



Bulletin No.: PIC6574B
Published date: 12/16/2024

Preliminary Information

PIC6574B Black IOR Radio Screen

Models

Brand: Chevrolet Trax **Model:** 2024 **Model Years:** 2024 **VIN:** All **from to:** All All **Engine:** All **Transmissions:** All

Involved Region or Country	North America
Additional Options (RPO)	IOR
Condition	A customer may comment that their radio display may have gone blank.
Cause	This may be due to software anomaly or a loose/defective LVDS cable.

Correction:

First verify that the LVDS connection at the radio control, Instrument panel display, and radio are seated properly.

If there is a bad/loose connection, correct the condition and retest.

If the connections were seated properly, or after correcting a loose connection and the condition still exists, replace the LVDS cable.

If the condition still exists after LVDS cable replacement, **do not replace the radio** and contact TAC.


Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
*3486278	Verify LVDS connections at Radio, Radio control, and IPC display	0.8 Hr.
Add time	Replace LVDS cable	1.0 Hr.
*This is a unique Labor Operation for Bulletin use only.		

Version History

Version	3
Modified	09/27/2024 - Created. 11/19/2024 - Updated to add direction. 12/16/2024 - Updated to change title.

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