reason, the engine will either run rough, or at a reduced power output (Limp mode). Also, the vehicle's monitoring system may generate and store any corresponding fault codes, and the Malfunction Indicator Lamp (MIL) will illuminate.

This special component and condition-specific repair coverage program is subject to the same vehicle eligibility requirements and limitations that apply to the BMW New Vehicle Limited Warranty.

Note: This is a notice of a special component and condition-specific repair coverage program. This is NOT a notice of a Recall or Service Action.

If your vehicle is experiencing a situation like the one described above, please contact your authorized BMW center to schedule an appointment to have the issue with your vehicle diagnosed.

After the BMW center confirms that the scope of this special component and condition-specific repair coverage program corresponds and applies to a required vehicle repair, and your vehicle qualifies, the authorized BMW center will perform the covered fuel injector replacement work free of charge. The repair/replacement of cooling system components, and/or the fuel injectors for other reasons are excluded under this special coverage.

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico, or the diagnosis and repair of issues that are outside the intended scope of this coverage, other unrelated issues, and/or that are due to other outside influences are not covered by this special program's coverage. This exclusion also applies to repairs that were performed using (including those repairs that result from using) non-genuine BMW parts and/or used BMW passenger car or light truck parts.

BMW NA will also reimburse certain costs for qualifying customer-pay repairs performed **prior** to the release of this special component and condition-specific repair coverage program, as described in this letter.

We are determined to exceed your expectations, and we hope this special coverage program we are providing for your vehicle will further enhance your ownership experience.

Sincerely,

BMW of North America, LLC

Company
BMW of North America, LLC
BMW Group Company

Mailing Address
PO Box 1227
Westwood, NJ
07675-1227

Website
www.bmwusa.com



**BMW Fuel Injector Condition-Specific Repair Coverage Program
Previous Customer-Pay Repair – Required Documentation Checklist**

VIN: WBAGV8C07L1234567

Reimbursement for a qualifying customer pay repair is available to the BMW Owner/Lessee who incurred the expense. The questions below will assist you in reviewing your repair order/invoice documentation. When all your responses below are "Yes," and after completing the Checklist, proceed to page three (3) for further instructions.

Prior Repair Review Questions	Answer - One per Row	
Was one or more of the fuel injectors replaced because the failures were caused by a buildup of coolant residue-related external corrosion in the engine's center fuel injector bore area?	Yes, next	No
Did you pay for this repair?	Yes, next	No
As determined by your vehicle's in-service date (age), and the mileage when the repair was performed, was the vehicle still within 15 years (180 Mths) / 150,000 miles, whichever occurs first?	Within 15/150, Yes, next	No
Did the repair facility's diagnosis confirm the fuel injectors failed due for the reason above? (They did not fail for a different issue, and/or due to another outside issue with your vehicle)	Yes, proceed to the checklist	No

When a Prior Repair Review Question's result is a "No" response, no further action is required.

Required Repair Order (RO) or Invoice Documentation - Checklist

For a previous repair reimbursement request, please include a copy of your completed page 2 document (one per repair/request) together with legible copies (either a scan, photo, PDF, and/or screenshots) of the following documentation with your name, address, and your preferred contact telephone number(s) and email address(es).

This documentation must include the following information:

- Customer name and address
- Vehicle Identification Number ("VIN")
- The date of repair
- The mileage when the repair was performed
- Itemized list of labor charges for all repairs* including diagnosis
- Itemized list of parts (Part numbers), including any miscellaneous items, billed for all repairs*

(*) For repair orders containing multiple repair line items, reimbursement consideration will only be given to those line-item expenses that are directly related to the specific repair that is now covered by this component and condition-specific special coverage.

Required Proof of Payment Documentation

Please provide a copy of at least **one** of the following items as valid proof of payment:

- Repair order (RO)/invoice stamped and dated as "PAID"
- Cancelled check
- Signed credit/debit card receipt
- Credit/debit card statement

BMW of North America, LLC ("BMW NA") reserves the right to review and adjust/reduce the amount that will be reimbursed based on what is normally recognized as customary, fair, and reasonable, to diagnose, perform a repair, or replace a component (including the applicable and scope of replacement parts, and related materials) to address an operational issue with the vehicle.

Except for reasonable account number protection measures, illegible, altered/modified, incomplete, non-authentic and/or fabricated repair order/invoice documentation will not be accepted.



BMW Fuel Injector Condition-Specific Repair Coverage Program Previous Customer-Pay Repair - Reimbursement Request

VIN: WBAGV8C07L1234567

Eligible and Qualifying Previous Customer Pay Repairs

BMW of North America, LLC (BMW NA) will reimbursement certain costs for qualifying customer-pay repairs that were performed on eligible vehicles **prior** to the release of this special component and condition-specific repair coverage program.

A qualifying customer pay repair must primarily be for the covered issue in this letter that required the vehicle's engine fuel injectors to be replaced. The repair/replacement of cooling system components and/or the fuel injectors for other reasons are excluded under this special coverage.

Also, the repair facility 's procedures to address the above situation must have been performed correctly, adequately, and completely, as required by the applicable BMW Group approved repair standards and instructions.

Customer-pay repairs are subject to the same vehicle eligibility requirements, limitations, and exclusion criteria that applies to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Repairs that Do Not Qualify for Reimbursement

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico, or the diagnosis and repair of issues that are outside the intended scope of this coverage, other unrelated issues, and/or that are due to other outside influences are not covered by this special program's coverage. This exclusion also applies to repairs that were performed using (including those repairs that result from using) non-genuine BMW parts and/or used BMW passenger car or light truck parts.

Requesting Reimbursement

To request reimbursement for a qualifying customer pay repair performed either by an authorized BMW center or independent repair shop located in the United States (including Puerto Rico), please submit your reimbursement request online at www.BMW-RP.com under the following reference:

- BMW Fuel Injector Condition-Specific Repair Coverage Program 15Y/150M

Reimbursement Request Procedure

The online process is initiated by attaching/sending PDF files of the supporting documentation for the prior repair (A copy of a completed page two (2) checklist, together with the other required documentation).

The alternative method to request reimbursement, either by mail, or by fax, is described below:

BMW Customer Reimbursement Center
Attention: BMW Fuel Injector Condition-Specific Repair Coverage Program
P.O. Box 54067
Hurst, TX 76054

Fax number: 877-434-2992

Please allow 4-6 weeks for processing your request.

Should you have any questions concerning this reimbursement process, please call 1-844-857-0341.

