



Service Bulletin

Bulletin No.: 24-NA-259

Date: November, 2024

TECHNICAL

Subject: Air Conditioning (A/C) Not Working and/or Blows Warm Air

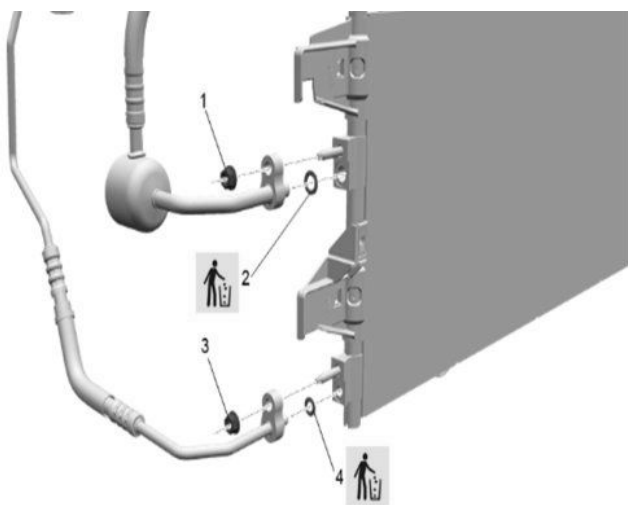
Brand:	Model:	Model Year:		Breakpoint:		Engine:	Transmission:
		from	to	from	to		
Buick	GM Passenger Cars and Light/Medium Duty Trucks	2024	2025	—	—	—	—
Cadillac							
Chevrolet							
GMC							

Involved Region or Country	North America
Condition	Some customers may comment on the A/C not working and/or blows warm air.
Cause	The condition may be caused by the line to the condenser seal leaking.
Correction	Replace the seal washers between the condenser lines and the condenser.

Service Procedure

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

Replace the condenser line seal washers prior to swapping out the condenser when indications of refrigerant dye or refrigerant sniffer indicates a leak at the refrigerant block fitting line to condenser block. Re-torque the air conditioning compressor and condenser hose nut to 21.5 N.m (16 lb ft).



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Use Service Information (SI) for the correct service procedure and torque based on vehicle build.

Parts Information

Causal Part	Description	Part Number	Qty
N/A	SEAL-A/C CNDSR	13579649	1
		13579648	

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
4414350*	Replace the Seal Washers Between the Condenser Lines and the Condenser	Use Published Labor Operation Time
*This is a unique Labor Operation for bulletin use only.		

Version	1
Modified	Released November 26, 2024

