



SIB 01 11 24

2024-12-04

F30 G12 I12 PHEV I01 BEV HV BATT CELL MOD TEMP SENSORS EXT LTD WTY (ELW) 15/150

THIS REPAIR IS MOBILE FRIENDLY

MODEL

E-Series	Model Year	Model Description	Production Dates	Engine
F30	2016 to 2018	330e iPerformance PHEV	July 13, 2015 to October 05, 2018	XB1H
G12	2017 to 2019	740Le xDrive PHEV	June 16, 2016 to November 08, 2018	XB1H
I01	2014 to 2019	i3 BEV	February 11, 2014 to November 12, 2018	IB1
I01	2018 to 2019	i3 Sport BEV	October 17, 2017 to November 12, 2018	IB1
I12	2019	i8 Coupe PHEV	February 12, 2018 to November 12, 2018	XB2H

Note: The Model listing above is for informational purposes only, it is not the only deciding factor (A 2018 model year I12 was not produced).

Eligible Vehicles

To assist you in identifying those vehicles that have this component and repair-specific extended limited warranty (ELW) coverage, the following Vehicle Comment will show in the VIN-specific Warranty Vehicle Inquiry (WVI).

SI B01 11 24 (RC 61 27 90 07 00): For this vehicle, the High-Voltage (HV) Battery Assembly Cell Modules Temperature Sensors (Internal NTC repair kit-specific) limited warranty for defects in materials or workmanship has been extended to 15 years/150,000 miles as determined from the original in-service/first delivery date. The original existing coverage that applies to the other HV battery assembly components has not changed. This coverage is subject to the same vehicle eligibility requirements, limitations, and exclusion criteria that apply to the BMW New Vehicle Limited Warranty.

Note: Before performing a repair and submitting a claim, first confirm that the vehicle has the above Notice of Extended Limited Warranty coverage in the WVI "Vehicle Comments" section.

If you have ELW eligibility and/or coverage questions, please contact the Warranty department through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections prior to performing any repair.

SITUATION

Please see pdf bulletin in Supporting Materials
Supporting Materials

[picture as pdf B011124_AT_1 Cust Letter.pdf](#)

[picture as pdf B011124_REV00.pdf](#)

[picture as pdf B011124_AT_3 Claim Information Worksheet \(G12\).pdf](#)

[picture as pdf B011124_AT_2 Claim Information Worksheet \(F30\).pdf](#)

[picture as pdf B011124_AT_5 Claim Information Worksheet \(I12\).pdf](#)

[picture as pdf B011124_AT_4 Claim Information Worksheet \(I01\).pdf](#)

Service Information Bulletin

Warranties

October 25, 2024

B01 11 24

F30 G12 I12 PHEV I01 BEV HV BATT CELL MOD TEMP SENSORS EXT LTD WTY (ELW) 15/150

THIS REPAIR IS MOBILE FRIENDLY

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Note: The Model listing above is for informational purposes only, it is not the only deciding factor (A 2018 model year I12 was not produced).

Eligible Vehicles

To assist you in identifying those vehicles that have this component and repair-specific extended limited warranty (ELW) coverage, the following Vehicle Comment will show in the VIN-specific Warranty Vehicle Inquiry (WVI).

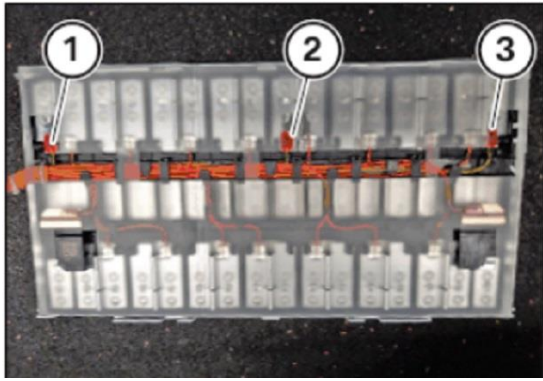
SI B01 11 24 (RC 61 27 90 07 00): For this vehicle, the High-Voltage (HV) Battery Assembly Cell Modules Temperature Sensors (Internal NTC repair kit-specific) limited warranty for defects in materials or workmanship has been extended to 15 years/150,000 miles as determined from the original in-service/first delivery date. The original existing coverage that applies to the other HV battery assembly components has not changed. This coverage is subject to the same vehicle eligibility requirements, limitations, and exclusion criteria that apply to the BMW New Vehicle Limited Warranty.

Note: Before performing a repair and submitting a claim, first confirm that the vehicle has the above Notice of Extended Limited Warranty coverage in the WVI "Vehicle Comments" section.

If you have ELW eligibility and/or coverage questions, please contact the Warranty department through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections prior to performing any repair.

SITUATION

Component and Repair-Specific Extended Limited Warranty (ELW)



For the eligible vehicles, BMW of North America, LLC (BMW NA) is extending the limited warranty for the vehicle's **the High-Voltage (HV) Battery Assembly's Cell Module Temperature Sensors (Internal NTC repair kit) (F30 Shown)** to:

- **15 years/150,000 miles as determined by the vehicle's original in-service/first delivery date.**

This component and repair-specific limited warranty extension (ELW) applies to defects in materials or workmanship.

The original existing coverage that applies to the other HV battery assembly's components has not changed.

This coverage applies to the specific vehicle (VIN), the remaining portion of the ELW is transferrable to each subsequent owner, and is subject to the same vehicle eligibility requirements, limitations, and exclusion criteria that applies to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Note: This bulletin is notice of a limited warranty extension. This is NOT a notice of a Recall or Service Action.

There is no immediate repair required unless the BMW vehicle is currently experiencing this problem.

Customer Notification Letter

Even though this is NOT a Recall, BMW NA is sending VIN-specific customer notification letters.

CAUSE

The measured value for an individual temperature sensor inside each of the HV battery cell modules is plausibility checked against all the other HV battery cell modules' temperature sensors.

Over time, the temperature sensors may fail, this can cause the measured values of one or more of the temperature sensors to deviate from specification. The vehicle's monitoring system may interpret these deviating temperature sensor values as either implausible or impermissible.

Should this occur, the corresponding Check Control Messages (CCM) will be generated and displayed, the vehicle's monitoring system may also store the corresponding fault codes, and the Malfunction Indicator Lamp (MIL) may illuminate.

CORRECTION

Follow the instructions in the PROCEDURE section.

PROCEDURE

If a vehicle listed above arrives at your center with the issues described in this Service Information Bulletin, perform the corresponding diagnosis.



If there are failed cell module temperature sensors, the test plan will instruct you to replace the applicable HV cell module's internal temperature sensors (NTC repair kit), one repair kit per cell module.

The NTC repair kit repair / installation instructions are provided during the test plan, and they are available separately in the repair instruction section of ISTA.

Important Note: Any other issues with the HV battery assembly and/or the cell modules themselves are not included in this HV battery cell module temperature sensor specific 15/150 ELW coverage.

When applicable, invoice these other items separately on the repair order, and then review to determine if other coverage is still active, available, and if it applies.

Important Warning for Working on the High-Voltage (HV) systems on BMW Group vehicles:

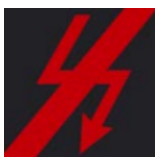
Only properly trained personnel, who passed all applicable HV Technical Training Courses, should perform repairs which require disconnecting, or removal of High Voltage battery components on any Hybrid or Electric Vehicle. Work performed on High Voltage systems by unqualified persons may result in severe injury or damage to the vehicle. Additional safety information is found in Repair Instruction 61 00... "Observe safety instructions when handling electric vehicles".

Prior to disconnecting, or the removal of any HV component, the HV system needs to be disabled and secured (by means of the HV Service Disconnect Switch and lock out) by a properly trained HV technician, who has a minimum HV Qualification level after completing the Technical Training Course "ST2324 High Voltage Drivetrain Systems" which as of 1/2023 includes ST1824 Alternative Drive Part 1.**

**** Note: As of January 2023, the HV component portion of the "ST2205 Generation 5 High-voltage class" (except for the High Voltage Battery) has been merged into "ST2324 High Voltage Drivetrain Systems".**

Up to Generation 4 Vehicles once vehicle's HV system is disabled (the "Blitz" - lightning bolt icon is displayed in instrument cluster, see below), a technician without HV Certification may remove a HV component (e.g., EH Heater, EKK Compressor, EME Control Unit, et.), except for the High Voltage Battery.

For Generation 5 Vehicles however, the specific vehicle training is required to diagnose, remove and service any HV component and it is NOT allowed for non HV certified technicians to work on the high voltage system.



High Voltage Battery removal and rework can ONLY be performed by a High-voltage Certified Technician with a HV Battery Certification level corresponding to a specific Electric or Hybrid vehicle, for example:

To repair GEN4 HV battery of G05 PHEV a certification from Technical Training Course “ST2006 – SP44 HV Battery” or equivalent ST1825 – Alternative Drive Part 2 is required (or as of 1/2023 the equivalent “ST 2325 for High Voltage Battery Systems”).

And

To repair A GEN5 HV battery the Technical Training Course “ST2205 Generation 5 High-voltage class” is required or as of 1/2023** the equivalent “ST 2325 for High Voltage Battery Systems”.

**Note: As of January 2023, the “ST2205 Generation 5 High-voltage stand-alone class” has been merged into “ST2324 for High Voltage Drivetrain Systems” and “ST2325 for High Voltage Battery Systems.”

PARTS INFORMATION

Only order the required replacement parts in the quantities that are needed to address customers’ vehicles with confirmed failures.

To determine the part number that applies to the specific vehicle being repaired, enter the VIN/chassis number into either ETK or AIR, this will consider the specific equipment and/or options that are fitted to the vehicle.

F30 (330e iPerformance PHEV) (WBA8E1C59JA765234)

Part Number	Description	Quantity
07 12 9 908 570	ISA screw (V-M6 GFX16)	4
61 27 8 626 643	Seal for HV battery	1
61 27 8 625 078	Hexagon bolt with inside Torx (M6x16)	36
61 27 8 626 643	Seal for high-voltage battery	1
64 53 9 284 018	Gasket ring (d= 11 mm)	2
64 53 9 284 850	Gasket ring (d= 15 mm)	8
61 27 8 849 422	NTC repair kit	Up to 5

Additionally, other materials and small parts that are not specified above, such as fluids, lubricants, one-time use screws, nuts, and seals, which must be replaced or installed according to the ISTA repair instructions/ETK, must be selected from the Electronic Parts Catalogue, or other approved BMW resources, according to the respective vehicle type. Invoiced these items separately under the Repair Code below.

G12 (740Le xDrive PHEV) (WBA7J2C56KB246473)

Part Number	Description	Quantity
07 11 9904024	Hexagon nut (M8-ZNS3)	4
07 12 9908570	ISA screw (V-M6 GFX16)	4
07 14 7413212	Combination hexagon bolt (M12x40x1.5 10.9)	6
18 30 5 A09 B63	Screw clamp (D=80,0mm)	1
18 30 9 909 376	Hexagon bolt	1
26 11 7 527 475	Hexagon bolt	3
26 12 7 536 563	Hexagon bolt (M12x1.5x58-ZNS3)	3
61 25 8 632 010	Hexagon bolt (M10x38)	2
61 27 8 487 619	Gasket	1
61 27 8 606 057	ISA screw (M6 GFX85-10.9-S)	24
61 27 8 620 917	Seal for high-voltage battery	1
61 27 8 677 638	Hexagon bolt with inside Torx (M6x25 mm)	49
64 53 9 284 018	Gasket ring (d= 11 mm)	5
64 53 9 284 019	Gasket ring (d= 17 mm)	1

64 53 9 284 020	Gasket ring (d= 8 mm)	4
64 53 9 284 850	Gasket ring (d= 15 mm)	1
61 27 8 849 422	NTC repair kit	Up to 6

Additionally, other materials and small parts that are not specified above, such as fluids, lubricants, one-time use screws, nuts, and seals, which must be replaced or installed according to the ISTA repair instructions/ETK, must be selected from the Electronic Parts Catalogue, or other approved BMW resources, according to the respective vehicle type. Invoiced these items separately under the Repair Code below.

I01 (i3 BEV and i3 Sport BEV) (WBY1Z2C50GV557015)

Part Number	Description	Quantity
07 11 9 908 006	Torx screw with washer	26
07 12 9 907 467	Hexagon nut	4
61 27 8 626 650	Seal Screw	4
61 27 7 625 062	High voltage battery lid	1
61 27 7 625 086	Warning sticker for HV storage system	1
61 27 7 644 532	Thread-tapping Torx screw	56
64 50 8374959	Sealing ring	1
64 53 8 375 742	Sealing ring	1
61 27 8 852 867	NTC repair kit	Up to 8

Additionally, other materials and small parts that are not specified above, such as fluids, lubricants, one-time use screws, nuts, and seals, which must be replaced or installed according to the ISTA repair instructions/ETK, must be selected from the Electronic Parts Catalogue, or other approved BMW resources, according to the respective vehicle type. Invoiced these items separately under the Repair Code below.

I12 (i8 Coupe PHEV) (WBY2Z4C53K7D05338)

Part Number	Description	Quantity
07 11 9 905 949	Self-locking hexagon nut	4
07 12 9 908 570	ISA screw	11
61 25 8 613 708	Torx screw with washer	8
61 27 7 643 663	Hexagon screw with internal Torx	37
61 27 8 606 056	Torx screw	24
61 27 8 610 481	Seal for high-voltage battery	1
61 27 8 610 482	Seal of service cap for high-voltage battery	1
64 50 8 374 959	Sealing ring	5
64 53 8 375 742	Sealing ring	1
61 27 8 852 868	NTC repair kit (Internal)	Up to 6
If required		
61 13 6913634	Covering cap	Up to 6

Additionally, other materials and small parts that are not specified above, such as fluids, lubricants, one-time use screws, nuts, and seals, which must be replaced or installed according to the ISTA repair instructions/ETK, must be selected from the Electronic Parts Catalogue, or other approved BMW resources, according to the respective vehicle type. Invoiced these items separately under the Repair Code below.

Sublet - Bulk Supply Material (Refer to SI B64 03 16)

Part Number	Description (MY and Model-Specific)	Quantity
83 19 2 221 349	R134a (Gas DN = 1 oz units)	As needed
82 11 1 468 042	Comp oil (250ml)	As needed

Or:		
83 19 2 287 039	R1234YF (Gas DN = 1 oz units)	As needed
83 22 2 339 920	Refrigerant oil Sanden SP-A2 (250ml)	As needed

CLAIM INFORMATION

For eligible US-specification BMW vehicles that are registered and operated in the United States (including Puerto Rico), this component and repair-specific 15 years (180 months)/150,000-mile extended limited warranty coverage for defects in materials and/or workmanship applies to qualifying repairs performed by authorized BMW centers.

The original existing limited warranty coverage for the whole vehicle and other components, including the other HV battery assembly's components, has not changed.

This coverage applies to the specific vehicle (VIN), the remaining portion of the ELW is transferrable to each subsequent owner, and is subject to the same vehicle eligibility requirements, limitations, and exclusion criteria that applies to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

This coverage supersedes the coverage that is provided under the BMW Certified Pre-Owned Program or any BMW Group Vehicle Service Contract that applies to the vehicle.

The replaced HV battery cell modules' temperature sensors are then covered by the remaining portion of the this extended limited warranty coverage.

Non-Qualifying Repairs

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico, or the diagnosis and repair of issues that are outside the intended scope of this extended coverage (including other HV battery assembly repairs), other unrelated issues, and/or that are due to outside influences are not covered by this limited warranty extension. This exclusion also applies to repairs that were performed using (including those repairs that result from using) non-genuine BMW parts and/or used BMW passenger car or light truck parts.

Qualifying Repairs – Claim Submission

Repair Code:	6127900700	F30 G12 I01 PHEV I01 BEV High-voltage battery cell module temperature sensor
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Obtain the flat rate unit (FRU) allowances for the following that applies.

Vehicle Test

Labor Operation	Description	Labor Allowance
00 00 006	Carrying out vehicle test (Main work)	As applicable
Or:		
00 00 556	Carrying out vehicle test (Plus work)	As applicable
And:		
61 21 528	Supporting voltage of the vehicle electrical system / recharging vehicle battery	As applicable

If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead of 00 00 006, or exclude them (including 61 21 528) when the Vehicle Test is included in another repair.

And as needed:

Diagnosis (that applies to your center)

Labor Operation	Description	Labor Allowance
61 00 006*	Carrying out vehicle diagnosis, ABL (Work time)	WT FRU
Or		
00 58 500*	Diagnosis Worktime Flat Rate (See below)	2 FRU

Work time labor operation codes 61 00 006 and 00 58 500 are not considered Main labor operations.

And, based on the diagnosis results, repair the vehicle as required:

High-Voltage Battery Assembly Cell Modules - Temperature Sensor (NTC) Repair

For the additional claim submission information, refer to the attachment below that applies:

- B011124_AT_2 Claim Information Worksheet (F30)
- B011124_AT_3 Claim Information Worksheet (G12)
- B011124_AT_4 Claim Information Worksheet (I01)
- B011124_AT_5 Claim Information Worksheet (I12)

Repair of Temperature Sensor on a Cell Module

After the applicable HV battery assembly's cell modules have been removed (one or more), the follow flat rate labor operation code applies, and is claimed one or more times for each cell module that had the temperature sensor (NTC) repair kit installed.

Labor Operation	Description	Labor Allowance
61 27 910	Repair of temperature sensor on a cell module (1)	As applicable

Sublet – Bulk Supply Materials (RO and Claim Comments Required)

Sublet Code 4	Reimbursement for the repair-related bulk supply materials (Do not use the MINI part numbers for claim submission)	See the sublet reimbursement calculations below
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Sublet reimbursement calculation for claiming the applicable repair-related bulk supply materials (MINI part numbers) is at the dealer net (DN) price for the full or proportional quantity used plus your center's handling.

Enter this material cost in sublet and itemize the amount on the repair order and in claim comment section.

(*) Based on which one applies to your center, please refer to **SI B01 01 20** or **B01 07 20** for the applicable procedure for documenting, claiming, and explaining, on the RO and in the claim comments, your diagnosis work time (WT), job/repair work time (WT), and the vehicle repairs your center performed, unless otherwise required by State law.

BMW Group's AIR Application Resource for Flat Rate Labor Operation Codes

To obtain the corresponding flat rate unit (FRU) allowance information from the BMW Group AIR application resource, start by entering the Chassis Number (last seven (7) characters of the VIN), and click on the "Search" icon. If the "Vehicle Selection" window displays two or more model possible vehicle choices, select the applicable Model, or enter the full VIN (17 characters) instead to proceed. Click on the "Flat Rate Units" button and enter a flat rate labor operation code number "without spaces" in the field to the right, click on the "Search" icon to display the corresponding listing of "Flat rate unit group details" that are available and their corresponding FRU allowances.

Previous Customer-Pay Repairs – Limited Warranty Extension Reimbursement

BMW of North America, LLC (BMW NA) will reimburse certain costs for qualifying customer-pay repairs that were performed on an eligible vehicle **prior** to the release of this component and repair-specific limited warranty extension.

Customer-pay repairs are subject to the same vehicle eligibility requirements, limitations, and exclusion criteria that applies to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Repairs that Do Not Qualify for Reimbursement

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico, or the diagnosis and repair of issues that are outside the intended scope of this extended coverage (including other HV battery assembly repairs), other unrelated issues, and/or that are due to outside influences are not covered by this limited warranty extension. This exclusion also applies to repairs that were performed using (including those repairs that result from using) non-genuine BMW parts and/or used BMW passenger car or light truck parts.

Requesting Reimbursement for a Previous Repair that Qualifies

For a customer to request reimbursement for a qualifying customer-pay repair performed either by an authorized BMW center or independent repair shop located in the United States (including Puerto Rico), please have him/her submit his/her reimbursement request online at www.BMW-RP.com under the following reference:

- BMW ELW HVB CM Temp Sensor 15Y/150M

Reimbursement Request Procedure

The online process is initiated by attaching/sending PDF files of the supporting documentation for the prior repair.

The letter also includes alternative methods to request reimbursement, either through the mail or by fax as described below:

BMW Customer Reimbursement Center
Attention: BMW HVB CM Temp Sensor 15Y/150M
P.O. Box 54067
Hurst, Texas 76054

Fax number: 877-434-2992

Please allow 4-6 weeks for processing your request.

Should you have any questions concerning this reimbursement process, please call 1-844-857-0341.

FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topics of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department



7600 S GRANT STREET
BURR RIDGE, IL 60527
DO NOT MAIL REPAIR ORDERS TO THIS ADDRESS

080300-T2-P1-000541

Sample
Sample
Sample



November 2024

Effective as of the date above, the following **Important Vehicle Limited Warranty Information**, applies to the BMW model with Vehicle Identification Number (VIN) **SUXCWSEEDSAMPLE02**.

Dear BMW Owner/Lessee:

BMW of North America, LLC ("BMW NA") is extending the limited warranty for the:

- High-Voltage (HV) Battery Assembly's Cell Modules' (CM) Temperature Sensors (Internal NTC repair kit) on the above-referenced PHEV or BEV model to:
- 15 years / 150,000 miles, whichever occurs first, as determined from your vehicle's original in-service/first delivery date.

This component and repair-specific extended limited warranty (ELW) applies to defects in materials and/or workmanship. This coverage is subject to the same vehicle eligibility requirements and limitations that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

The original existing coverage, including any applicable vehicle state of registration-specific related coverage, that applies to the other HV battery assembly's components has not changed.

This is not a notice of a Recall or Service Action. This is a notice of a "component and repair-specific limited warranty extension."

Over time, one or more of the HV battery's cell modules' internal temperature sensors may fail. Should this occur, the corresponding Check Control Messages (CCM) will display, the vehicle's monitoring system may also generate and store the corresponding fault codes, and the Malfunction Indicator Lamp (MIL) will illuminate.

If your vehicle is experiencing a situation like the one described above, please contact your authorized BMW center to schedule an appointment to have the issue with your vehicle diagnosed.

After the BMW center confirms that the scope of this component and repair-specific extended limited warranty coverage corresponds and applies to the required vehicle repair, and your vehicle qualifies, the authorized BMW center will perform the covered HV Battery's temperature sensor (NTC) repair kit work free of charge. The repair of other HV battery assembly-related issues is excluded under this coverage.

Company
BMW of North America, LLC
BMW Group Company

Mailing Address
PO Box 1227
Westwood, NJ
07675-1227

Website
www.bmwusa.com

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico, or the diagnosis and repair of issues that are outside the intended scope of this extended coverage, other unrelated issues, and/or that are due to outside influences are not covered by this limited warranty extension. This exclusion also applies to repairs that were performed using (including those repairs that result from using) non-genuine BMW parts and/or used BMW passenger car or light truck parts.

BMW NA will also reimburse certain costs for qualifying customer-pay repairs performed **prior** to the release of this component-specific limited warranty extension, as described in this letter.

We are determined to exceed those expectations and hope this warranty extension will further enhance your ownership experience.

Sincerely,

BMW of North America, LLC



**BMW HV Battery CM Temperature Sensors - Extended Limited Warranty (ELW)
Previous Customer-Pay Repair – Required Documentation Checklist**

VIN: SUXCWSEEDSAMPLE02

Reimbursement for a qualifying customer pay repair is available to the BMW Owner/Lessee who incurred the expense. The questions below will assist you in reviewing your repair order/invoice documentation. When all your responses below are "Yes," and after completing the Checklist, proceed to page three (3) for further instructions.

Prior Repair Review Questions	Answer - One per Row	
Was a repair performed to your vehicle to correct an issue with the HV battery assembly's cell module's internal temperature (NTC) sensor(s)?	Yes, next	No
Did you pay for this repair?	Yes, next	No
As determined by your vehicle's in-service date (age), and the mileage when the repair was performed, was the vehicle still within 15 years (180 Mths) / 150,000 miles, whichever occurs first?	Within 15/150, Yes, next	No
Did the repair facility's diagnosis confirm this component failed? (It did not fail for a different issue, and/or due to an outside issue with your vehicle)	Yes, proceed to the checklist	No

When a Prior Repair Review Question's result is a "No" response, no further action is required.

Required Repair Order (RO) or Invoice Documentation - Checklist

For a previous repair reimbursement request, please include a copy of your completed page 2 document (one per repair/request) together with legible copies (either a scan, photo, PDF, and/or screenshots) of the following documentation with your name, address, and your preferred contact telephone number(s) and email address(es).

This documentation must include the following information:

- Customer name and address
- Vehicle Identification Number ("VIN")
- The date of repair
- The mileage when the repair was performed
- Itemized list of labor charges for all repairs* including diagnosis
- Itemized list of parts (Part numbers), including any miscellaneous items, billed for all repairs*

(*) For repair orders containing multiple repair line items, reimbursement consideration will only be given to those line-item expenses that are directly related to the specific repair that is now covered by this component-specific extended limited warranty.

Required Proof of Payment Documentation

Please provide a copy of at least **one** of the following items as valid proof of payment:

- Repair order (RO)/invoice stamped and dated as "PAID"
- Cancelled check
- Signed credit/debit card receipt
- Credit/debit card statement

BMW of North America, LLC ("BMW NA") reserves the right to review and adjust/reduce the amount that will be reimbursed based on what is normally recognized as customary, fair, and reasonable, to diagnose, perform a repair, or replace a component (including the applicable and scope of replacement parts, and related materials) to address an operational issue with the vehicle.

Except for reasonable account number protection measures, illegible, altered/modified, incomplete, non-authentic and/or fabricated repair order/invoice documentation will not be accepted.



BMW HV Battery CM Temperature Sensors ELW Previous Customer-Pay Repair - Reimbursement Request

VIN: SUXCWSEEDSAMPLE02

Eligible and Qualifying Previous Customer Pay Repairs

BMW of North America, LLC (BMW NA) will reimbursement certain costs for qualifying customer-pay repairs that were performed on eligible vehicles **prior** to the release of this component and repair-specific extended limited warranty.

A qualifying customer pay repair must primarily be for a covered issue that required the vehicle's HV Battery CM Temperature Sensors to be replaced. Also, the repair facility 's procedures to address the above situation must have been performed correctly, adequately, and completely, as required by the applicable BMW Group approved repair standards and instructions.

The repair of other HV battery assembly-related issues is excluded under this coverage.

Customer-pay repairs are subject to the same vehicle eligibility requirements, limitations, and exclusion criteria that applies to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Repairs that Do Not Qualify for Reimbursement

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico, or the diagnosis and repair of issues that are outside the intended scope of this extended coverage, other unrelated issues, and/or that are due to outside influences are not covered by this limited warranty extension. This exclusion also applies to repairs that were performed using (including those repairs that result from using) non-genuine BMW parts and/or used BMW passenger car or light truck parts.

Requesting Reimbursement

To request reimbursement for a qualifying customer pay repair performed either by an authorized BMW center or independent repair shop located in the United States (including Puerto Rico), please submit your reimbursement request online at www.BMW-RP.com under the following reference:

- BMW ELW HVB CM Temperature Sensors 15Y/150M

Reimbursement Request Procedure

The online process is initiated by attaching/sending PDF files of the supporting documentation for the prior repair (A copy of a completed page two (2) checklist, together with the other required documentation).

The alternative method to request reimbursement, either by mail, or by fax, is described below:

BMW Customer Reimbursement Center
Attention: BMW ELW HVB CM Temperature Sensors 15Y/150M
P.O. Box 54067
Hurst, TX 76054

Fax number: 877-434-2992

Please allow 4-6 weeks for processing your request.

Should you have any questions concerning this reimbursement process, please call 1-844-857-0341.



E-Series	Model Year	Model Description	Production Dates	Engine
F30	2016 to 2018	330e iPerformance PHEV	July 13, 2015 to October 05, 2018	XB1H

Repair Code:	6127900700	F30 PHEV High-voltage battery cell module temperature sensor
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<p>© 2022 BMW AG 526901</p>	<p>Five (5) Cell Module Configuration Stacked: 4 Top / 1 Bottom</p> <p>15 Years / 150,000 Miles ELW: Qualifying Repairs – Claim Submission</p> <p>Obtain the flat rate unit (FRU) allowances for the following that applies.</p>
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Vehicle Test

Labor Operation	Description	Labor Allowance
00 00 006	Carrying out vehicle test (Main work)	
Or:		
00 00 556	Carrying out vehicle test (Plus work)	
And:		
61 21 528	Supporting voltage of the vehicle electrical system / recharging vehicle battery	

If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead of 00 00 006, or exclude them (including 61 21 528) when the Vehicle Test is included in another repair.

Diagnosis (as needed).

Labor Operation	Description	Labor Allowance
61 00 006*	Carrying out vehicle diagnosis, ABL (Work time/WT FRU)	
Or:		
00 58 500*	Diagnosis Worktime Flat Rate	2 FRU

Work time labor operation codes 61 00 006 and 00 58 500 are not considered Main labor operations.

E-Series	Model Year	Model Description	Production Dates	Engine
F30	2016 to 2018	330e iPerformance PHEV	July 13, 2015 to October 05, 2018	XB1H

Based on the diagnosis results.

High-Voltage Battery Unit Assembly

And together with the diagnosis above that applies to your center.

Labor Operation	Description	Labor Allowance
61 25 510	Removing and installing high-voltage battery unit (Plusposition) (Includes 64 50 510 Extract, evacuate and fill air conditioning system)	
And:		
61 27 501	Removing and installing lid for high-voltage battery unit (Associated work, high-voltage battery unit removed)	

High-Voltage Battery Unit / Assembly's Cell Modules

Repair the cell module's temperature (NTC) sensor(s) as required.

A. Top Cell Modules – One (1) to Four (4)

Labor Operation	Description	Labor Allowance	Labor Operation	Description (As Required)	Labor Allowance
61 27 620	Removing and installing one (1) cell module (Top)		61 27 910	Repair of temperature sensor on a cell module (T1)	
And with the below as applicable, two (2) to four (4):					
61 27 625	Removing and installing each (1) additional cell modules (Top) with 61 27 620		61 27 910	Repair of temperature sensor on a cell module (T2)	
61 27 625	Removing and installing each (1) additional cell modules (Top) with 61 27 620		61 27 910	Repair of temperature sensor on a cell module (T3)	
61 27 625	Removing and installing each (1) additional cell modules (Top) with 61 27 620		61 27 910	Repair of temperature sensor on a cell module (T4)	

Or:

E-Series	Model Year	Model Description	Production Dates	Engine
F30	2016 to 2018	330e iPerformance PHEV	July 13, 2015 to October 05, 2018	XB1H

B. One (1) Bottom Cell Module and Three (3) Top Cell Modules – One (1) to Four (4)

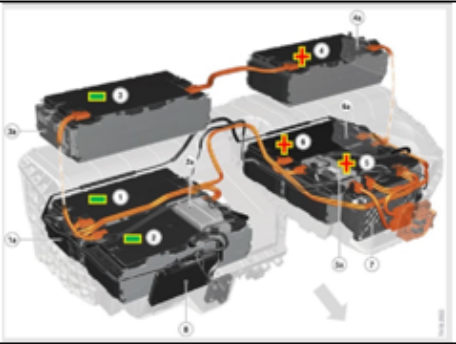
Labor Operation	Description	Labor Allowance	Labor Operation	Description (As Required)	Labor Allowance
61 27 622	Removing and installing one (1) cell module (Bottom), includes the corresponding (Top) (1) cell module 61 27 620 (Stacked)		61 27 910	Repair of temperature sensor on a cell module (B1)	
			And with the below as applicable, one (1):		
			61 27 910	Repair of temperature sensor on a cell module (T1)	
And with the below as applicable, Three (3) to four (4):					
61 27 625	Removing and installing each additional cell modules (Top) with 61 27 622		61 27 910	Repair of temperature sensor on a cell module (T2)	
61 27 625	Removing and installing each additional cell modules (Top) with 61 27 622		61 27 910	Repair of temperature sensor on a cell module (T3)	

Or:

C. All Five (5) Cell Modules - One (1) Bottom and All Four (4) Tops, Five (5) Total

Labor Operation	Description	Labor Allowance	Labor Operation	Description (As Required)	Labor Allowance
61 27 630	Removing and installing all cell modules for repair of the temperature sensor on a cell module.		61 27 910	Repair of temperature sensor on a cell module (B1)	
And with the below as applicable, two (2) to five (5):					
Up to four (4) tops: Repair of temperature sensor on a cell module, with the top cell modules removed (With 61 27 630)			61 27 910	Repair of temperature sensor on a cell module (T1)	
			61 27 910	Repair of temperature sensor on a cell module (T2)	
			61 27 910	Repair of temperature sensor on a cell module (T3)	
			61 27 910	Repair of temperature sensor on a cell module (T4)	

E-Series	Model Year	Model Description	Production Dates	Engine
G12	2017 to 2019	740Le xDrive PHEV	June 16, 2016 to November 08, 2018	XB1H

CM 3RRTop		CM 4LRTop	<p>Six (6) Cell Module Configuration Stacked: 2 Rear Top/2 Rear Bottom, Single Front Bottoms, 1 Left /1 Right</p> <p>15 Years / 150,000 Miles ELW: Qualifying Repairs – Claim Submission</p> <p>Obtain the flat rate unit (FRU) allowances for the following that applies.</p>
☞ CM 1RRBottom		☞ CM 6LRBottom	
CM 2RFBottom		CM 5LFBottom	

Repair Code:	6127900700	G12 PHEV High-voltage battery cell module temperature sensor
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Vehicle Test

Labor Operation	Description	Labor Allowance
00 00 006	Carrying out vehicle test (Main work)	
Or:		
00 00 556	Carrying out vehicle test (Plus work)	
And:		
61 21 528	Supporting voltage of the vehicle electrical system / recharging vehicle battery	

If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead of 00 00 006, or exclude them (including 61 21 528) when the Vehicle Test is included in another repair.

Diagnosis (As needed)

Labor Operation	Description	Labor Allowance
61 00 006*	Carrying out vehicle diagnosis, ABL (Work time/WT FRU)	
Or:		
00 58 500*	Diagnosis Worktime Flat Rate	2 FRU

Work time labor operation codes 61 00 006 and 00 58 500 are not considered Main labor operations.

And:

E-Series	Model Year	Model Description	Production Dates	Engine
G12	2017 to 2019	740Le xDrive PHEV	June 16, 2016 to November 08, 2018	XB1H

Based on the diagnosis results.

High-Voltage Battery Unit Assembly

And together with the diagnosis above that applies to your center.

Labor Operation	Description	Labor Allowance
61 25 510	Removing and installing high-voltage battery unit (Plusposition) (Includes 64 50 510 Extract, evacuate and fill air conditioning system)	
And:		
61 27 501	Removing and installing lid for high-voltage battery unit (Associated work, high-voltage battery unit removed)	

High-Voltage Battery Unit Assembly's Cell Modules

Repair the cell module's temperature (NTC) sensor(s) as required.

Or:

A. Front Bottom Cell Modules – One (1) to Two (2)

Labor Operation	Description	Labor Allowance	Labor Operation	Description (As Required)	Labor Allowance
61 27 718	Removing and installing cell module 5 (Left Front Bottom)		61 27 910	Repair of temperature sensor on a cell module (5LFB)	
And/or:					
61 27 712	Removing and installing cell module 2 (Right Front Bottom)		61 27 910	Repair of temperature sensor on a cell module (2RFB)	

Or:

E-Series	Model Year	Model Description	Production Dates	Engine
G12	2017 to 2019	740Le xDrive PHEV	June 16, 2016 to November 08, 2018	XB1H

B. Rear Top Cell Modules – One (1) to Two (2)

Labor Operation	Description	Labor Allowance	Labor Operation	Description (As Required)	Labor Allowance
61 27 716	Removing and installing cell module 4 (Left Rear Top)		61 27 910	Repair of temperature sensor on a cell module (4LRT)	
And/or:					
61 27 714	Removing and installing cell module 3 (Right Rear Top)		61 27 910	Repair of temperature sensor on a cell module (3RRT)	

Or:

C. Rear Bottom and Rear Top Cell Modules – Two (2) to Four (4)

Labor Operation	Description	Labor Allowance	Labor Operation	Description (As Required)	Labor Allowance	
61 27 720	Removing and installing cell module 6 (Left Rear Bottom) (Includes 61 27 716 cell module 4) (Left Rear Top)		61 27 910	Repair of temperature sensor on a cell module (6LRB)		
			And with the below as applicable:			
			61 27 910	Repair of temperature sensor on a cell module (4LRT)		
And/or:						
61 27 710	Removing and installing cell module 1 (Right Rear bottom) (Includes 61 27 714 cell module 3) (Right Rear Top)		61 27 910	Repair of temperature sensor on a cell module (1RRB)		
			And with the below as applicable:			
			61 27 910	Repair of temperature sensor on a cell module (3RRT)		

Or:

E-Series	Model Year	Model Description	Production Dates	Engine
G12	2017 to 2019	740Le xDrive PHEV	June 16, 2016 to November 08, 2018	XB1H

D. Cell Modules - One (1) Left Front Bottom and One (1) Left Rear and/or One (1) Right Rear Bottom, Two (2) to Five (5)

Labor Operation	Description	Labor Allowance	Labor Operation	Description	Labor Allowance
61 27 714	CM 3RRT		61 27 716	CM 4LRT	
Or:			Or:		
61 27 710	CM 1RRB incl CM 3RRT [⊕]		61 27 720	CM 6LRB incl CM 4LRT [⊕]	
The below with the above that applies[⊕]:					
			61 27 716	CM 5FLB	

Or

E. Cell Modules - One (1) Right Front Bottom and One (1) Right Rear and/or One (1) Left Rear Bottom, Two (2) to Five (5)

Labor Operation	Description	Labor Allowance	Labor Operation	Description	Labor Allowance
61 27 714	CM 3RRT		61 27 716	CM 4LRT	
Or:			Or:		
61 27 710	CM 1RRB incl CM 3RRT [⊕]		61 27 720	CM 6LRB incl CM 4LRT [⊕]	
The below with the above that applies[⊕]:					
61 27 714	CM 2FRB				

And, with the “D” or “E” above:

E-Series	Model Year	Model Description	Production Dates	Engine
G12	2017 to 2019	740Le xDrive PHEV	June 16, 2016 to November 08, 2018	XB1H

F. Repairing Each Affected Cell Module - Two (2) to Five (5)

Cell Modules (CM) Locations	Labor Operation	Description (As Required)	Labor Allowance	
	61 27 910	Repair of temperature sensor on a cell module (5LFB)		
	Or:			
	61 27 910	Repair of temperature sensor on a cell module (2RFB)		
	And with the below as applicable, two (2) to five (5):			
	61 27 910	Repair of temperature sensor on a cell module (6LRB)		
	61 27 910	Repair of temperature sensor on a cell module (4LRT)		
	61 27 910	Repair of temperature sensor on a cell module (1RRB)		
61 27 910	Repair of temperature sensor on a cell module (3RRT)			

Or:

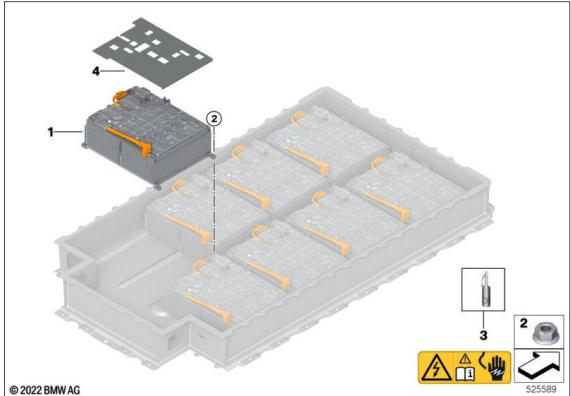
E-Series	Model Year	Model Description	Production Dates	Engine
G12	2017 to 2019	740Le xDrive PHEV	June 16, 2016 to November 08, 2018	XB1H

G. All Six (6) Cell Modules - Two Front Bottoms (2) and Two (2) Rear Bottoms, Four (4) to Six (6)

Labor Operation	Description	Labor Allowance	Labor Operation	Description (As Required)	Labor Allowance
61 27 630	All four (4) bottoms: Removing and installing all cell modules for repair of the temperature sensor on a cell module,		61 27 910	Repair of temperature sensor on a cell module (2FRB)	
			61 27 910	Repair of temperature sensor on a cell module (5FLB)	
			61 27 910	Repair of temperature sensor on a cell module (1RRB)	
			61 27 910	Repair of temperature sensor on a cell module (6RRB)	
And with the below as applicable, five (5) to six (6):					
Up to two (2) tops: Repair of temperature sensor on a cell module, with the top cell modules removed (With 61 27 630)			61 27 910	Repair of temperature sensor on a cell module (3RRT)	
			61 27 910	Repair of temperature sensor on a cell module (4LRT)	

E-Series	Model Year	Model Description	Production Dates	Engine
I01	2014 to 2019	i3 BEV/i3 BEV Sport	February 11, 2014 to November 12, 2018	IB1

Repair Code:	6127900700	I01 BEV High-voltage battery cell module temperature sensor
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	<p>Eight (8) Cell Module Configuration 4 x 4 Linear</p> <p>15 Years / 150,000 Miles ELW: Qualifying Repairs – Claim Submission</p> <p>Obtain the flat rate unit (FRU) allowances for the following that applies.</p>
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Vehicle Test

Labor Operation	Description	Labor Allowance
00 00 006	Carrying out vehicle test (Main work)	
Or:		
00 00 556	Carrying out vehicle test (Plus work)	
And:		
61 21 528	Supporting voltage of the vehicle electrical system / recharging vehicle battery	

If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead of 00 00 006, or exclude them (including 61 21 528) when the Vehicle Test is included in another repair.

Diagnosis (as needed)

Labor Operation	Description	Labor Allowance
61 00 006*	Carrying out vehicle diagnosis, ABL (Work time/WT FRU)	
Or:		
00 58 500*	Diagnosis Worktime Flat Rate	2 FRU

Work time labor operation codes 61 00 006 and 00 58 500 are not considered Main labor operations.

And:

E-Series	Model Year	Model Description	Production Dates	Engine
I01	2014 to 2019	i3 BEV/i3 BEV Sport	February 11, 2014 to November 12, 2018	IB1

Based on the diagnosis results.

High-Voltage Battery Unit Assembly

And together with the diagnosis above that applies to your center.

Labor Operation	Description	Labor Allowance
61 25 510	Removing and installing high-voltage battery unit (Plusposition) (Includes 64 50 510 Extract, evacuate and fill air conditioning system)	
And:		
61 27 500	Replace the cover for the high-voltage battery unit	

And:

A. Cell Modules – One (1) to Seven (7)

Labor Operation	Description	Labor Allowance	Labor Operation	Description (As Required)	Labor Allowance
61 27 620	Removing and installing one cell module		61 27 910	Repair of temperature sensor on a cell module (1)	
And with the below as applicable, two (2) to seven (7):					
61 27 625	Removing and installing each additional cell module (with 61 27 620)		61 27 910	Repair of temperature sensor on a cell module (2)	
61 27 625	Removing and installing each additional cell module (with 61 27 620)		61 27 910	Repair of temperature sensor on a cell module (3)	
61 27 625	Removing and installing each additional cell module (with 61 27 620)		61 27 910	Repair of temperature sensor on a cell module (4)	
61 27 625	Removing and installing each additional cell module (with 61 27 620)		61 27 910	Repair of temperature sensor on a cell module (5)	
61 27 625	Removing and installing each additional cell module (with 61 27 620)		61 27 910	Repair of temperature sensor on a cell module (6)	
61 27 625	Removing and installing each additional cell module (with 61 27 620)		61 27 910	Repair of temperature sensor on a cell module (7)	

Or:

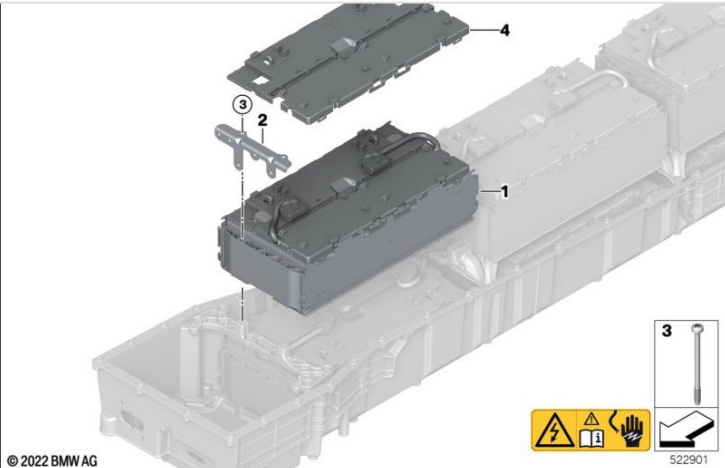
E-Series	Model Year	Model Description	Production Dates	Engine
I01	2014 to 2019	i3 BEV/i3 BEV Sport	February 11, 2014 to November 12, 2018	IB1

B. All Eight (8) Cell Modules

Labor Operation	Description	Labor Allowance	Labor Operation	Description (When Required)	Labor Allowance
61 27 630	Removing and installing all cell modules for repair of the temperature sensor on a cell module.		61 27 910	Repair of temperature sensor on a cell module (1)	
			61 27 910	Repair of temperature sensor on a cell module (2)	
			61 27 910	Repair of temperature sensor on a cell module (3)	
			61 27 910	Repair of temperature sensor on a cell module (4)	
			61 27 910	Repair of temperature sensor on a cell module (5)	
			61 27 910	Repair of temperature sensor on a cell module (6)	
			61 27 910	Repair of temperature sensor on a cell module (7)	
			61 27 910	Repair of temperature sensor on a cell module (8)	

E-Series	Model Year	Model Description	Production Dates	Engine
I12	2019	i8 Coupe PHEV	February 12, 2018 to November 12, 2018	XB2H

Repair Code:	6127900700	I12 PHEV High-voltage battery cell module temperature sensor
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	<p>Six (6) Cell Module (Stacked 3 Top/3 Bottom) Configuration</p> <p>15 Years / 150,000 Miles ELW: Qualifying Repairs – Claim Submission</p> <p>Obtain the flat rate unit (FRU) allowances for the following that applies.</p>
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Vehicle Test

Labor Operation	Description	Labor Allowance
00 00 006	Carrying out vehicle test (Main work)	
Or:		
00 00 556	Carrying out vehicle test (Plus work)	
And:		
61 21 528	Supporting voltage of the vehicle electrical system / recharging vehicle battery	

If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead of 00 00 006, or exclude them (including 61 21 528) when the Vehicle Test is included in another repair.

Diagnosis (As needed)

Labor Operation	Description	Labor Allowance
61 00 006*	Carrying out vehicle diagnosis, ABL (Work time/WT FRU)	
Or:		
00 58 500*	Diagnosis Worktime Flat Rate	2 FRU

Work time labor operation codes 61 00 006 and 00 58 500 are not considered Main labor operations.

E-Series	Model Year	Model Description	Production Dates	Engine
I12	2019	i8 Coupe PHEV	February 12, 2018 to November 12, 2018	XB2H

Based on the diagnosis results.

High-Voltage Battery Unit Assembly

And together with the diagnosis above that applies to your center:

Labor Operation	Description	Labor Allowance
61 25 510	Removing and installing high-voltage battery unit (Plusposition) (Includes 64 50 510 Extract, evacuate and fill air conditioning system)	
And:		
61 27 501	Removing and installing lid for high-voltage battery unit (Associated work, high-voltage battery unit removed)	

High-Voltage Battery Unit Assembly's Cell Modules

Repair the cell module's temperature (NTC) sensor(s) as required.

A. Top Cell Modules – One (1) to Three (3) Top

Labor Operation	Description	Labor Allowance	Labor Operation	Description (As Required)	Labor Allowance
61 27 620	Removing and installing one (1) cell module (Top)		61 27 910	Repair of temperature sensor on a cell module (T1)	
And with the below as applicable, two (2) to three (3):					
61 27 625	Removing and installing each (1) additional cell modules (Top, with 61 27 620)		61 27 910	Repair of temperature sensor on a cell module (T2)	
61 27 625	Removing and installing each (1) additional cell modules (Top, with 61 27 620)		61 27 910	Repair of temperature sensor on a cell module (T3)	

Or:

E-Series	Model Year	Model Description	Production Dates	Engine
I12	2019	i8 Coupe PHEV	February 12, 2018 to November 12, 2018	XB2H

B. Bottom and Top Cell Modules – One (1) to Two (2) Bottoms, and Up to Three (3) Tops, Up to Five (5) Total

Labor Operation	Description	Labor Allowance	Labor Operation	Description (As Required)	Labor Allowance
61 27 622	Removing and installing one (1) cell module (Bottom)		61 27 910	Repair of temperature sensor on a cell module (B1)	
And with the below as applicable up to two (2):					
61 27 627	Removing and installing each (1) additional cell module (Bottom) with 61 27 622		61 27 910	Repair of temperature sensor on a cell module (B2)	
And with the below as applicable, two (2) to three (3) to five (5):					
Up to three (3) tops: Repair of temperature sensor on a cell module, with the top cell modules removed (With 61 27 622)			61 27 910	Repair of temperature sensor on a cell module (T1)	
			61 27 910	Repair of temperature sensor on a cell module (T2)	
			61 27 910	Repair of temperature sensor on a cell module (T3)	

Or:

C. Bottom and Top Cell Modules – All Three (3) Bottoms, and Up to Three (3) Tops, Up to Six (6) Total

Labor Operation	Description	Labor Allowance	Labor Operation	Description (As Required)	Labor Allowance
61 27 630	All three (3) bottoms: Removing and installing all cell modules for repair of temperature sensor on a cell module, (B1, B2, B3)		61 27 910	Repair of temperature sensor on a cell module (B1)	
			61 27 910	Repair of temperature sensor on a cell module (B2)	
			61 27 910	Repair of temperature sensor on a cell module (B3)	
And with the below as applicable, four (4) to six (6):					
Up to three (3) tops: Repair of temperature sensor on a cell module, with the top cell modules removed (With 61 27 630)			61 27 910	Repair of temperature sensor on a cell module (T1)	
			61 27 910	Repair of temperature sensor on a cell module (T2)	
			61 27 910	Repair of temperature sensor on a cell module (T3)	