

SIB 01 15 24

2024-12-11

G01/02 G30/32 EVAP LEAK DIAGNOSIS SYSTEM (NVLD) MODULE EXT LTD WTY (ELW) 15/150

This Service Information bulletin (Revision 02) supersedes SI B01 09 21 dated August 2022

What's New:

- The MY 2020 X3 and X4 model vehicles have been added.
- SIB title updated.
- Model, Situation, Cause, Correction, Procedure, Parts, and Claim Information sections updated.

MODEL

E-Series	MY	Model Description	Production Dates	Engine
G01	2019 to 2020	X3 sDrive	April 2, 2018 to July 28, 2020	B46
G01	2018 to 2020	X3 xDrive	July 14, 2017 to July 28, 2020	B46
G01	2018 to 2020	X3 M40i	July 12, 2017 to July 28, 2020	B58
G02	2019 to 2020	X4 xDrive	May 10, 2018 to July 24, 2020	B46
G02	2019 to 2020	X4 M40i	October 28, 2017 to July 26, 2020	B58
G30	2017 to 2020	530i Sedan	October 11, 2016 to June 30, 2020	B46O/D
G30	2017 to 2020	530i xDrive Sedan	October 11, 2016 to June 26, 2020	B46O/D
G30	2018 to 2020	540i Sedan	June 28, 2017 to June 18, 2020	B58M
G30	2018 to 2020	540i xDrive Sedan	June 26, 2017 to June 26, 2020	B58M
G30	2019 to 2020	M550i xDrive Sedan	June 12, 2018 to June 24, 2020	N63R
G32	2018 to 2019	640i xDrive Gran Turismo	June 29, 2017 to June 27, 2019	B58M

Note: The Model information above is for informational purposes only, it is not the only deciding factor, see the Eligible Vehicles information below.

Note: 2018 X3 xDrive30i, 2019 X4 M40i, 2017 to 2020 530i and xDrive, 2018 to 2019 X3 M40i, 640i, 2018 to 2020 540i and xDrive and the 2019 to 2020 M550i xDrive have been added to this bulletin update as of July 2022

Note: MY 2020 X3 and X4 model vehicles have been added to this bulletin update of December 2024.

Eligible Vehicles

To assist you in identifying those vehicles that have this component-specific extended limited warranty (ELW) coverage ELW, the following Vehicle Comment will show in the VIN-specific Warranty Vehicle Inquiry (WVI).

August 2021 and July 2022

Please see SI B01 09 21 (DC 16 13 91 12 00): For this vehicle, the NVLD limited emission-related warranty for defects in materials or workmanship has been extended to 15 years/150,000 miles as determined from the original in-service date. This coverage is subject to the same vehicle eligibility requirements, limitations, and exclusions that apply to the BMW New Vehicle Limited Warranty.

Or:

December 2024

SI B01 09 21 (DC 16 13 91 12 00): For this vehicle, the NVLD modules limited warranty for defects in materials and/or workmanship has been extended to 15 years / 150,000 miles, as determined from the original in-service / first delivery date. This coverage is subject to the same vehicle eligibility requirements, limitations, and exclusion criteria that applies to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Note: Before performing a repair and submitting a claim, first confirm that the vehicle has the above Notice of Extended Limited Warranty coverage in the WVI "Vehicle Comments" section.

If you have ELW eligibility and/or coverage questions, please contact the Warranty department through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections prior to performing any repair.

SITUATION

Please see pdf bulletin in Supporting Materials Supporting Materials picture as pdf B011524_AT_1 Cust Letter.pdf picture as pdf B011524 REV00_SR.pdf Attachment 1 to SI B01 15 24 November 2024





7600 S GRANT STREET BURR RIDGE, IL 60527 DO NOT MAIL REPAIR ORDERS TO THIS ADDRESS

081194-T17-P1-004477 Sample Sample Sample

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November 2024

Effective as of the date above, the following **Important Vehicle Limited Warranty Information**, applies to the BMW model with Vehicle Identification Number (VIN) **5UXCR4C08L1234567**.

Dear BMW Owner/Lessee:

BMW of North America, LLC ("BMW NA") is extending the limited warranty for the:

- EVAP system's Leak Diagnosis System (NVLD) module on the above-referenced vehicle to:
- 15 years / 150,000 miles, whichever occurs first, as determined from your vehicle's original in-service/first delivery date.

This component-specific extended limited warranty (ELW) applies to defects in materials and/or workmanship. This coverage is subject to the same vehicle eliaibility requirements and limitations that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

This is not a notice of a Recall or Service Action. This is a notice of a "component-specific limited warranty extension."

Over time, the Leak Diagnosis System (NVLD) module's component material may fail, this can cause fine (micro) leaks to develop, this can affect the functionality of the vehicle's Evaporative Emission Control (EVAP) system. Should this occur, the vehicle's monitoring system may generate and store the corresponding fault codes, and the Malfunction Indicator Lamp (MIL) will illuminate.

If your vehicle is experiencing a situation like the one described above, please contact your authorized BMW center to schedule an appointment to have the issue with your vehicle diagnosed.

After the BMW center confirms that the scope of this component-specific extended limited warranty coverage corresponds and applies to the required vehicle repair, and your vehicle qualifies, the authorized BMW center will perform the covered NVLD leak diagnosis module repair work free of charge. The repair of other EVAP system-related component issues are excluded under this coverage.

Company

BMW of North America, LLC **BMW Group Company**

Mailing Address PO Box 1227

Westwood, NJ 07675-1227

Website

www.bmwusa.com

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico, or the diagnosis and repair of issues that are outside the intended scope of this extended coverage, other unrelated issues, and/or that are due to outside influences are not covered by this limited warranty extension. This exclusion also applies to repairs that were performed using (including those repairs that result from using) non-genuine BMW parts and/or used BMW passenger car or light truck parts.

BMW NA will also reimburse certain costs for qualifying customer-pay repairs performed **prior** to the release of this component-specific limited warranty extension, as described in this letter.

We are determined to exceed those expectations and hope this warranty extension will further enhance your ownership experience.

Sincerely.

BMW of North America, LLC



Attachment 1 to SI B01 15 24 November 2024

BMW Leak Diagnosis System (NVLD) Module - Extended Limited Warranty (ELW) Previous Customer-Pay Repair – Required Documentation Checklist

VIN: 5UXCR4C08L1234567

Reimbursement for a qualifying customer pay repair is available to the BMW Owner/Lessee who incurred the expense. The questions below will assist you in reviewing your repair order/invoice documentation. When all your responses below are "Yes," and after completing the Checklist, proceed to page three (3) for further instructions.

Prior Repair Review Questions	Answer - One per Row	
Was a repair performed to your vehicle to correct an issue with the EVAP system's Leak Diagnosis System (NVLD) module?	Yes, next	No
Did you pay for this repair?	Yes, next	No
As determined by your vehicle's in-service date (age), and the mileage when the repair was performed, was the vehicle still within 15 years (180 Mths) / 150,000 miles, whichever occurs first?	Within 15/150, Yes, next	No
Did the repair facility's diagnosis confirm this component failed? (It did not fail for a different issue, and/or due to an outside issue with your vehicle)	Yes, proceed to the checklist	No

When a Prior Repair Review Question's result is a "No" response, no further action is required.

Required Repair Order (RO) or Invoice Documentation - Checklist

For a previous repair reimbursement request, please include a copy of your completed page 2 document (one per repair/request) together with legible copies (either a scan, photo, PDF, and/or screenshots) of the following documentation with your name, address, and your preferred contact telephone number(s) and email address(es).

Thi	s documentation must include the following information:
	Customer name and address
	Vehicle Identification Number ("VIN")
	The date of repair
	The mileage when the repair was performed
	Itemized list of labor charges for all repairs* including diagnosis
	Itemized list of parts (Part numbers), including any miscellaneous items, billed for all repairs*
ex	For repair orders containing multiple repair line items, reimbursement consideration will only be given to those line-item penses that are directly related to the specific repair that is now covered by this component-specific extended limited arranty.
Red	quired Proof of Payment Documentation
Ple	ase provide a copy of at least one of the following items as valid proof of payment:
	Repair order (RO)/invoice stamped and dated as "PAID"
	Cancelled check
	Signed credit/debit card receipt
	Credit/debit card statement

BMW of North America, LLC ("BMW NA") reserves the right to review and adjust/reduce the amount that will be reimbursed based on what is normally recognized as customary, fair, and reasonable, to diagnose, perform a repair, or replace a component (including the applicable and scope of replacement parts, and related materials) to address an operational issue with the vehicle.

Except for reasonable account number protection measures, illegible, altered/modified, incomplete, non-authentic and/or fabricated repair order/invoice documentation will not be accepted.



Attachment 1 to SI B01 15 24 November 2024

BMW Leak Diagnosis System (NVLD) Module ELW Previous Customer-Pay Repair - Reimbursement Request

VIN: 5UXCR4C08L1234567

Eligible and Qualifying Previous Customer Pay Repairs

BMW of North America, LLC (BMW NA) will reimbursement certain costs for qualifying customer-pay repairs that were performed on eligible vehicles **prior** to the release of this component-specific extended limited warranty.

A qualifying customer pay repair must primarily be for a covered issue that required the vehicle's the EVAP system's Leak Diagnosis System (NVLD) module to be replaced. Also, the repair facility 's procedures to address the above situation must have been performed correctly, adequately, and completely, as required by the applicable BMW Group approved repair standards and instructions.

Customer-pay repairs are subject to the same vehicle eligibility requirements, limitations, and exclusion criteria that applies to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Repairs that Do Not Qualify for Reimbursement

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico, or the diagnosis and repair of issues that are outside the intended scope of this extended coverage, other unrelated issues, and/or that are due to outside influences are not covered by this limited warranty extension. This exclusion also applies to repairs that were performed using (including those repairs that result from using) non-genuine BMW parts and/or used BMW passenger car or light truck parts.

Requesting Reimbursement

To request reimbursement for a qualifying customer pay repair performed either by an authorized BMW center or independent repair shop located in the United States (including Puerto Rico), please submit your reimbursement request online at www.BMW-RP.com under the following reference:

BMW ELW EVAP System NVLD 15Y150M

Reimbursement Request Procedure

The online process is initiated by attaching/sending PDF files of the supporting documentation for the prior repair (A copy of a completed page two (2) checklist, together with the other required documentation).

The alternative method to request reimbursement, either by mail, or by fax, is described below:

BMW Customer Reimbursement Center Attention: BMW ELW EVAP System NVLD 15Y150M P.O. Box 54067 Hurst, TX 76054

Fax number: 877-434-2992

Please allow 4-6 weeks for processing your request.

Should you have any questions concerning this reimbursement process, please call 1-844-857-0341.

