

Technical Service Bulletin (TSB)
Pedestrian Emergency Braking (PEB) Radio Menu Inoperative

REFERENCE:	TSB: 08-257-24 GROUP: 08 - Electrical	Date:	December 14, 2024	REVISION:	–
VEHICLES AFFECTED:	2024 - 2025 (M1) Jeep Compass This bulletin applies to vehicles built on or after March 19, 2024 (MDH 0319XX) and on or before October 07, 2024 (MDH 1007XX).			MARKET APPLICABILITY:	
				<input type="checkbox"/> NA	<input type="checkbox"/> MEA
				<input checked="" type="checkbox"/> SA	<input type="checkbox"/> IAP
				<input type="checkbox"/> EE	<input type="checkbox"/> CH
CUSTOMER SYMPTOM:	Customers may comment on one or more of the following: <ul style="list-style-type: none"> • Forward Collision Warning (FCW) radio menu option does not work. • PEB radio menu option does not work. 				
CAUSE:	Radio menu functionality				

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 24-173, date of issue December 14, 2024. All applicable RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty.

REPAIR SUMMARY:

This bulletin involves replacing the radio and performing a PROXI configuration alignment.

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
08-60-02-9G	Multimedia - Replace (0 - Introduction)	6 - Electrical and Body Systems	0.9 Hrs.
Failure Code	ZZ	Customer Concern	

SPARE PARTS:

Qty	Part No.	Description	Notes
1	7097404	Multimedia R1H	

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RSU VIN list, perform the repair. If any vehicle not on the VIN list exhibits any of the symptoms listed above in the customer symptom section, perform the Repair Procedure.

SPECIAL TOOLS/EQUIPMENT:

Description	Ref. No.	Notes
wiTECH or Equivalent	–	–

REPAIR PROCEDURE:

1. Replace the radio. Refer to the detailed service procedures available in DealerCONNECT/Service Library under: Service Info> 5580U18 - Unidade de Comando Sistema Infotelemático - D.R.
2. Using the scan tool, perform the "PROXI Configuration Alignment" routine located in the "Guided Diagnostics" menu.
3. Clear any Diagnostic Trouble Codes (DTCs) that may have set.

POLICY:

Reimbursable within the provisions of the warranty.

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