



SIB 01 08 21

2024-12-11

F9X S58 S63 EVAP LEAK DIAGNOSIS SYSTEM (NVLD) MODULE EXT LTD WTY (ELW) 15/150

This Service Information bulletin (Revision 01) supersedes SI B01 08 21 **dated August 2021**

What's New:

- The MY 2020 M5, M8, X5, X6, X3 and X4 model vehicles have been added.
- SIB title updated.
- Model, Situation, Cause, Correction, Procedure, Parts, and Claim Information sections updated.

MODEL

E-Series	MY	Model Description	Production Dates	Engine
F90	2018 to 2020	M5 Sedan	November 7, 2017 to June 30, 2020	S63M
F91	2020	M8 Convertible	July 03, 2019 to June 29, 2020	S63M
F92	2020	M8 Coupe	July 03, 2019 to June 26, 2020	S63M
F93	2020	M8 Gran Coupe	October 15, 2019 to June 30, 2020	S63M
F95	2020	X5 M	November 13, 2019 to July 29, 2020	S63M
F96	2020	X6 M	November 13, 2019 to July 30, 2020	S63M
F97	2020	X3 M	March 11, 2019 to March 25, 2020	S58T
F98	2020	X4 M	February 19, 2019 to March 25, 2020	S58T

Note: The Model information above is for informational purposes only, it is not the only deciding factor, see the Eligible Vehicles information below.

Note: The MY 2020 M5, M8, X5, X6, X3 and X4 model vehicles have been added have been added to the bulletin update of December 2024.

Eligible Vehicles

To assist you in identifying those vehicles that have this component-specific extended limited warranty (ELW) coverage ELW, the following Vehicle Comment will show in the VIN-specific Warranty Vehicle Inquiry (WVI).

August 2021

Please see SI B01 08 21 (DC 16 13 91 12 00): For this vehicle, the NVLD limited emission-related warranty for defects in materials or workmanship has been extended to 15 years/150,000 miles as determined from the original in-service date. This coverage is subject to the same vehicle eligibility requirements, limitations, and exclusions that apply to the BMW New Vehicle Limited Warranty.

Or:

December 2024


SI B01 08 21 (DC 16 13 91 12 00): For this vehicle, the NVLD modules limited warranty for defects in materials and/or workmanship has been extended to 15 years / 150,000 miles, as determined from the original in-service/delivery date. This coverage is subject to the same vehicle eligibility requirements, limitations, and exclusion criteria that applies to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Note: Before performing a repair and submitting a claim, first confirm that the vehicle has the above Notice of Extended Limited Warranty coverage in the WVI "Vehicle Comments" section.

If you have ELW eligibility and/or coverage questions, please contact the Warranty department through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections prior to performing any repair.

SITUATION

Component-Specific Extended Limited Warranty (ELW)

	<p>For the eligible vehicles, BMW of North America, LLC (BMW NA) is extending the limited warranty for the vehicle's Leak Diagnosis Module with hose assembly (NVLD, shown) to:</p> <ul style="list-style-type: none">• 15 years/150,000 miles as determined by the vehicle's original in-service date. <p>This component-specific limited warranty extension applies to defects in materials or workmanship.</p>
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This coverage applies to the specific vehicle (VIN), the remaining portion of the ELW is transferrable to each subsequent owner, and it is subject to the same vehicle eligibility requirements, limitations, and exclusion criteria that applies to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Note: This bulletin is notice of a limited warranty extension. This is NOT a notice of a Recall or Service Action.

There is no immediate repair required unless the BMW vehicle is currently experiencing this problem.

Customer Notification Letter

Even though this is NOT a Recall, BMW NA is sending VIN-specific customer notification letters.

CAUSE

Over time, the Leak Diagnosis System (NVLD) module's component material may fail which can cause fine (micro) leaks to develop.

Should this occur, the vehicle's monitoring system may generate and store the corresponding Evaporative Emission Control (EVAP) system-related fault code listed below and the Malfunction Indicator Lamp (MIL) will illuminate.

- 190302 - Fuel tank ventilation and scavenging air system, micro leak: leakage more than 0.5 mm.

CORRECTION

Follow the instructions in the PROCEDURE section.

PROCEDURE

If a vehicle listed above arrives at your center with the issue described in this Service Information Bulletin, perform the corresponding diagnosis and when applicable, replace the NVLD assembly as instructed or as determined by the diagnosis.

Any other required EVAP system-related repairs are not covered under this ELW coverage. When applicable, invoice these items on the repair order separately, and review for other coverage that may apply.

PARTS INFORMATION

Only order these parts in the quantities needed to address customers' vehicles that have confirmed failures.

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To determine the part numbers that applies to the specific vehicle being repaired, enter the VIN/chassis number into either ETK or AIR, this will consider the specific equipment and/or options that are fitted to the vehicle.

Part Number	Description	Quantity
Refer to ETK/AIR	Venting line with leak diagnosis module	1

Additionally, other materials and small parts that are not specified above, such as fluids, lubricants, one-time use screws, nuts, and seals, which must be replaced or installed according to the ISTA repair instructions/ETK, must be selected from the Electronic Parts Catalogue, or other approved BMW resources, according to the respective vehicle type. Invoiced these items separately under the Repair Code listed in this bulletin.

CLAIM INFORMATION

For eligible US-specification BMW vehicles that are registered and operated in the United States (including Puerto Rico), the component-specific 15 years (180 months)/150,000-mile extended limited warranty coverage for defects in materials and/or workmanship applies to qualifying repairs performed by authorized BMW centers.

This coverage described above applies to the specific vehicle (VIN), it is transferrable to the subsequent owners, and is subject to the same vehicle eligibility requirements, limitations, and exclusion criteria that applies to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

The existing limited warranty coverage for the whole vehicle and other components has not changed.

This coverage supersedes the coverage that is provided under the BMW Certified Pre-Owned Program or any BMW Group Vehicle Service Contract that applies to the vehicle.

The replacement NVLD module assembly is covered by the remaining portion of the extended limited warranty coverage period.

Non-Qualifying Repairs

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico, or the diagnosis and repair of issues that are outside the intended scope of this extended coverage, engine damage is not covered, other unrelated issues, and/or that are due to outside influences are not covered by this limited warranty extension. This exclusion also applies to repairs that were performed using (including those repairs that result from using) non-genuine BMW parts and/or used BMW passenger car or light truck parts.

Repairs that Qualify as noted above – Claim Submission

Repair Code:	1613911200	F9X S58 S63 US version leak diagnosis system NVLD
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Obtain the flat rate unit (FRU) allowances for the following that applies.

Labor Operation	Description	Labor Allowance
00 00 006	Carrying out vehicle test (Main work)	As applicable
Or:		
00 00 556	Carrying out vehicle test (Plus work)	As applicable
And:		
61 21 528	Supporting voltage of the vehicle electrical system / recharging vehicle battery	As applicable

If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead of 00
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And, as necessary:

Labor Operation	Description	Labor Allowance
61 00 006*	Carrying out vehicle diagnosis, ABL (Work time)	WT FRU
Or:		
00 58 500*	Diagnosis Worktime Flat Rate (See below)	2 FRU

Work time labor operation code 61 00 006 and 00 58 500 are not considered Main labor operations.
And, for vehicles models with the:

And:

Labor Operation	Description	Labor Allowance
16 13 523	Removing and installing/replacing diagnostic module for tank leaks for Natural Vacuum Leak Detection (NVLD) (after vehicle diagnosis) (To access for testing, replace when applicable. For an eligible repair under this ELW coverage, invoice and claim as outlined)	As applicable

And, for the:

F90, F91, F92, F93, F95, F96, F97 (S63M Engine)

Labor Operation	Description	Labor Allowance
13 90 509	Replacing both tank vent valves (To access for testing) (Replace when applicable. This ELW coverage does not apply, invoice as a separate RO line item. Claim submission eligibility is based on other applicable coverage that may apply)	As applicable
And:		
16 13 525	Special tool kit (B04 02 22 - PN 83 30 5 A39 389) for NVLD/Purge Valve “micro leaks” diagnosis (with 13 90 509)	As applicable

Or, for the:

F97 and F98 (S58T Engine)

Labor Operation	Description	Labor Allowance
13 90 500	Replace the tank vent valve (To access for testing) (Replace when applicable. This ELW coverage does not apply, invoice as a separate RO line item. Claim submission eligibility is based on other applicable coverage that may apply)	As applicable
And:		
16 13 525	Special tool kit (B04 02 22 - PN 83 30 5 A39 389) for NVLD/Purge Valve “micro leaks” diagnosis (with 13 90 500)	As applicable

(*) Based on which one applies to your center, please refer to **SI B01 01 20** or **B01 07 20** for the applicable procedure for documenting, claiming, and explaining, on the RO and in the claim comments, your diagnosis

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work time (WT), job/repair work time (WT), and the vehicle repairs your center performed, unless otherwise required by State law.

BMW Group's AIR Application Resource for Flat Rate Labor Operation Codes

To obtain the corresponding flat rate unit (FRU) allowance information from the BMW Group AIR application resource, start by entering the Chassis Number (last seven (7) characters of the VIN), and click on the "Search" icon. If the "Vehicle Selection" window displays two or more model possible vehicle choices, select the applicable Model, or enter the full VIN (17 characters) instead to proceed. Click on the "Flat Rate Units" button and enter a flat rate labor operation code number "without spaces" in the field to the right, click on the "Search" icon to display the corresponding listing of "Flat rate unit group details" that are available and their corresponding FRU allowances.

Previous Customer-Pay Repairs – Limited Warranty Extension Reimbursement

Under this extended limited warranty, BMW of North America, LLC (BMW NA) will provide reimbursement for qualifying customer-pay repairs that were performed on an eligible vehicle **prior** to the release of this component-specific limited warranty extension.

Note: The MY 2020 M5, M8, X5, X6, X3 and X4 model vehicles have been added have been added to the bulletin update of December 2024.

A qualifying customer pay repair must primarily be for a covered issue that required the vehicle's NVLD assembly to be replaced. Also, the repair facility's procedures to address the above situation must have been performed correctly, adequately, and completely, as required by the applicable BMW Group approved repair standards and instructions.

Customer-pay repairs are subject to the same vehicle eligibility requirements, limitations, and exclusions that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Repairs That Do Not Qualify for Reimbursement

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico, or the diagnosis and repair of issues that are outside the intended scope of this extended coverage, engine damage is not covered, other unrelated issues, and/or that are due to outside influences are not covered by this limited warranty extension. This exclusion also applies to repairs that were performed using (including those repairs that result from using) non-genuine BMW parts and/or used BMW passenger car or light truck parts.

Requesting Reimbursement for a Previous Repair That Qualifies

For a customer to request reimbursement for a qualifying customer-pay repair performed either by an authorized BMW center or independent repair shop located in the United States (including Puerto Rico), please have him/her submit his/her reimbursement request online at www.BMW-RP.com under the following reference:

- BMW N90 NVLD (Customer Pay repairs prior to and including August 2021); or
- BMW ELW EVAP System NVLD 15Y150M

Reimbursement Request Procedure

The online process is initiated by attaching/sending PDF files of the supporting documentation for the prior repair.

The letter also includes alternative methods to request reimbursement, either through the mail or by fax as described below:

BMW Customer Reimbursement Center

Attention: BMW N90 NVLD (Customer pay repairs prior to and including August 2021): or
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Attention: BMW ELW EVAP System NVLD 15Y150M
P.O. Box 54067
Hurst, Texas 76054

Fax number: 877-434-2992

Please allow 4-6 weeks for processing your request.

Should you have any questions concerning this reimbursement process, please call 1-844-857-0341.

FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topics of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

Supporting Materials

[picture_as_pdf B010821_AT_2 Cust Letter V2.pdf](#)
[picture_as_pdf B010821_AT_1 Cust Letter V1.pdf](#)



47911 HALYARD DRIVE
STE. 200
PLYMOUTH, MI 48170
DO NOT MAIL REPAIR ORDERS TO THIS ADDRESS



014576-T1-P1-000001

Sample
PO BOX Sample
Sample



August 2021

This **“Important Limited Warranty Information”** applies to the BMW model with the Vehicle Identification Number (VIN) of **WBSJF0C5XKB123456**.

Dear BMW Owner/Lessee:

BMW is committed to delivering the ultimate in product satisfaction to our customers.

Towards that end, BMW is extending the limited warranty for the:

Leak Diagnosis Module (NVLD) with hose assembly

On the above-referenced vehicle to:

- **15 years/150,000 miles, as determined by your vehicle’s original in-service date.**

This “component-specific” limited warranty extension applies to defects in materials or workmanship. This coverage is subject to the same vehicle eligibility requirements, limitations, and exclusions that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

This is a notice of a “limited warranty extension.” It is not a notice of a Recall or Service Action.

If a repair to this component is required, please contact your nearest authorized BMW center in the United States or Puerto Rico to schedule an appointment.

Your BMW center will confirm your vehicle’s eligibility and review the scope of the repairs to determine that this extended limited warranty coverage applies. After vehicle inspection and diagnosis, eligible repair work will be performed by the authorized BMW center free of charge.

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico, and/or the diagnosis and repair of other unrelated issues are not covered by this limited warranty extension. This exclusion also applies to repairs, including consequential, that were performed using non-genuine BMW parts and/or used passenger car or light truck parts.

The integrity of our products is essential to BMW’s success and our customers’ trust. We are determined to exceed your expectations and hope this warranty extension further enhances your ownership experience.

Sincerely,

BMW of North America, LLC

Company

BMW of North America, LLC
BMW Group Company

Mailing Address

PO Box 1227
Westwood, NJ
07675-1227

Telephone

(800) 831-1117

E-mail

Customerrelations@
bmwusa.com

Website

www.bmwusa.com



Previous Customer-Pay Repairs – Limited Warranty Extension Reimbursement**BMW of North America, LLC**

Month 2021

VIN WBSJF0C5XKB123456

BMW of North America, LLC (“BMW NA”) will provide reimbursement for “qualifying customer-pay repairs” that were performed on an eligible vehicle prior to the release of this component-specific limited warranty extension.

Customer-pay repairs are subject to the same vehicle and coverage eligibility requirements, exclusions and limitations that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Repairs That Do Not Qualify for Reimbursement

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico and/or the diagnosis and repair of other unrelated issues. This exclusion also applies to repairs, including consequential, that were performed using non-genuine BMW parts and/or used passenger car or light truck parts.

Requesting Reimbursement for a Previous Repair that Qualifies

If you previously had a “qualifying customer-pay repair” performed either by an authorized BMW center or independent repair shop located in the United States (including Puerto Rico), please submit your reimbursement request “online” at www.BMW-RP.com under the following reference:

Covered Component Code

B-ELWR 2021 NVLD 15Y150M

To initiate the online process, you will be asked to attach PDF files of the required documentation as outlined in the reimbursement checklist on the next page.

Alternatively, you may mail or fax your request, and documentation to:

BMW Customer Reimbursement Center
Attention: B-ELWR 2021 NVLD 15Y150M
P.O. Box 54067
Hurst, TX 76054

Fax number: 877-434-2992

Please allow 4-6 weeks for processing your request.

Should you have any questions concerning this reimbursement process, please call 1-844-857-0341.



F90 NVLD: Limited Warranty Extension to 15 Years/150,000 Miles**Previous Customer-pay Repair Reimbursement – Documentation Checklist****BMW of North America, LLC**

Reimbursement is available to the BMW Owner/Lessee who incurred the expense.

When submitting a reimbursement for a previous repair, please provide **legible copies** of the following documentation and include your VIN, name, address and your preferred contact telephone number(s):

Repair Order (RO) or Invoice

This document should include the following information:

- ☐ Customer name and address
- ☐ Vehicle Identification Number (“VIN”)
- ☐ The date of repair
- ☐ The mileage when the repair was performed
- ☐ Itemized breakdown of the labor charges for all repairs* including diagnosis
- ☐ Itemized breakdown of the parts, including any miscellaneous items, billed for all repairs*

*For repair orders containing multiple repair line items, only the specific line item expenses that relate to the component that is covered by this extended limited warranty will be considered for reimbursement.

Proof of Payment

Please provide a copy of at least **one** of the following items as valid proof of payment:

- ☐ Repair order (RO)/invoice stamped and dated as “PAID”
- ☐ Copy of a cancelled check
- ☐ Copy of a signed credit/debit card receipt
- ☐ Copy of a credit/debit card statement

Determining if an eligible vehicle’s repair qualifies for reimbursement:

Please use the following questions to review your repair order documentation prior to submitting a reimbursement request:

1. Why was the vehicle brought into the repair facility?
2. What was the repair facility's diagnosis?
3. What did the repair facility do to correct the concern, and does it qualify?



F90 NVLD: Limited Warranty Extension to 15 Years/150,000 Miles

Frequently Asked Questions (FAQ)

1. Which BMW Group US models are potentially eligible for this component-specific Limited Warranty Extension?

E-Series	MY	Model Description	Engine
F90	2018 - 2019	M5 Sedan	S63M

2. What is the specific issue with the Leak Diagnosis Module (NVLD)?

Over time, the Leak Diagnosis Module (NVLD) component material may fail, this can cause a fine leak to develop in the Evaporative Emission Control System (EVAP).

3. How does this affect my vehicle?

Should this specific issue occur, your vehicle will store the corresponding fault codes that will be generated, and the MIL (Malfunction Indicator Lamp) will illuminate.

4. What should I do if I notice a similar condition in my vehicle?

Please contact an authorized BMW center in the United States (including Puerto Rico) to have your vehicle inspected, and as necessary, repaired.

5. How will my vehicle be repaired?

If it is determined that the NVLD assembly in your vehicle is causing an issue as described above, it will be replaced free of charge under the terms of this 15 year/150,000-mile extended limited warranty coverage.





BMW

7600 S GRANT STREET
BURR RIDGE, IL 60527
DO NOT MAIL REPAIR ORDERS TO THIS ADDRESS

081194-T17-P1-004477

Sample



Sample

Sample



November 2024

Effective as of the date above, the following **Important Vehicle Limited Warranty Information**, applies to the BMW model with Vehicle Identification Number (VIN) **SUXCR4C08L1234567**.

Dear BMW Owner/Lessee:

BMW of North America, LLC ("BMW NA") is extending the limited warranty for the:

- EVAP system's Leak Diagnosis System (NVLD) module on the above-referenced vehicle to:
- 15 years / 150,000 miles, whichever occurs first, as determined from your vehicle's original in-service/first delivery date.

This component-specific extended limited warranty (ELW) applies to defects in materials and/or workmanship. This coverage is subject to the same vehicle eligibility requirements and limitations that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

This is not a notice of a Recall or Service Action. This is a notice of a "component-specific limited warranty extension."

Over time, the Leak Diagnosis System (NVLD) module's component material may fail, this can cause fine (micro) leaks to develop, this can affect the functionality of the vehicle's Evaporative Emission Control (EVAP) system. Should this occur, the vehicle's monitoring system may generate and store the corresponding fault codes, and the Malfunction Indicator Lamp (MIL) will illuminate.

If your vehicle is experiencing a situation like the one described above, please contact your authorized BMW center to schedule an appointment to have the issue with your vehicle diagnosed.

After the BMW center confirms that the scope of this component-specific extended limited warranty coverage corresponds and applies to the required vehicle repair, and your vehicle qualifies, the authorized BMW center will perform the covered NVLD leak diagnosis module repair work free of charge. The repair of other EVAP system-related component issues are excluded under this coverage.

Company
BMW of North America, LLC
BMW Group Company

Mailing Address
PO Box 1227
Westwood, NJ
07675-1227

Website
www.bmwusa.com

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico, or the diagnosis and repair of issues that are outside the intended scope of this extended coverage, other unrelated issues, and/or that are due to outside influences are not covered by this limited warranty extension. This exclusion also applies to repairs that were performed using (including those repairs that result from using) non-genuine BMW parts and/or used BMW passenger car or light truck parts.

BMW NA will also reimburse certain costs for qualifying customer-pay repairs performed **prior** to the release of this component-specific limited warranty extension, as described in this letter.

We are determined to exceed those expectations and hope this warranty extension will further enhance your ownership experience.

Sincerely,

BMW of North America, LLC



BMW Leak Diagnosis System (NVLD) Module - Extended Limited Warranty (ELW)
Previous Customer-Pay Repair – Required Documentation Checklist

VIN: 5UXCR4C08L1234567

Reimbursement for a qualifying customer pay repair is available to the BMW Owner/Lessee who incurred the expense. The questions below will assist you in reviewing your repair order/invoice documentation. When all your responses below are "Yes," and after completing the Checklist, proceed to page three (3) for further instructions.

Prior Repair Review Questions	Answer - One per Row	
Was a repair performed to your vehicle to correct an issue with the EVAP system's Leak Diagnosis System (NVLD) module?	Yes, next	No
Did you pay for this repair?	Yes, next	No
As determined by your vehicle's in-service date (age), and the mileage when the repair was performed, was the vehicle still within 15 years (180 Mths) / 150,000 miles, whichever occurs first?	Within 15/150, Yes, next	No
Did the repair facility's diagnosis confirm this component failed? (It did not fail for a different issue, and/or due to an outside issue with your vehicle)	Yes, proceed to the checklist	No

When a Prior Repair Review Question's result is a "No" response, no further action is required.

Required Repair Order (RO) or Invoice Documentation - Checklist

For a previous repair reimbursement request, please include a copy of your completed page 2 document (one per repair/request) together with legible copies (either a scan, photo, PDF, and/or screenshots) of the following documentation with your name, address, and your preferred contact telephone number(s) and email address(es).

This documentation must include the following information:

- ☐ Customer name and address
- ☐ Vehicle Identification Number ("VIN")
- ☐ The date of repair
- ☐ The mileage when the repair was performed
- ☐ Itemized list of labor charges for all repairs* including diagnosis
- ☐ Itemized list of parts (Part numbers), including any miscellaneous items, billed for all repairs*

(*) For repair orders containing multiple repair line items, reimbursement consideration will only be given to those line-item expenses that are directly related to the specific repair that is now covered by this component-specific extended limited warranty.

Required Proof of Payment Documentation

Please provide a copy of at least **one** of the following items as valid proof of payment:

- ☐ Repair order (RO)/invoice stamped and dated as "PAID"
- ☐ Cancelled check
- ☐ Signed credit/debit card receipt
- ☐ Credit/debit card statement

BMW of North America, LLC ("BMW NA") reserves the right to review and adjust/reduce the amount that will be reimbursed based on what is normally recognized as customary, fair, and reasonable, to diagnose, perform a repair, or replace a component (including the applicable and scope of replacement parts, and related materials) to address an operational issue with the vehicle.

Except for reasonable account number protection measures, illegible, altered/modified, incomplete, non-authentic and/or fabricated repair order/invoice documentation will not be accepted.



BMW Leak Diagnosis System (NVLD) Module ELW Previous Customer-Pay Repair - Reimbursement Request

VIN: 5UXCR4C08L1234567

Eligible and Qualifying Previous Customer Pay Repairs

BMW of North America, LLC (BMW NA) will reimbursement certain costs for qualifying customer-pay repairs that were performed on eligible vehicles **prior** to the release of this component-specific extended limited warranty.

A qualifying customer pay repair must primarily be for a covered issue that required the vehicle's the EVAP system's Leak Diagnosis System (NVLD) module to be replaced. Also, the repair facility 's procedures to address the above situation must have been performed correctly, adequately, and completely, as required by the applicable BMW Group approved repair standards and instructions.

Customer-pay repairs are subject to the same vehicle eligibility requirements, limitations, and exclusion criteria that applies to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Repairs that Do Not Qualify for Reimbursement

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico, or the diagnosis and repair of issues that are outside the intended scope of this extended coverage, other unrelated issues, and/or that are due to outside influences are not covered by this limited warranty extension. This exclusion also applies to repairs that were performed using (including those repairs that result from using) non-genuine BMW parts and/or used BMW passenger car or light truck parts.

Requesting Reimbursement

To request reimbursement for a qualifying customer pay repair performed either by an authorized BMW center or independent repair shop located in the United States (including Puerto Rico), please submit your reimbursement request online at www.BMW-RP.com under the following reference:

- BMW ELW EVAP System NVLD 15Y150M

Reimbursement Request Procedure

The online process is initiated by attaching/sending PDF files of the supporting documentation for the prior repair (A copy of a completed page two (2) checklist, together with the other required documentation).

The alternative method to request reimbursement, either by mail, or by fax, is described below:

BMW Customer Reimbursement Center
Attention: BMW ELW EVAP System NVLD 15Y150M
P.O. Box 54067
Hurst, TX 76054

Fax number: 877-434-2992

Please allow 4-6 weeks for processing your request.

Should you have any questions concerning this reimbursement process, please call 1-844-857-0341.

