

**Technical Service Bulletin (TSB)**  
**Oil Leakage From Rear Shock Absorber**

<b>REFERENCE:</b>	<b>TSB:</b> 17-004-24 <b>GROUP:</b> 17 - Rear Suspension	<b>Date:</b>	December 14, 2024	<b>REVISION:</b>	—
<b>VEHICLES AFFECTED:</b>	<b>2024 (GU) Alfa Romeo Stelvio</b> This bulletin applies to vehicles built on or after February 18, 2024 (MDH 0218XX) and on or before May 10, 2024 (MDH 0510XX).			<b>MARKET APPLICABILITY:</b>	
				<input checked="" type="checkbox"/> NA <input type="checkbox"/> CH <input checked="" type="checkbox"/> EE <input type="checkbox"/> IAP <input type="checkbox"/> SA <input checked="" type="checkbox"/> MEA	
<b>CUSTOMER SYMPTOM:</b>	<b>Customers may experience one or more of the following:</b> <ul style="list-style-type: none"> <li>Noise from rear while driving.</li> <li>Oil leaking from the rear shock(s).</li> </ul>				
<b>CAUSE:</b>	Rear Shock				

**This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 24-172 date of issue December 14, 2024 All applicable RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty.**

**REPAIR SUMMARY:**

This bulletin involves possibly replacing both rear shocks.

**CLAIMS DATA:**

Labor Operation No:	Labor Description	Skill Category	Labor Time
02-15-15-AK	Shock Absorber - Inspect (1 - Semi-Skilled)	17 - Rear Suspension	0.3 Hrs.
02-15-15-AL	Shock Absorber - Inspect and Replace One Side (1 - Semi-Skilled)	17 - Rear Suspension	0.8 Hrs.
02-15-15-AM	Shock Absorber - Inspect and Replace Both Sides (1 - Semi-Skilled)	17 - Rear Suspension	1.1 Hrs.
Failure Code	ZZ	Service Action	

## SPARE PARTS:

Qty	Part No.	Description	Notes
2 (AR)	68396248AA MOPAR 505539430 EMEA	Shock, Rear Suspension	

## DIAGNOSIS:

If a customer's VIN is listed in VIP or your RSU VIN list, perform the Repair Procedure. If any vehicle not on the VIN list exhibits the symptom listed above in the customer symptom section, perform the Repair Procedure.

## REPAIR PROCEDURE:

1. Is there a noise or evidence of oil leaks under the rear of the vehicle?
  - YES>>> Proceed to [Step 2](#).
  - NO>>> This bulletin does not apply. Use Inspection LOP (02-15-15-AK). Perform further diagnosis.
2. Replace one or both rear shocks. Refer to the detailed service procedures available in DealerCONNECT/ Service Library under: Service Info> 17 - Rear Suspension / Shock Absorber, Suspension / Removal and Installation.

## POLICY:

Reimbursable within the provisions of the warranty.

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